



OneCareVermont

356 Mountain View Drive
Suite 301
Colchester, VT 05446

802-847-7220 PHONE
877-644-7176 TOLL-FREE
802-847-6214 FAX

onecarevt.org

<BENEFICIARY FULL NAME>

<ADDRESS1>

<ADDRESS2>

<CITY, STATE ZIP>

Information Only: No Action Needed

Dear <FULL NAME>,

This is a notice only. We are writing to let you know that your doctor is working with OneCare Vermont (OneCare), a statewide Accountable Care Organization (ACO). An ACO is a group of doctors, hospitals, and other health care providers who work together to provide high quality care and reduce costs. To learn more about OneCare, please see the enclosed fact sheet or visit <http://www.OneCareVT.org>.

Do I need to do anything?

- You do not need to do anything.

Are my health insurance benefits changing?

- OneCare does not change your health insurance coverage.
- You may still see any doctor, hospital or other health care provider you choose, as allowed by your health plan.
- Being part of OneCare does not change your provider's location.

How does this affect me?

- OneCare will help your providers work together to coordinate your overall care.
- Your health care information will be shared with OneCare in order to measure and improve the quality of your care.
- OneCare will protect your medical information and make sure it is safe.

[The following paragraph will be included at the payer's request.]

What if I do not want OneCare to use my health care information?

OneCare makes it easier for your doctors to work together and share information. Your privacy is very important to us. If you do not want your health information shared with OneCare, call <PAYER/ONECARE> at <TOLL-FREE NUMBER> or email <EMAIL ADDRESS>.

Questions about OneCare:

You can reach OneCare by phone at 1-877-644-7176, option 1, and then option 1, or by email at onecarevt@onecarevt.org.

Questions about your [Payer] health plan:

You can reach <PAYER> by phone at <PHONE NUMBER> or email <EMAIL ADDRESS>.



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Health Care Advocate:

The Office of the Health Care Advocate (HCA) gives free advice and help to all Vermonters with health care and health insurance concerns. The HCA is part of Vermont Legal Aid, an independent non-profit law firm. The HCA does not represent OneCare Vermont. To get help with a health care or health insurance issue, call the HCA Helpline at 1-800-917-7787 (toll-free) or visit <http://www.vtlawhelp.org/health>.

Sincerely,

OneCare Vermont Accountable Care Organization, LLC