



To: Susan Barrett, Michael Barber, Alena Berube, Marisa Melamed, Sarah Tewksbury, and Health Care Advocate Policy Team  
From: Sara Barry  
CC: Vicki Loner, Tom Borys, Joan Zipko, Amy Bodette  
Date: June 30, 2020  
Subject: Q2 2020 Certification and Monitoring Deliverables

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Dear GMCB and Healthcare Advocate Policy Teams:

Enclosed, please find OneCare's submission for the following certification and monitoring deliverables:

- Complaint & Grievance Report for the period of January through June 2020
- Member and Provider Communication Report for the period of January through June 2020
- Interim Comprehensive Payment Reform (CPR) Program Monitoring Report
- Updated and New Policies and Policy Summaries for May through June 2020\*

\*Please note that updated and new Policies for April 2020 were previously supplied by OneCare in the May 1, 2020 submission.

Please let me know if you have any questions.

Sincerely,

Sara Barry, MPH  
Chief Operating Officer  
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Attachments (4)