

NMC FY'20 Mid Year Rate Increase Request

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Green Mountain Care Board April 29, 2020



Thank you for this opportunity to speak.

NMC's current reality:

- The Meditech implementation to achieve a single Electronic Medical Record across the organization has taken longer than anticipated to reach preimplementation productivity levels affecting topline revenue. While progress has been made, the lost revenue cannot be recaptured as it has now been a year since initial go live.
- Providing 4 levels of inpatient care as the sole community hospital in St. Albans creates barriers to achieving scale in our utilization of bedside nursing requirements and requires use of traveler nurses to staff (ICU).
 - Critical Care
 - Post Surgical
 - Step Down
 - Observation



Financial Overview – FY'2020

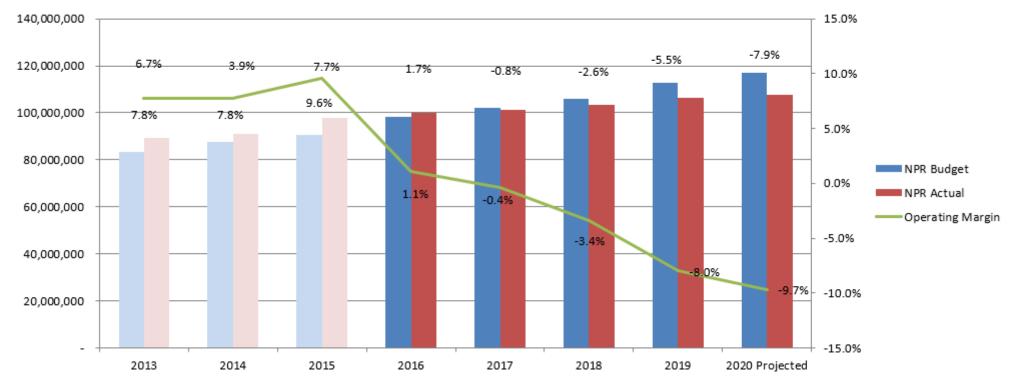
Profit and Loss

| 2020 Budget | | | 2020 Projected (Without COVID-19 Impact) |
|----------------------------|-------------|--------------------------|---|
| Net Patient Revenue | 116,926,579 | Net Patient Revenue | 107,740,840 |
| Other Operating Revenue | 5,213,346 | Other Operating Revenue | 5,253,053 |
| Total Operating Revenue | 122,139,925 | Total Operating Revenue | 112,993,893 |
| Total Operating Expenses | 122,388,212 | Total Operating Expenses | 123,911,769 |
| Net Income From Operations | (248,287) | Net Loss From Operations | (10,917,876) |
| Non-Operating Income | 1,706,318 | Non-Operating Income | 1,576,862 |
| Net Income | 1,458,031 | Net Income | (9,341,014) |

- Net patient revenue projected to be nearly \$9.2M or nearly 8% under budget in FY'2020.
- NMC has followed through with the expense reductions previously communicated to the Board. Self-insured health claims and traveler costs are the only two areas running over budget this year.
 - > Traveler costs from 10/1/19 2/29/20 are \$841,000 over budget
 - ➢ Self-insured health claims 10/1/19 − 2/29/20 are \$870,000 over budget



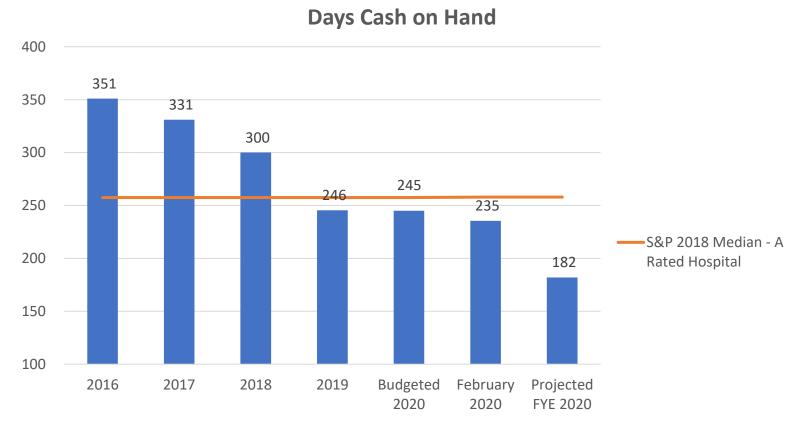
Financial Health – Key Metrics



Net Patient Revenue and Operating Margin



Financial Health – Key Metrics

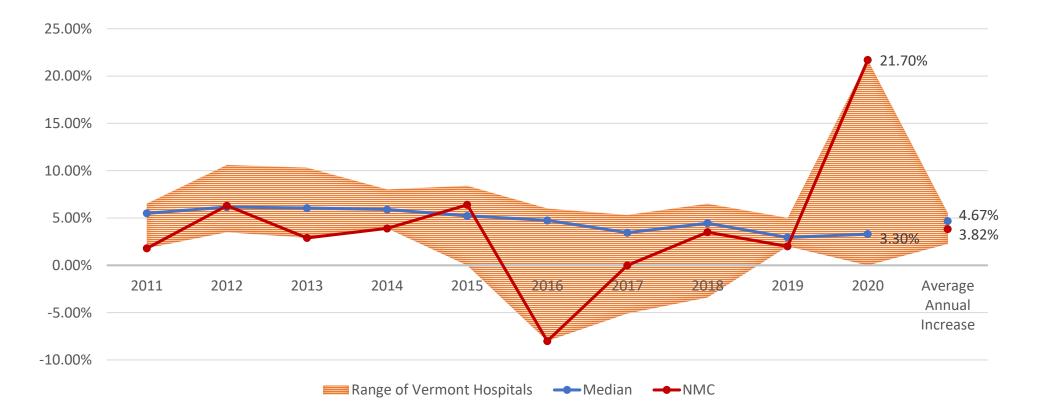


Note – Projected FYE 2020 figure excludes COVID-19 impact

NMC's bond covenant is a minimum of 100 days



Historical Compliance with Budget Orders

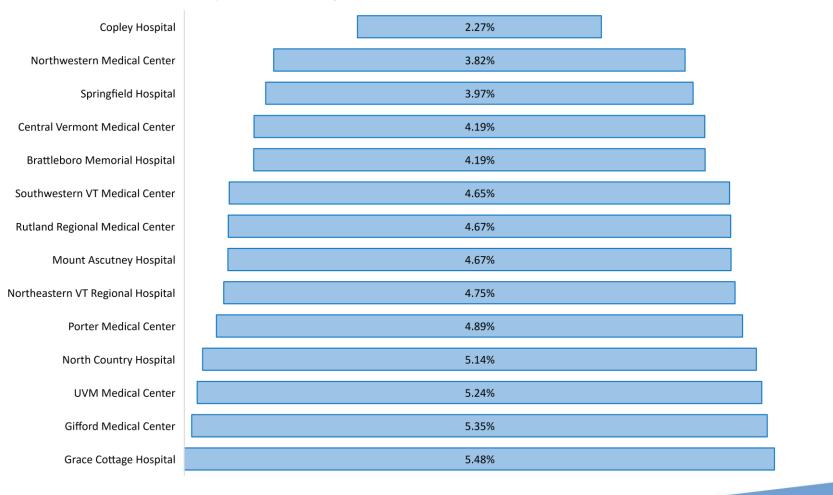


If approved for the mid year rate increase requested, NMC will still be below the median



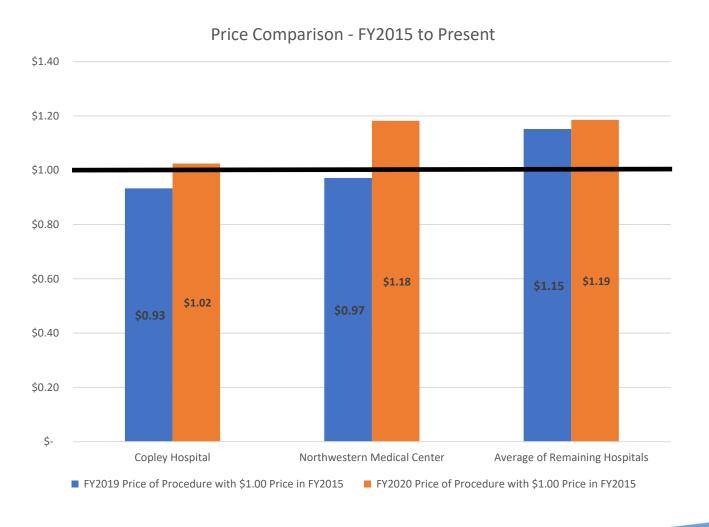
Historical Compliance with Budget Orders

Compounded Average Annual Increase (FY2011-FY2020)





Historical Compliance with Budget Orders





Cost Drivers & Cost Containments ... What we have already done

| Staffing - Non-management | \$ 1,306,919 |
|--|------------------------|
| Staffing - Management | 529 <mark>,</mark> 529 |
| 340b Program | 500,000 |
| Unidentified | 500,000 |
| Staffing - Providers | 497,900 |
| Overtime Reduction | 473,405 |
| All Other | 444 , 086 |
| Implant Contract Renegotiation | 350,000 |
| Lab Reference Testing Vendor Change | 274,000 |
| Staffing - Progressive Care Unit | 262 <mark>,</mark> 800 |
| Voluntary Exit Program | 251,022 |
| Lifestyle Medicine/RiseVT | 250,000 |
| Staffing - Capitalize Project Management | 103,750 |
| Sitter Program | 92,938 |
| Shift Incentive Reduction | 75,754 |
| OR Call Pay Reduction | 43,000 |



Cost Drivers & Cost Containments ... What is next

| Cost Containment Strategies | Annualized Savings |
|----------------------------------|--------------------|
| Staffing Reductions - Hourly | 312,000 |
| Staffing Reductions - Salaried | 200,000 |
| Staffing Reductions - Provider | 700,000 |
| Reduction in RiseVT Budget | 350,000 |
| Elimination of Leases | 120,000 |
| Elimination of Concierge Program | 110,000 |
| Redesign of Health Care Plan | 750,000 |

 Revenue Enhancing Strategies
 Annualized Revenue

 Sleep Program
 300,000

 Tele-ICU Program in Partnership with DH
 300,000



Thank you.

Questions?

