

State of Vermont, Green Mountain Care Board
Request for Proposal: Business Performance Management System
State's Response to Pre-bid Questions
Response to unanswered questions from December 7, 2012 posting
December 10, 2012

Prospective bidders

These are responses to the unanswered questions that were sent on December 7, 2012. The link is provided at:

<http://gmcboard.vermont.gov/RFP>

Questions and Responses

1. RFP Page 4, Section 1.2 references a "Private Cloud", can you provide a definition of "Private Cloud" and if a Multi-Tenant environment with SSAE 16 SOC 1 Type II certification is acceptable?

A Private Cloud would be preferable. By "private cloud" we mean the cloud infrastructure is provisioned for exclusive use by the State (i.e. completely isolated from other organizations). A multi-tenant environment could be considered, but the environment must be able to meet all applicable Federal and State security requirements (FISMA, HIPAA/HITECH, etc ...), and would be subject to a security assessment by the State.

- Section 2.3.5-1 – Web or cloud based solution / True zero footprint application.
Will a client-server application using Microsoft ClickOnce deployment be considered? No

What about a Citrix deployed application? No

- Section 2.2 Can you provide clarification to the point "The ability to establish and manage all application dimensions, business rules, organization structure, data integration maps and user security profile administration features in order to create a standardized BPM data architecture." Specifically, is user management required to be controlled by a separate SSO application and what are the specific data integration requirements?

We want a single source to manage all application dimensions, business rules, organization structure, data integration maps and user security profile administration features. User management is not required to be controlled by a separate SSO application. The specific data integration requirements are not yet defined.

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- Page 13, Section 2.2.5 #2 Can examples of acceptable HTTPS alternatives be provided?
The State prefers that the system be accessible for remote users via secure virtual private network (VPN). We don't have specific examples of HTTPS alternatives.
- Page 13, Section 2.2.5 #5: Can you comment on the level of importance SSO and Active Directory is to the proposed solution.
This is important from the perspective of ease of use.
- Which (if any) technology vendors does the Board have existing enterprise software license agreements (e.g. IBM, Oracle, SAP, Microsoft, etc.)

2. Are there any technology standards with respect to:

- 2.1 ETL tools
- 2.2 Data quality tools
- 2.3 MDM tools
- 2.4 BI suites

The state has none of these at this time.

- **Requirement 2.3.1 #17**

- Do/will tablet computers have Internet access?
Yes
- Does Vermont GMCB have a tablet O/S preference? (I.e. IOS, Droid, Windows)
No, the solution should provide for all products since the GMCB users have personal and state devices.
- Does Vermont GMCB have a browser standard
Internet Explorer