# Fiscal Year 2017 Budget Analysis

**Report Date:** 8/10/2016

Page 1 md report RRMC

|                  |               | Rutland Regional Medical Center |
|------------------|---------------|---------------------------------|
| CEO: Tom Huebner | CFO: Judi Fox | Treasurer: E                    |

CFO: Judi Fox Treasurer: Ed Ogorzalek

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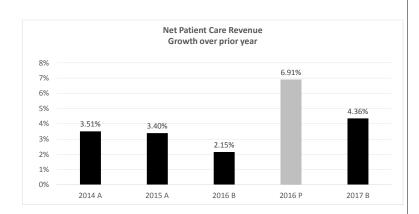
|                                  |    |             |    |             |    |             |    |             |    |                   |                  | 1 |     |                                 |                                   |
|----------------------------------|----|-------------|----|-------------|----|-------------|----|-------------|----|-------------------|------------------|---|-----|---------------------------------|-----------------------------------|
|                                  |    | 2015 A      |    | 2016 B      |    | 2016 P      |    | 2017 B      |    | B16-B17 Change \$ | B16-B17 Change % |   | B16 | -B17 Change \$ All<br>Hospitals | B16-B17 Change % All<br>Hospitals |
|                                  | 1. |             |    |             |    |             | ١. |             | 1. |                   | I .              |   |     | -                               | -<br>I                            |
| Gross Patient Care Revenue       | \$ | 493,394,512 | \$ | 510,432,125 | \$ | 514,799,410 | \$ | 500,916,338 | \$ | (9,515,787)       | -1.9%            |   | \$  | 134,233,796                     | 2.7%                              |
| Net Patient Care Revenue         | \$ | 228,328,637 | \$ | 233,248,162 | \$ | 244,117,555 | \$ | 243,415,448 |    | 10,167,286        | 4.36%            |   |     | 114,454,070                     | 5.0%                              |
| Other Operating Revenue          | \$ | 9,275,938   | \$ | 9,938,846   | \$ | 9,437,234   | \$ | 11,017,731  |    | 1,078,885         | 10.9%            |   |     | 6,477,684                       | 4.7%                              |
| <b>Total Operating Revenue</b>   | \$ | 237,604,575 | \$ | 243,187,008 | \$ | 253,554,789 | \$ | 254,433,179 | \$ | 11,246,171        | 4.6%             |   | \$  | 120,931,754                     | 4.9%                              |
|                                  |    |             |    |             |    |             |    |             |    |                   |                  |   |     |                                 |                                   |
| Operating Expense                | \$ | 233,196,542 | \$ | 237,327,054 | \$ | 242,230,707 | \$ | 248,328,292 | \$ | 11,001,238        | 4.6%             |   | \$  | 119,502,747                     | 5.0%                              |
|                                  |    |             |    |             |    |             |    |             |    |                   |                  |   |     |                                 |                                   |
| Net Operating Income             | \$ | 4,408,033   | \$ | 5,859,954   | \$ | 11,324,082  | \$ | 6,104,887   | \$ | 244,933           | 4.2%             |   | \$  | 1,429,007                       | 2.1%                              |
|                                  |    |             |    |             |    |             | -  |             | ľ  |                   |                  |   |     |                                 |                                   |
| Non Operating Revenue            | \$ | (492,377)   | Ś  | 5,973,111   | \$ | 3,615,606   | Ś  | 7,136,913   | \$ | 1,163,802         | 19.5%            |   | \$  | 4,835,590                       | 15.7%                             |
| 3                                | 1  | ,,,         | ,  | .,,         | •  | -,,         | *  | , 55,525    | '  | ,,                |                  |   | •   | ,,,,,,,,,                       |                                   |
| Excess (Deficit) of Rev over Exp | \$ | 3,915,656   | \$ | 11,833,065  | \$ | 14,939,688  | \$ | 13,241,800  | \$ | 1,408,735         | 11.9%            |   | \$  | 6,264,597                       | 6.2%                              |
| Operating Margin %               |    | 1.9%        |    | 2.4%        |    | 4.5%        |    | 2.4%        | ,  |                   |                  |   |     |                                 |                                   |
| Total Margin %                   |    | 1.7%        |    | 4.7%        |    | 5.8%        |    | 5.1%        | ,  |                   |                  |   |     |                                 | !                                 |

The hospital has prepared a budget with a 4.36% increase in net patient revenues (NPR). The increase higher than 3% is related to physician transfers and increased market share as outlined in a letter to us on August 1, 2016 (attached). The budget also includes 0.4% for health care reform activities. The operating surplus is budgeted to remain at 2016 levels.

The hospital is also submitting a 5.1% rate reduction, which includes the rate reduction implemented by the hospital in May 2016.

See page 3 & 4 for more detail and attached letter at the end of the report.

Note: The 2016 Budget and Projected increase is measured from Actual 2015.



#### RATE AND NET PATIENT REVENUE INCREASE

Rate is the average change in price for services provided.

|  | 2013 Approved | 2014 Approved | 2015 Approved | 2016 Approved | 2017  |
|--|---------------|---------------|---------------|---------------|-------|
| Weighted Average rate for all hospitals      | 7.9%          | 5.2%          | 6.8%          | 4.4%          | 2.2%  |
| Rutland Regional Medical Center Rate Request | 10.3%         | 4.8%          | 8.4%          | 3.7%          | -5.1% |
| Hospital Inpatient                           |               |               |               |               | -5.5% |
| Hospital Outpatient                          |               |               |               |               | -6.2% |
| Outpatient Physician                         |               |               |               |               | -0.3% |
| Chronic/SNF                                  |               |               |               |               | 0.0%  |
| Swing  |               |               |               |               | 0.0%  |
| Other  |               |               |               |               | 0.0%  |

The 5.1% rate decrease is the effect of the May 2016 rate decrease for FY 2016 AND a budgeted decrease scheduled this year for FY 2017. The May decrease was valued at 3.7% and the decrease for FY 2017 is valued at 1.2%. The hospital will establish final pricing after the budget is approved.

The rate decrease will lower net patient revenues by (\$7.2 million). This is offset by increases of \$17.4 million that are noted below. The hospital will address these changes at the hearing. The higher utilization, physician transfers, increased market share utilization, higher disproportionate share and other reimbursement changes all influence the NPR changes budgeted.

| Net Patient Revenue change            | 2016 Approved  | 2017 Submitted | B16-E | 317 Change  | B16-B17 Change         |  |
|---------------------------------------|----------------|----------------|-------|-------------|------------------------|--|
| NPR changes due to:                   | \$ 233,248,162 | \$ 243,415,442 | \$    | 10,167,280  | 4.36%                  |  |
| Commercial Ask Negotiations           |                |                | \$    | -           |                        |  |
| Rate request                          |                |                | \$    | (7,195,518) | -5.1%                  | Rate to be requested from commercial insurers                |
|                                       |                |                |       |             |                        |  |
| Utilization                           |                |                | \$    | 3,297,821   | Largely inpatient volu | ume, est 6 per day. Very little additional psychiatric care. |
| Market share increases                |                |                | \$    | 2,517,790   | Related to request for | or market share adjustment (see attached)                    |
| Physician Acquisition or reduction    |                |                | \$    | 2,372,983   | Orthopedics (Dr. Henle | ey) & Neurology acquisitions of existing practice.           |
| Free care                             |                |                | \$    | 2,057,759   | The same relative sh   | hare is budgeted as projected 2016.                          |
| Bad debt                              |                |                | \$    | 1,710,239   | The same relative sha  | are is budgeted as projected 2016.                           |
| Dispro share change                   |                |                | \$    | 1,555,724   | Change as determin     | ned by DVHA  |
| Other NPR changes                     |                |                | \$    | -           |                        |  |
| Changes experienced in projected 2016 |                |                | \$    | 3,934,692   | Reconciling changes i  | in payers experienced in projected 2016 vs. budget.          |
|                                       |                |                |       |             | Reimbursement char     | nges - medicare increase; medicaid provider                  |
| Other NPR changes                     |                |                | \$    | (1,034,210) | billing lov            | wer; commercial contracts lower.                             |
| Health care reform                    |                |                | \$    | 950,000     | Funds to be allocated  | d to health care reform activities.                          |
| Total NPR changes                     |                |                | \$    | 10,167,280  |                        |  |

| Rutland Region | al Medical Center |
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|----------------|-------------------|

|               |                                   |                 | Projection      |                 | B16-B17       | B16-B17 % | NPR From     | NPR From All |  |
|---------------|-----------------------------------|-----------------|-----------------|-----------------|---------------|-----------|--------------|--------------|--|
| NET PAYER RE  | EVENUE CHANGE                     | FY2016          | FY2016          | FY2017          | \$Change      | change    | Rate         | Other        |  |
| All Payers    | Gross Revenue                     | \$510,432,125   | \$514,799,410   | \$500,916,338   | (\$9,515,787) | -1.9%     |              |              | This schedule shows the NPR increase by each major payer, including those receiving care as  |
|               | Allowances                        | (\$267,388,301) | (\$264,412,554) | (\$253,028,950) | \$14,359,351  | -5.4%     |              |              | bad debt or free care. The schedule identifies   |
|               | Bad Debt                          | (\$8,337,141)   | (\$6,804,114)   | (\$6,626,902)   | \$1,710,239   | -20.5%    |              |              | the NPR increase related to rates separate   |
|               | Free Care                         | (\$5,627,667)   | (\$3,665,372)   | (\$3,569,908)   | \$2,057,759   | -36.6%    |              |              | from all other increases.  |
|               | Disproportionate Share Payments   | \$4,169,146     | \$4,200,185     | \$5,724,870     | \$1,555,724   | 37.3%     |              |              |  |
|               | Graduate Medical Education Paymen | \$0             | \$0             | \$0             | \$0           | 0.0%      |              |              |  |
|               | Net Payer Revenue                 | \$233,248,162   | \$244,117,555   | \$243,415,448   | \$10,167,286  | 4.4%      | -\$7,195,518 | \$17,362,804 |  |
|               |                                   |                 |                 |                 |               |           |              |              |  |
| Commercial    | Gross Revenue                     | \$169,687,497   | \$166,042,336   | \$161,499,254   | (\$8,188,243) | -4.8%     |              |              | The Commercial revenues reflect the planned rate   |
|               | Allowances                        | (\$31,435,635)  | (\$27,501,544)  | (\$25,126,621)  | \$6,309,014   | -20.1%    |              |              | decrease dollars for this year ('17) combined with the rate reduction from May 2016.   |
|               | Bad Debt                          | \$0             | \$0             | \$0             | \$0           | 0.0%      |              |              | Tate reduction from way 2010.  |
|               | Free Care                         | \$0             | \$0             | \$0             | \$0           | 0.0%      |              |              | The increase from other sources is related to market   |
|               | Disproportionate Share Payments   | \$0             | \$0             | \$0             | \$0           | 0.0%      |              |              | share increase, utilization, and physician transfers.  |
|               | Graduate Medical Education Paymen | \$0             | \$0             | \$0             | \$0           | 0.0%      |              |              |  |
|               | Net Payer Revenue                 | \$138,251,862   | \$138,540,792   | \$136,372,633   | (\$1,879,229) | -1.4%     | -\$7,195,518 | \$5,316,289  |  |
| Medicaid      | Gross Revenue                     | \$100,040,051   | \$99,144,982    | \$96,650,618    | (\$3,389,433) | -3.4%     |              |              |  |
|               | Allowances                        | (\$64,691,734)  | (\$69,554,029)  | (\$68,402,245)  | (\$3,710,511) | 5.7%      |              |              | The beautiful will NOT age to the order of the second of t |
|               | Bad Debt                          | \$0             | \$0             | \$0             | \$0           | 0.0%      |              |              | The hospital will NOT receive any new funds. They expect to see lower reimbursement for certain IP /O  |
|               | Free Care                         | \$0             | \$0             | \$0             | \$0           | 0.0%      |              |              | services. Over \$1.5 million is related to provider  |
|               | Disproportionate Share Payments   | \$4,169,146     | \$4,200,185     | \$5,724,870     | \$1,555,724   | 37.3%     |              |              | based billing changes.   |
|               | Graduate Medical Education Paymen | \$0             | \$0             | \$0             | \$0           | 0.0%      |              |              |  |
|               | Net Payer Revenue                 | \$39,517,463    | \$33,791,138    | \$33,973,243    | (\$5,544,220) | -14.0%    | \$0          | -\$5,544,220 |  |
| Medicare      | Gross Revenue                     | \$240,704,577   | \$249,612,092   | \$242,766,466   | \$2,061,889   | 0.9%      |              |              |  |
| Micultare     | Allowances                        | (\$171,260,932) | (\$167,356,981) | (\$159,500,084) | \$11,760,848  | -6.9%     |              |              | The hospital saw utilization changes and higher reimbursement during projected 2016 and expect it  |
|               | Bad Debt                          | \$0             | \$0             | \$0             | \$11,700,048  | 0.0%      |              |              | to continue into 2017.   |
|               | Free Care                         | \$0             | \$0             | \$0             | \$0           | 0.0%      |              |              |  |
|               | Disproportionate Share Payments   | \$0             | \$0             | \$0             | \$0           | 0.0%      |              |              |  |
|               | Graduate Medical Education Paymen | \$0<br>\$0      | \$0<br>\$0      | \$0<br>\$0      | \$0           | 0.0%      |              |              |  |
|               | Net Payer Revenue                 | \$69,443,645    | \$82,255,111    | \$83,266,382    | \$13,822,737  | 19.9%     | \$0          | \$13,822,737 |  |
|               |                                   | 70071107010     | ,,,,,,,,,,      | , , ,           | +==,==,·=:    |           | 7-           | <del>+</del> |  |
| Bad Debt/Free | e CGross Revenue                  |                 |                 |                 | \$0           | 0.0%      |              |              | The hospital will explain the change in NPR for each   |
|               | Allowances                        |                 |                 |                 | \$0           | 0.0%      |              |              | payer as part of its budget presentation, including ba   |
|               | Bad Debt                          | (\$8,337,141)   | (\$6,804,114)   | (\$6,626,902)   | \$1,710,239   | -20.5%    |              |              | debt/free care changes.  |
|               | Free Care                         | (\$5,627,667)   | (\$3,665,372)   | (\$3,569,908)   | \$2,057,759   | -36.6%    |              |              | Page 3 describes the 2017 NPR increase by major  |
|               | Disproportionate Share Payments   | \$0             | \$0             | \$0             | \$0           | 0.0%      |              |              | operational changes (rates, utilization, etc).   |
|               | Graduate Medical Education Paymen | \$0             | \$0             | \$0             | \$0           | 0.0%      |              |              | - '  |
|               | Net Payer Revenue                 | (\$13,964,808)  | (\$10,469,486)  | (\$10,196,810)  | \$3,767,998   | -27.0%    | \$0          | \$3,767,998  |  |

#### **ANALYSIS AND QUESTIONS**

1) The hospital's net patient revenues (NPR) are increasing 4.36% over 2016 budget. The hospital identifies that over 1% of this increase is primarily related to two physician transfers and a market share increase (see attached letter sent 8/1/2016) and another 0.4% is related to health care reform.

## Page 3 of this report

- 2) Physician acquisitions are \$2.4 million of the \$10.2 million increase. These are orthopedics and neurology services and includes 5 new physician FTEs that occurred in FY 2016.
  - a) How does the hospital determine the appropriate physician need for the service area?
  - b) The market share increase is valued at about \$2.5 million and is in addition to the acquisitions above. The attached letter describes the analysis used to explain the market share increase. Discuss the concept and the approach the hospital is using to evaluate and measure market share change.

## Page 4 of this report

- c) Explain your NPR changes at the budget hearing using the payer schedule (page 4) provided in the staff's analysis. The GMCB is interested in understanding the changes occurring from budget to budget by payer.
- 3) The hospital is submitting a 5.1% rate <u>decrease</u>. This rate change, which includes the May 2016 <u>reduction</u> announced to the GMCB in April 2016, will result in a \$7.2 million <u>reduction</u> in commercial revenues. The hospital has confirmed that the schedule below is materially accurate:

| Rate chg (price) | eff date  | gross rev annual impact | net rev annual impact |  |
|------------------|-----------|-------------------------|-----------------------|--|
|                  |           |                         |                       |  |
| 3.7%             | 5/1/2016  | \$ 19,655,136           | \$ 5,317,266          |  |
| 1.2%             | 10/1/2016 | \$ 6,544,864            | \$ 1,878,252          |  |
| 5.1%             |           | \$26,200,000            | \$ 7,195,518          |  |

The hospital narrative says it will finalize pricing after budget approval. Discuss the strategies the hospital will consider when applying the 1.2% rate decrease for FY 2017.

- 4) Acute admission declines were budgeted to occur in the 2016 Budget but they did not occur. Now, acute admissions have returned to levels the hospital reported in 2013. This does not appear to be related to market share change. Discuss why acute admissions not related to market share are returning to 2013 actual levels.
- 5) The hospital narrative describes \$950,000 in specific health care reform investments that are budgeted. Explain why case management, medical management, and clinical social worker funding are considered reform investments.

# **ANALYSIS AND QUESTIONS**

- 6) Bad debt is projected to be lower than budget in 2016, going from \$8.3 million to \$6.8 million. Describe the recent changes you have seen in terms of caseloads, patient coverages, billing disputes, etc. that might be influencing the changes. Is there any evidence this is related to higher enrollment and/or shift to Medicaid?
- 7) Free care is also established to be lower, going from \$5.6 million to \$3.6 million. Describe the changes in free care policy that you have implemented and explain other factors that influence this change.
- 8) The hospital has budgeted an increase of 63 non-MD FTEs over 2016 budget. We want to understand how many FTEs are being added to support physician expansion and additions. Provide a schedule showing the total number of non-MD FTEs for the hospital separate from those supporting physicians. Show this for the years 2015 through 2017.
- 9) Describe the hospital's efforts with local mental health and other providers to strengthen community health services. Describe any successes and identify limitations of those efforts.
- 10) Are the FY 16 projections for net revenues, expenditures, and surplus as reported still valid? If not, describe any material changes.
- 11) Describe the debt refinancing planned in 2017.

8/10/2016, Page 6 Green Mountain Care Board md report RRMC, Questions (2)

| Rutla                                       | and Region |            | Vt Median  | Northeast<br>CAH | Other<br>Non-Profit | 100 - 199<br>Beds | All<br>Teaching |       |       |       |
|---|------------|------------|------------|------------------|---------------------|-------------------|-----------------|-------|-------|-------|
| KEY INDICATORS                              | 2014 A     | 2015 A     | 2016 B     | 2016 P           | 2017 B              | 2017 B            | U               |       |       |       |
| Net Patient Revenue Change<br>Overall Rates | 3.5%<br>5% | 3.4%<br>8% | 2.2%<br>4% |                  | 4.4%<br>-5.1%       |                   |                 |       |       |       |
| Utilization                                 |            |            |            |                  |                     |                   |                 |       |       |       |
| Total Average Daily Census                  | 83         | 81         | 78         | 84               | 84                  | 23.2              | -               | 80    | 72    | 192   |
| Adjusted Admissions                         | 17,701     | 17,208     | 16,020     | 17,385           | 17,390              | 8,261             | -               | -     | -     | -     |
| Capital                                     |            |            |            |                  |                     |                   |                 |       |       |       |
| Age of Plant                                | 11.0       | 11.5       | 11.7       | 11.7             | 12.9                | 12.0              | 11.3            | 11.3  | 11.2  | 11.2  |
| Long Term Debt to Capitalization            | 24.7%      | 23.7%      | 20.4%      | 21.5%            | 26.8%               | 26.9%             | 27.1%           |       | 23.5% | 30.6% |
| Debt Service Coverage Ratio                 | 6.2        | 4.5        | 5.6        | 7.4              | 5.4                 | 4.2               | 4.4             | 2.8   | 3.0   | 5.0   |
| Revenue                                     |            |            |            |                  |                     |                   |                 |       |       |       |
| Bad Debt %                                  | 1.0%       | 1.1%       | 1.6%       | 1.3%             | 1.3%                | 1.6%              | 5.6%            | 5.5%  | 6.7%  | 4.1%  |
| Free Care %                                 | 1.2%       | 0.8%       | 1.1%       | 0.7%             | 0.7%                | 0.7%              | -               | -     | -     | -     |
| Operating Margin %                          | 5.0%       | 1.9%       | 2.4%       | 4.5%             | 2.4%                | 1.9%              | -2.4%           | 0.7%  | 2.8%  | 3.0%  |
| Total Margin %                              | 8.2%       | 1.7%       | 4.7%       | 5.8%             | 5.1%                | 3.2%              | 3.2%            | 3.7%  | 5.7%  | 5.6%  |
| Productivity & Staffing                     |            |            |            |                  |                     |                   |                 |       |       |       |
| Total Operating Exp                         | 28.7%      | 27.9%      | 28.8%      | 28.2%            | 28.1%               | 26.1%             | -               | -     | -     | -     |
| Cost & Revenue Unit of Measure              |            |            |            |                  |                     |                   |                 |       |       |       |
| Cost per Adjusted Admission                 | 12,391     | 13,552     | 14,814     | 13,933           | 14,280              | 10,264            | -               | 7,557 | 7,453 | 7,645 |
| Liquidity                                   |            |            |            |                  |                     |                   |                 |       |       |       |
| Current Ratio                               | 4.0        | 3.2        | 5.9        | 4.8              | 5.7                 | 2.9               | 1.4             | 2.3   | 1.7   | 1.8   |
| Days Cash on Hand                           | 207        | 195        | 226        | 201              | 246                 | 129               | 99              | 74    | 75    | 110   |
| Payer                                       |            |            |            |                  |                     |                   |                 |       |       |       |
| Medicare Gross as % of Tot Gross Rev        | 49%        | 49%        | 47%        | 48%              | 48%                 | 41%               | -               | -     | -     | -     |
| Medicaid Gross as % of Tot Gross Rev        | 19%        | 19%        | 20%        | 19%              | 19%                 | 19%               | -               | -     | -     | -     |
| Comm/self Gross as % of Tot Gross Rev       | 33%        | 31%        | 33%        | 32%              | 32%                 | 36%               | -               | -     | -     | -     |
| Medicare % of Net Rev (incl DSH)            | 33%        | 34%        | 30%        | 34%              | 35%                 | 35%               | -               | -     | -     | -     |
| Medicaid % of Net Rev (incl DSH)            | 13%        | 13%        | 15%        | 12%              | 12%                 | 12%               | -               | -     | -     | -     |
| Comm/self % of Net Rev (incl DSH)           | 54%        | 53%        | 54%        | 53%              | 53%                 | 50%               | 1               | -     | -     | -     |

|                                | Rutland Regional Medical Center |               |    |               |    |               |    |               |    |               |    |                  |                     |
|--------------------------------|---------------------------------|---------------|----|---------------|----|---------------|----|---------------|----|---------------|----|------------------|---------------------|
| PROFIT & LOSS STATEMENT        |                                 | 2014 A        |    | 2015 A        |    | 2016 B        |    | 2016 P        |    | 2017 B        | В: | 16-B17 Change \$ | B16-B17<br>Change % |
| Revenues                       |                                 |               |    |               |    |               |    |               |    |               |    |                  |                     |
| Gross Patient Care Revenue     | \$                              | 460,771,041   | \$ | 493,394,512   | \$ | 510,432,125   | \$ | 514,799,410   | \$ | 500,916,338   | \$ | (9,515,787)      | -1.9%               |
|                                |                                 |               |    |               |    |               |    |               |    |               |    |                  |                     |
| Disproportionate Share Payment |                                 | 5,217,947     |    | 4,576,163     |    | 4,169,146     |    | 4,200,185     |    | 5,724,870     |    | 1,555,724        | 37.3%               |
| Bad Debt                       |                                 | (4,791,443)   |    | (5,520,297)   |    | (8,337,141)   |    | (6,804,114)   |    | (6,626,902)   |    | 1,710,239        | -20.5%              |
| Free Care                      |                                 | (5,681,211)   |    | (4,167,120)   |    | (5,627,667)   |    | (3,665,372)   |    | (3,569,908)   |    | 2,057,759        | -36.6%              |
| Graduate Medical Education     |                                 | -             |    | -             |    | -             |    | -             |    | -             |    | -                |                     |
| Deductions from Revenue        |                                 | (234,686,887) |    | (259,954,621) |    | (267,388,301) |    | (264,412,554) |    | (253,028,950) |    | 14,359,351       | -5.4%               |
| Net Patient Care Revenue       | \$                              | 220,829,447   | \$ | 228,328,637   | \$ | 233,248,162   | \$ | 244,117,555   | \$ | 243,415,448   | \$ | 10,167,286       | 4.36%               |
|                                |                                 | 3.51%         |    | 3.40%         |    | 2.15%         |    | 6.91%         |    | 4.36%         |    |                  |                     |
| Other Operating Revenue        | \$                              | 9,926,146     | \$ | 9,275,938     | \$ | 9,938,846     | \$ | 9,437,234     | \$ | 11,017,731    | \$ | 1,078,885        | 10.9%               |
|                                |                                 |               |    |               |    |               |    |               |    |               |    |                  |                     |
| <b>Total Operating Revenue</b> | \$                              | 230,755,593   | \$ | 237,604,575   | \$ | 243,187,008   | \$ | 253,554,789   | \$ | 254,433,179   | \$ | 11,246,171       | 4.6%                |
|                                |                                 |               |    |               |    |               |    |               |    |               |    |                  |                     |
| Operating Expense              |                                 |               |    |               |    |               |    |               |    |               |    |                  |                     |
| Salaries Non MD                |                                 | 66,038,736    |    | 70,594,783    |    | 73,162,616    |    | 77,637,431    |    | 82,628,937    |    | 9,466,321        | 12.9%               |
| Fringe Benefits Non MD         |                                 | 24,793,222    |    | 27,728,540    |    | 25,651,715    |    | 27,316,372    |    | 27,673,380    |    | 2,021,665        | 7.9%                |
| Fringe Benefits MD             |                                 | 1,815,597     |    | 2,101,246     |    | 2,008,606     |    | 1,505,442     |    | 1,529,901     |    | (478,705)        | -23.8%              |
| Contracts & Fringes            |                                 | 28,177,523    |    | 30,053,013    |    | 30,114,342    |    | 28,659,948    |    | 29,969,647    |    | (144,695)        | -0.5%               |
| Health Care Provider Tax       |                                 | 12,808,872    |    | 13,002,474    |    | 13,519,505    |    | 14,351,830    |    | 14,352,823    |    | 833,318          | 6.2%                |
| Depreciation Amortization      |                                 | 11,960,609    |    | 12,433,769    |    | 13,374,000    |    | 13,375,319    |    | 13,161,688    |    | (212,312)        | -1.6%               |
| Interest - Short Term          |                                 | -             |    | -             |    | -             |    | -             |    | -             |    | -                |                     |
| Interest - Long Term           |                                 | 1,862,292     |    | 1,897,138     |    | 1,873,113     |    | 1,871,223     |    | 1,749,035     |    | (124,078)        | -6.6%               |
| Other Operating Expense        |                                 | 71,869,351    |    | 75,385,579    |    | 77,623,157    |    | 77,513,142    |    | 77,262,881    |    | (360,276)        | -0.5%               |
| <b>Total Operating Expense</b> | \$                              | 219,326,202   | \$ | 233,196,542   | \$ | 237,327,054   | \$ | 242,230,707   | \$ | 248,328,292   | \$ | 11,001,238       | 4.6%                |
| Year over Year Change          |                                 | 3.5%          |    | 6.3%          |    | 1.8%          |    | -             |    | 4.6%          |    |                  |                     |
| Net Operating Income (Loss)    | \$                              | 11,429,391    | \$ | 4,408,033     | \$ | 5,859,954     | \$ | 11,324,082    | \$ | 6,104,887     | \$ | 244,933          | 4.2%                |
| Oper margin %                  |                                 | 5.0%          |    | 1.9%          |    | 2.4%          |    | 4.5%          |    | 2.4%          |    |                  |                     |
| Non-Operating Revenue          | \$                              | 8,151,845     | \$ | (492,377)     | \$ | 5,973,111     | \$ | 3,615,606     | \$ | 7,136,913     | \$ | 1,163,802        | 19.5%               |
|                                |                                 |               |    |               |    |               |    |               |    |               |    |                  |                     |
| Over Expense                   | \$                              | 19,581,236    | \$ | 3,915,656     | \$ | 11,833,065    | \$ | 14,939,688    | \$ | 13,241,800    | \$ | 1,408,735        | 11.9%               |

Bad debt and free care are budgeted at 2016 projected levels and include changes to their free care policy and use of financial counselors.

Over \$9 million of "other operating revenue" is primarily made up of 340B pharmacy funds, Employee Pharmacy Sales, and Grant Income.

Fringe, salaries, and the provider tax reflect the increases. The hospital states it has not budgeted inflation in this budget. (other than wage increases)

The hospital has budgeted an operating gain consistent with 2016B.

|  | Rut          | land Regiona | l Medical Cer | nter     |        |         |           |                   |
|--|--------------|--------------|---------------|----------|--------|---------|-----------|-------------------|
| UTILIZATION & STAFFING                         | 2013 A       | 2014 A       | 2015          | A 201    | 16 B   | 2016 P  | 2017 B    | B16-B17<br>Change |
| UTILIZATION                                    |              |              |               |          |        |         |           | I                 |
| Adjusted Admissions                            | 18,323       | 17,701       | 17,20         | 08 16    | ,020   | 17,385  | 17,390    | 8.5%              |
| Acute Admissions                               | 6,304        | 5,897        | 5,94          | 11 5     | ,541   | 6,272   | 6,272     | 13.2%             |
| Acute Average Length Of Stay                   | 4.5          | 4.6          | 4             | .6       | 4.9    | 4.8     | 4.8       | -3.1%             |
| Operating Room Procedure                       | 4,855        | 4,592        | 4,53          | 39 4     | ,990   | 4,868   | 4,978     | -0.2%             |
| Laboratory Tests                               | 544,493      | 522,183      | 505,12        | 26 508   | ,366   | 499,542 | 499,627   | -1.7%             |
| Emergency Room Visits                          | 34,676       | 33,992       | 34,06         | 57 34    | ,467   | 31,558  | 31,558    | -8.4%             |
| Cat Scan, Radiology - Diagnostic Procedures    | 54,632       | 53,379       | 54,20         | 3 50     | ,365   | 50,809  | 50,869    | 1.0%              |
| Magnetic Resonance Image Exams                 | 4,556        | 4,503        | 4,69          | 94 4     | ,472   | 5,121   | 5,121     | 14.5%             |
| Physician Office Visits                        | 0            | C            |               | 0        | 0      | 0       | 0         | 0.0%              |
| Clinics Visits                                 | 277,893      | 347,276      | 357,68        | 363      | ,816   | 371,554 | 387,801   | 6.6%              |
| STAFFING                                       |              |              |               |          |        |         |           |                   |
| Non-MD FTEs                                    | 1,140        | 1,107        | 1,16          | 56 1     | ,191   | 1,247   | 1,255     | 63                |
| Travelers                                      | 32           | 82           |               | 93       | 74     | 74      | 72        | -2                |
| Residents & Fellows                            | 0            | C            |               | 0        | 0      | 0       | 0         | 0                 |
| Mid Level Providers                            | 0            | C            |               | 0        | 27     | 0       | 29        | 2                 |
| Physician FTEs                                 | 80           | 81           |               | 38       | 66     | 69      | 71        | 5                 |
| Total MD and Non MD FTEs                       | 1,252        | 1,270        | 1,34          | 17 1     | ,358   | 1,389   | 1,427     | 68                |
| Salary & Benefits per FTE - Non-MD             | \$<br>79,878 | \$ 82,059    | \$ 84,33      | 9 \$ 82, | 950 \$ | 84,174  | \$ 85,921 | 3.6%              |
| FTEs Per Adjusted Occupied Bed                 | 5.1          | 4.9          | 5             | .4       | 5.5    | 5.5     | 5.6       | 2.4%              |
| FTEs per 100 Adj Discharges                    | 6.2          | 6.3          | 6             | .8       | 7.4    | 7.2     | 7.4       | -0.7%             |
| Comparative Benchmarks                         |              |              |               |          |        |         |           |                   |
| Vermont System Averages                        |              |              |               |          |        |         |           |                   |
| Salary & Benefits per FTE - Non-MD             | \$<br>77,361 | •            |               |          | 457 \$ |         | •         | 1.7%              |
| FTEs Per Adjusted Occupied Bed                 | 5.4          | 5.5          |               | .7       | 5.8    | 5.8     | 6.1       |                   |
| FTEs per 100 Adj Discharges                    | 6.7          | 7.0          | 7             | .2       | 7.5    | 7.2     | 7.5       | -0.2%             |
| U.S. Benchmarks FTEs Per Adjusted Occupied Bed |              |              |               |          |        |         |           |                   |
| ·  |              |              |               |          |        |         |           |                   |
| Northeast Critical Access Hospital             | 0.00         | 0.00         |               |          | -      | -       | -         |                   |
| Other Non-Profit                               | 3.60         | 3.60         |               |          | -      | -       | -         |                   |
| 100 - 199 Beds                                 | 3.45         | 3.45         |               |          | -      | -       | -         |                   |
| All Teaching                                   | 3.45         | 3.45         | -             |          | -      | -       | -         |                   |

Some of the change in acute admissions is market share - an estimated 170 increase in orthopedic and neurology. The balance is a recognition that the 2016 budget was too low and lower admissions were never achieved. MRIs are up related to the increased admissions.

Increase in FTEs is due to new positions to support physician acquisitions, elimination of lag time (see narrative), and to meet increased utilization. FY 17 reflects five new physician FTEs.

The 3.6% over budget is mainly due to a 3% wage increase.

This benchmark is lower then their VT peers but higher then their national peers for the same time periods.

| Rutland | Regional | Medica | Center |
|---------|----------|--------|--------|
|---------|----------|--------|--------|

| BALANCE SHEET                      | 2014 A            | 2015 A            | 2016 B            | 2016 P            | 2017 B            |
|------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| Cash & Investments                 | \$<br>12,724,165  | \$<br>12,803,315  | \$<br>23,680,313  | \$<br>14,551,514  | \$<br>39,503,614  |
| Total Current Assets               | \$<br>49,650,142  | \$<br>43,194,794  | \$<br>60,606,292  | \$<br>50,110,462  | \$<br>75,062,562  |
| Board Designated Assets            | \$<br>105,910,657 | \$<br>106,222,958 | \$<br>116,201,517 | \$<br>111,704,153 | \$<br>118,841,066 |
| Net, Property, Plant And Equipment | \$<br>72,580,136  | \$<br>73,717,869  | \$<br>67,234,042  | \$<br>77,126,741  | \$<br>73,819,053  |
| Other Long-Term Assets             | \$<br>9,834,220   | \$<br>9,289,915   | \$<br>9,834,219   | \$<br>4,122,446   | \$<br>4,122,446   |
| Total Assets                       | \$<br>237,975,155 | \$<br>232,425,536 | \$<br>253,876,070 | \$<br>243,063,802 | \$<br>271,845,127 |
|                                    |                   |                   |                   |                   | ·                 |
| Current Liabilities                | \$<br>30,910,371  | \$<br>32,967,019  | \$<br>29,934,102  | \$<br>32,485,501  | \$<br>32,891,935  |
| Long Term Liabilities              | \$<br>41,137,355  | \$<br>39,991,232  | \$<br>38,263,410  | \$<br>38,263,410  | \$<br>56,102,482  |
| Other Noncurrent Liabilities       | \$<br>40,618,083  | \$<br>30,961,803  | \$<br>36,473,642  | \$<br>32,450,125  | \$<br>29,744,143  |
| Fund Balance                       | \$<br>125,309,346 | \$<br>128,505,482 | \$<br>149,204,916 | \$<br>139,864,766 | \$<br>153,106,567 |
| Total Liabilities and Equities     | \$<br>237,975,155 | \$<br>232,425,536 | \$<br>253,876,070 | \$<br>243,063,802 | \$<br>271,845,127 |
|                                    | <br>              |                   | <br>              | <br>              |                   |

| Rutland Regional Medical Center        |                     |                 |               |                |            |
|--|---------------------|-----------------|---------------|----------------|------------|
| Net Increase/(Decrease) in Cash        | \$<br>7,516,382 \$  | 79,150 \$       | 10,876,998 \$ | 1,748,199 \$   | 15,823,301 |
| Days Cash on Hand                      | 207.0               | 195.1           | 225.7         | 201.4          | 245.8      |
| Long Term Debt to Capitalization       | 24.7%               | 23.7%           | 20.4%         | 21.5%          | 26.8%      |
| Debt Service Coverage Ratio            | 6.2                 | 4.5             | 5.6           | 7.4            | 5.4        |
| Comparative Benchmarks                 |                     |                 |               |                |            |
| Vermont System Averages                |                     |                 |               |                |            |
| Net Increase/(Decrease) in Cash        | \$<br>54,485,429 \$ | (13,749,624) \$ | (778,512) \$  | (3,061,249) \$ | (680,856)  |
| Days Cash on Hand                      | 176.3               | 178.5           | 179.6         | 174.8          | 165.5      |
| Long Term Debt to Capitalization       | 29.7%               | 27.6%           | 31.3%         | 32.0%          | 29.5%      |
| Debt Service Coverage Ratio            | 3.3                 | 3.7             | 2.7           | 2.8            | 3.1        |
| U.S. Benchmarks                        |                     |                 |               |                |            |
| 100-199 Beds                           |                     |                 |               |                |            |
| Days Cash on Hand-Peers                | 74.80               | -               | -             | -              | -          |
| Long Term Debt to Capitalization-Peers | 24%                 | -               | -             | -              | _          |

3.0

Debt Service Coverage Ratio-Peers

The balance sheet suggests additional borrowing will take place in 2016-2017. The hospital will explain the borrowing at the hearing.

The hospital plans to make \$2 million in contributions to their Defined benefit pension plan liability for 2016 and 2017. Additional contributions are under consideration.

The hospital's debt position compares favorable with both the Vermont hospital median and 100-199 Bed peers. Also, the days cash on hand to "cover" their debt is also more favorable. The hospital has added debt and is generating more cash in FY 2017.

| Rutland Regional Medical Center               |               |               |               |               |            |              |    |            |                  |
|---|---------------|---------------|---------------|---------------|------------|--------------|----|------------|------------------|
| Capital Budget                                | 2014 A        | 2015 A        | 2016 B        | 2016 P        | 2017 B     | 2018 Plan    | :  | 2019 Plan  | 2020 Plan        |
|   |               |               |               |               |            |              |    |            |                  |
| Non-Certificate of Need Capital Plans Tota \$ | 7,802,611 \$  | 12,702,094 \$ | 9,878,000 \$  | 9,878,000 \$  | 9,854,000  | \$ 6,841,000 | \$ | 4,575,000  | \$<br>4,062,000  |
| Certificate of Need Capital Plans \$          | 5,218,870 \$  | 955,838 \$    | 11,750,000 \$ | 11,750,000 \$ | 33,075,000 | \$ -         | \$ | 18,000,000 | \$<br>15,000,000 |
| Total Capital Purchases \$                    | 13,021,481 \$ | 13,657,932 \$ | 21,628,000 \$ | 21,628,000 \$ | 42,929,000 | \$ 6,841,000 | \$ | 22,575,000 | \$<br>19,062,000 |
| Rutland Regional Medical Center               |               |               |               |               |            |              |    |            |                  |
| Age of Plant                                  | 11.0          | 11.5          | 11.7          | 11.7          | 12.9       |              |    |            |                  |
| Capital Expenditures to Depreciation          | 65.2%         | 102.2%        | 73.9%         | 73.9%         | 74.9%      |              |    |            |                  |
| Capital Cost % of Total Expense               | 6.3%          | 6.1%          | 6.4%          | 6.3%          | 6.0%       |              |    |            |                  |
| Comparative Benchmarks                        |               |               |               |               |            |              |    |            |                  |
| Vermont System Averages                       |               |               |               |               |            |              |    |            |                  |
| Age of Plant                                  | 10.2          | 11.4          | 11.9          | 11.9          | 12.3       |              |    |            |                  |
| Capital Expenditures to Depreciation          | 80.6%         | 97.1%         | 95.1%         | 96.0%         | 122.8%     |              |    |            |                  |
| Capital Cost % of Total Expense               | 5.9%          | 5.4%          | 5.8%          | 5.6%          | 5.3%       |              |    |            |                  |
| U.S. Benchmarks                               |               |               |               |               |            |              |    |            |                  |
| 100-199 Beds                                  |               | -             | -             | -             | -          |              |    |            |                  |
| Age of Plant-Peers                            | 11.2          | -             | -             | -             | -          |              |    |            |                  |
| Capital Expenditures to Depreciation-Pee      | 0.0%          | -             | -             | -             | -          |              |    |            |                  |
| Capital Cost % of Total Expense-Peers         | 6.0%          | -             | -             | -             | =          |              |    |            |                  |

The hospital's capital costs are higher compared to Vermont peers but the age of plant is about the same. Physical plant is younger but equipment is older compared to Vermont peers.

See the hospital narrative that outlines the major spending plans over the next few years. They have significant CONs planned in FY 2017 for a loading dock, Medical Office building and Nuclear Med Discovery for 2017.

Additional CONs are planned in 2019 and 2020.



160 Allen Street Rutland, VT 05701

802.775.7111

Michael Davis, Director Green Mountain Care Board 89 Main Street Montpelier, VT 05620-3101

August 1, 2016

Dear Mike:

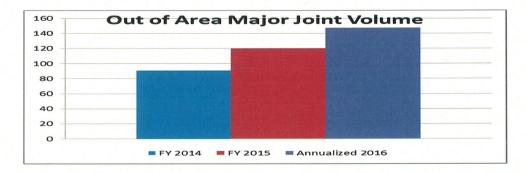
Rutland Regional Medical Center (RRMC) is requesting consideration and approval to increase the amount of net patient service revenue allowed in 2016 and therefore carried forward to 2017 to account for changes in market share related to physician acquisitions and patient choice. We detail our request below.

Our 2017 net patient service revenue budget increases by 4.3% when compared to the 2016 Budget. In accordance with the State regulated 3.4% growth limitation, including healthcare reform growth, this represents an increase of \$2,237,000 more than the limit would support, or approximately 1%. We have verified that this growth is related to shifts in market share and request that our 2016 Budget be rebased to account for these changes. We can document that we are seeing an increase in volume from patients that are seeking services at RRMC that reside in other communities or markets or by private physicians within our own community. The services that are driving the market share increases relate to orthopedics and neurology as illustrated below.

|                          | Gross Revenue | Net Revenue |
|--------------------------|---------------|-------------|
| New Programs:            |               |             |
| Dr. Henley Clinic and OR | \$4,000,000   | \$1,900,000 |
| Neurology Clinic         | \$820,100     | \$364,000   |
| Patient Choice:          |               |             |
| Orthopedic Procedures    | \$4,415,600   | \$1,988,000 |
| Reduction in Transfers:  |               |             |
| Neurology (Inpatient)    | \$ 735,000    | \$ 330,000  |
| Total                    | \$9,970,700   | \$4,582,000 |

Orthopedic Services — Our orthopedic service line is growing as a result of drawing patients from service areas in locations outside of our Rutland market area. We are experiencing growth in major joint (hips and knees) as well as foot and ankle services. In part this is driven by the addition of a new orthopedic surgeon who formerly practiced outside of the RRMC market area and joined RRMC in October 2015. Please refer to the State adopted physician transfer schedule which documents the financial impact of the physician transfer.

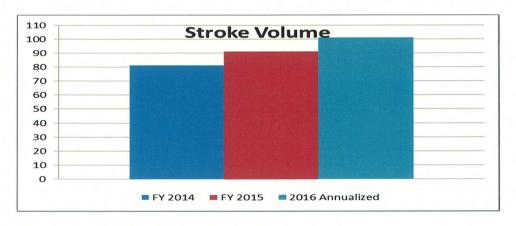
In other instances growth in orthopedic volume is driven by patient choice and an increase in patients who are electing to have their orthopedic care performed in Rutland. This is most evident within our major joint procedures (hips and knees). Over the past two years we have seen consistent growth in the major joint procedures that have come from market areas other than Rutland. The impact of patient choice results in an increase of 150 patient admissions, equivalent to a 62% growth for major joint procedures. Given our payer mix and to be conservative, the addition of 150 major joint cases generates additional net income of approximately \$2.0 million. In addition to the graph below please refer to the listing of major joint admissions by service area.



Together, we estimate that the orthopedic market share growth will impact fiscal year 2016 by as much as \$3.9 million in net revenue.

**Neurology** – In November of 2015 we acquired an existing physician practice that was formerly located in Rutland. This practice has two physicians who have joined the specialty network of physicians organized under the ownership of RRMC. The addition of this practice impacted RRMC in two ways. The first is the addition of revenue by way of clinic visits and procedures, which is estimated to add \$364,000 of net patient revenue to RRMC. Please refer to the State adopted physician transfer schedule which documents that financial impact of the physician transfer.

The second impact is that we are now able to treat patients who present with neurologic issues in our emergency room within our own facility. Specifically, we have significantly reduced the number of patient transfers to tertiary facilities for patients who suffer strokes. Over the past two years we have seen consistent growth in the stroke diagnosis, resulting in an increase of 20 patient admissions, equivalent to a 25% growth in stroke inpatient care. We calculate that our ability to retain these patients in our own facility increases our net patient revenue by \$330,000. In addition to the graph below please refer to the listing of stroke admissions by service area.



Together, orthopedics and neurology combined, we can account for nearly \$4.5 million in net revenue that we believe has been generated from other service / private practice areas. Overall, this is not new revenue to the State of Vermont; however they are new revenue sources for RRMC.

We appreciate your consideration of this request and can provide additional documentation or engage in direct discussion if that would prove helpful.

Very truly yours,

Judi Fox CFO

Attachments

cc: Thomas Huebner

Lori Perry

Janeen Morrison