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Town: Montpelier

Topic: Other

Comment:

Thank you for the opportunity to comment on the current outrageous budget request from One Care, our only VT ACO that is privatizing benefits and incurring ever growing administrative costs at the expense of hiring more qualified providers by incentivizing higher salaries, note primary care providers in particular. Please note Julie Wasserman's comments as well as the VT Health Care Advocates notes which really point this out.

As an elderly patient at CVMC who is aware of the changes that are currently being focused with a top down attitude, I only see care becoming more difficult for consumers to actually access their primary physician.

When I call in or email with a problem, I usually hear back from an LPN, RN or Nurse practitioner.

Sometimes it is only from one of these new computer specialists who know nothing about health care but only how to work the computers. They do not understand my concern or my desire to talk with my primary care doctor. This may be saving my doctor time and effort but what is it doing for the patient? How do we get heard by a true professional who knows what our concerns are?

When I need to talk with my doctor I want to talk with him/her not all the intermediaries! They do not know how to assess my needs and by hiring more non professionals or administrative helpers, how are we saving money? We are only providing another layer of bureaucracy at a much higher rate and taking away from the all important patient/doctor relationship.

Please do not pass this huge budget request by One Care! If you do, we all will know that you care much more about keeping the status quo and rewarding the millionaire administrators than actually solving the health care crisis that is only becoming more and more acute every day.

Thank you for listening to my comment and giving a hoot about real health care consumers as opposed to all those who have a vested interest in maintaining the status quo by hiring fewer primary care doctors who currently have no incentive to go into primary care due to the low salaries. Let's provide more incentives for primary care doctors to enter the field and give us the real care we all need instead of giving away health care dollars to destroy the patient/doctor relationship that is still trying to exist in a climate where communication is becoming much harder for consumers.