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To:
Jodi Frei
PT Manager of Clinical Programs
OneCare Vermont

7/14/2021

The Office of the Health Care Advocate met with OneCare Vermont's Patient and Family Advisory Committee on December 8th, 2020 pursuant with the GMCB Rule.

In anticipation of this meeting, the HCA and OCV met to discuss the content of the presentation and the knowledge base of the members of the Patient and Family Advisory Committee.

The HCA representatives gave a short presentation about who we are and the kinds of work we do on behalf of Vermonters. We discussed the Covid related rules in place at the time, and the interactions between OCV and the HCA. We answered questions from the committee members about our work and areas of expertise. We also facilitated a brief discussion with members about experiences on the committee, and how to support their efforts and engagement on the committee. Multiple members discussed their reasons for participating and goals for the future.

The discussion was thoughtful and engaging. Advisory Committee members discussed their positive experiences on the committee and their hopes for how to improve the experience.

OneCare organized an engaged committee of Vermonters who meet every other month. This committee is working to find the balance between educational presentations and opportunities for the members of the advisory committee to voice their perspectives.

The HCA is happy to continue to play a supportive role with this advisory committee and be responsive to future requests.

cc. Victoria Loaner, Kevin Mullin

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