



April 13, 2015

End of Life and Discontinuation of *da Vinci*® *S™* Surgical System, Service, Support and select accessories

Dear Intuitive Surgical Customer,

The purpose of this letter is to inform you of important changes related to the discontinuation of your *da Vinci S™* Surgical System. Effective December 31, 2017, Intuitive Surgical will no longer offer annual service agreements and certain product accessories for the *da Vinci S™* Surgical System.

The original *da Vinci S™* Surgical System has enabled surgeons to provide minimally invasive surgery to patients for over 9 years. Due to the significant advances Intuitive Surgical has made with the latest *da Vinci* surgical systems, we have discontinued further R&D investment in the *da Vinci S™* Surgical System. Our development initiatives, including new *EndoWrist™* instruments, advanced energy sources, vision upgrades, and other new applications are focused on the *da Vinci Si™* and *da Vinci Xi™* platforms, and as such ISI will no longer market or provide the *da Vinci S™* Surgical System for sale to customers.

As a result of our development initiatives into new systems and technologies, service for the *da Vinci S™* Surgical System will only be available on a "Time and Material" basis beginning January 1, 2018 or the expiration date of your current service contract, whichever occurs later. "Time and Material" support will be dependent on the availability of *da Vinci S™* Surgical System parts.

In addition to the suspension of the annual service agreement, we will be discontinuing certain accessories used only with the *da Vinci S™* Surgical System. Depending upon available inventory, we have established a "last date to purchase" of December 31, 2017 (or the expiration date of your current service contract, whichever occurs last), for certain accessories for the *da Vinci S™* Surgical System. A complete list of accessories being discontinued is included on the final pages of this letter.

Intuitive Surgical will continue to manufacture and distribute *EndoWrist* instruments for the *da Vinci S™* Surgical System.

In summary:

<i>da Vinci S</i> System Support	Schedule
Service Contract Coverage Discontinuation	"Time and Materials" after December 31, 2017, or expiration of current service contract
Accessories availability	Last date to purchase: December 31, 2017, or expiration of current service contract

Customers with *da Vinci Si*<sup>™</sup>, *da Vinci Si-e*<sup>™</sup>, and *da Vinci Xi*<sup>™</sup> systems will not be impacted by these support changes.

With approximately 3,000 *da Vinci* Surgical Systems in use worldwide, Intuitive Surgical remains fully committed to robotic-assisted surgery and improving patient outcomes. We look forward to a continued collaboration with you in driving this important initiative.

For any questions regarding this announcement, please contact Intuitive Surgical Customer Service in North and South America at 1 800 876 1310, in Europe, Middle East, India, Africa and Asia at + 800 0821 2020/+41 21 821 2020, In Japan at 0120-56-5635 or 003-5575-1362, and in South Korea 02-3271-3200.

Sincerely,



Colin Morales

Senior Vice President, Manufacturing & Service Operations

<b>da Vinci S Accessory Discontinuance Items</b>	
<b>Part Number</b>	<b>Product Description</b>
370881	CAMERA HEAD, HIGH MAG, NTSC, SCHOELLY, 732 CCD
370882	CAMERA HEAD, HIGH MAG, PAL, SCHOELLY, 732 CCD
380609	CAMERA HEAD, PANASONIC HD
311464	ENDOSCOPE, 12MM 0 DEGREE
311464-T	ENDOSCOPE, 12MM 0 DEGREE , TRAINING
311465	ENDOSCOPE, 12MM 30 DEGREE
311465-T	ENDOSCOPE, 12MM 30 DEGREE, TRAINING 951021
951021	BIFURCATED LIGHT GUIDE CABLE
313035	LIGHT GUIDE CABLE ADAPTER
950076	ILLUMINATOR LAMP MODULE, MODLE Y1866
371564	PANASONIC HD CAMERA CABLE
372169	PANASONIC SD CAMERA CABLE
420017	PATIENT CART DRAPE
420022	CAMERA ARM DRAPE
420026	VISION CART MONITOR DRAPE IS2000, 20 PACK
400027	CAMERA HEAD DRAPE, IS 2000, 20 PACK
420256	KIT, DISPOSABLE DRAPE
420258	KIT, DISPOSABLE DRAPE
370534	CAMERA ARM STERILE ADAPTER
311613	CAMERA HEAD STERILE ADAPTER
380980	CONSOLE TO PATIENT CART CABLE KIT
380981	CONSOLE TO VISION SYSTEM CABLE KIT
380979	AUDIO CABLE KIT
370193	MONOPOLAR ENERGY ACTIVATION CABLE, VALLEYLAB
370447	MONOPOLAR ENERGY ACTIVATION CABLE, ERBE
371378	MONOPOLAR ENERGY ACTIVATION CABLE, CONMED
371484	MONOPOLAR ENERGY ACTIVATION CABLE, MEGADYNE
371498	BIPOLAR ENERGY ACTIVATION CABLE, VALLEYLAB
371499	BIPOLAR ENERGY ACTIVATION CABLE, ERBE
371500	BIPOLAR ENERGY ACTIVATION CABLE, CONMED
370369	BIPOLAR ENERGY ACTIVATION CABLE, GYRUS ACMI
370483	BIPOLAR ENERGY ACTIVATION CABLE, MEGADYNE
380435	19" VISION SIDE CART TOUCHSCREEN UPGRADE