# Vermont Department of Mental Health

MELISSA BAILEY, COMMISSIONER

# Departmental Overview

CENTRAL OFFICE ORGANIZATION

PROVIDER AGENCIES

DEPARTMENTAL PROGRAMS

BUDGET SNAPSHOT

DATA –EMERGENCY DEPARTMENTS, INPATIENT USE AND OTHER DATA POINTS

"THERE IS NO HEALTH WITHOUT MENTAL HEALTH."

# Central Office Organization

Overall Operations supported by ~65 positions

Administrative Support Unit

Financial Services Unit

Legal Services Unit

**Research & Statistics Unit** 

Clinical Care Management Unit

Operations, Policy, & Planning Unit

Quality Management Unit

Children, Adolescent and Family Unit (CAFU)

Adult Mental Health Services Unit

Vermont Psychiatric Care Hospital and Middlesex Secure Residential

## VPCH – 25 bed capacity

## Middlesex – 7 bed capacity

About 206 classified positions between the two facilities with additional contracted positions for medical services and traveling nurses to operate 24/7 facilities with 3 shifts.

# **Designated Providers**

### **Designated Agencies**

- Clara Martin Center
- Counseling Services of Addison County
- Health Care and Rehabilitation Services of Southeastern
   Vermont
- Howard Center
- Lamoille County Mental Health Services
- Northwest Counseling and Support Services
- Northeast Kingdom Human Services
- Rutland Mental Health Services
- United Counseling Service
- Washington County Mental Heath Services

### **Specialized Services Agencies**

- Pathways Vermont
- Northeastern Family Institute

### **Designated Hospitals**

- Brattleboro Retreat
- Central Vermont Medical Center
- Rutland Regional Medical Center
- University of Vermont Medical Center
- Windham Center
- Vermont Psychiatric Care Hospital (State-run)
- White River Junction VA Medical Center

### State Secure Residential

• Middlesex Therapeutic Community Residence

# Provider Capacity for Inpatient, Crisis and Residential Beds

### **Designated Agencies**

- Adult Crisis Beds: 38 beds
- Youth Crisis Beds: 12 beds
- Adult Intensive Residential: 42 beds

### **Designated Hospitals**

- Adult Level 1 involuntary: 45 beds\*
- Adult Non-Level 1 (involuntary and voluntary): 154 beds
- Children and Youth: 28 beds

### Peer Service Agencies

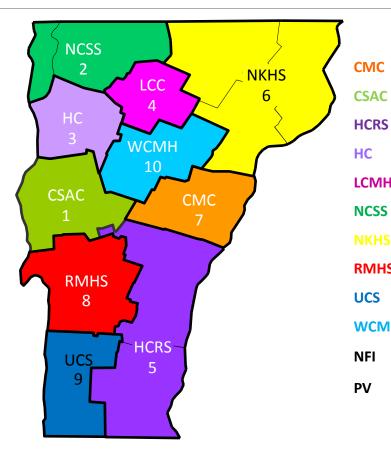
- Adult Crisis Beds: 2 beds
- Adult Intensive Residential: 5 beds

### State Secure Residential

• Middlesex Therapeutic Community Residence: 7 beds\*

\*45 level 1 plus 7 secure residential = 52 beds replacing the 54 VSH beds

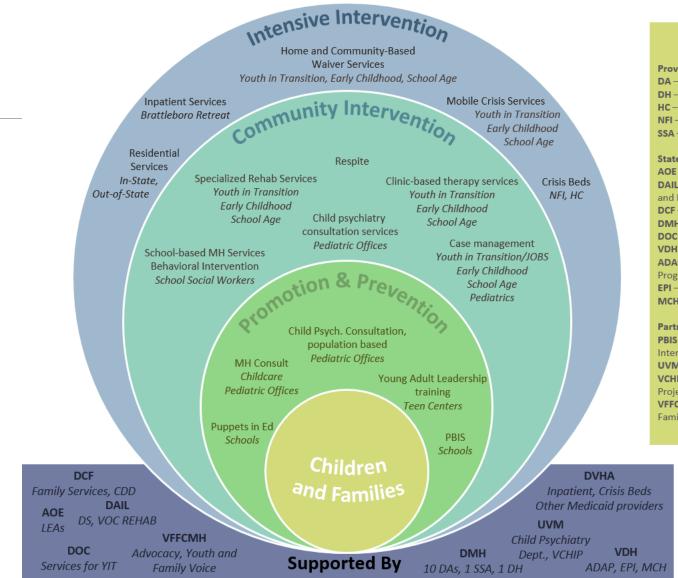
# **Designated Providers**



| СМС  | Clara Martin Center  |
|------|--|
| CSAC | Counseling Services of Addison County                      |
| HCRS | Health Care and Rehabilitation Services of Southeastern VT |
| НС   | Howard Center  |
| LCMH | Lamoille County Mental Health Services                     |
| NCSS | Northwest Counseling and Support Services                  |
| NKHS | Northeast Kingdom Human Services                           |
| RMHS | Rutland Mental Health Services                             |
| UCS  | United Counseling Service                                  |
| WCMH | Washington County Mental Heath Services                    |
| NFI  | Northeastern Family Services (SSA)                         |
| PV   | Pathways Vermont (SSA)                                     |
|      |  |

#### "THERE IS NO HEALTH WITHOUT MENTAL HEALTH."

### Children's Mental Health System of Care



#### Acronyms

#### Providers

DA – Designated Agency
DH – Designated Hospital
HC – HowardCenter
NFI – Northeastern Family Institute
SSA – Specialized Service Agency

#### State Government

AOE – Agency of Education DAIL – Dept. of Disabilities, Aging, and Independent Living DCF – Dept. for Children and Families DMH – Dept. of Mental Health DOC – Dept. of Corrections VDH – Dept. of Health ADAP – Alcohol Drug Abuse Programs at VDH EPI – Epidemiology at DMH/VDH MCH – Maternal Child Health at VDH

#### Partners and Programs

PBIS – Positive Behavioral Intervention and Supports UVM – University of Vermont VCHIP – Vermont Child Improvement Project VFFCMH – Vermont Federation of Families for Children's Mental Health

#### **Department of Mental Health** Adult Mental Health System of Care

#### **Community Mental Health** Providing an array of service and supports to adults seeking mental health services Services Programs Individual, family, and group therapy Community Rehabilitation and Treatment Medication and medical consultation Adult Outpatient Clinical assessment Service planning and coordination Community supports Employment services Housing and home supports Group residential living Individual support throughout the continuum of care Peer programming **Emergency Mental Health** Providing services and supports to adults in crisis <u>Services</u> Programs Emergency Mental Health Crisis assessment, support, and referral Team Two Crisis Beds Programs - providing extra support to adults in crisis to prevent hospitalization Inpatient Hospitalization – providing service to adults at risk of harm to self or others

Intensive Residential Programs – providing additional services to adults recently discharged to support recovery

Secure Residential Program - providing services to adults to support recovery in a secure environment

#### Peer Recovery Services providing individual support throughout the continuum of care

### Color Legend

#### Department of Mental Health (DMH)

**Designated Agencies** private, non-profit service providers that are responsible for ensuring needed services are available through program delivery, local planning, service coordination, and monitoring outcomes within their geographic region.

#### Specialized Services Agencies

private, non-profit service providers that provide a distinctive approach to service delivery and coordination or provide services that meet distinctive individual needs.

#### Private Providers

Psychiatrists, Psychologist, Nurse Practitioners, Social Workers Physician Assistants, Licensed Mental Health Clinicians, Community Hospitals

Mobile Crisis

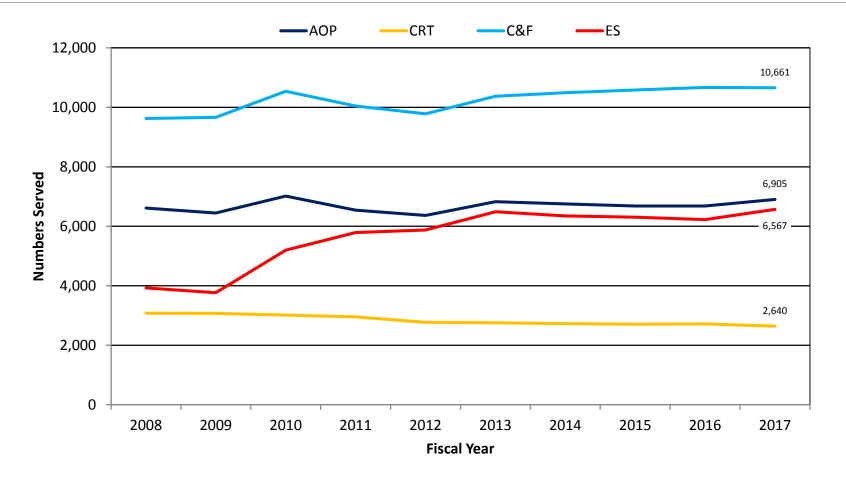
Continuing education and advocacy

# Community Programs

| Program  | Description  |
|--|--|
| Adult Outpatient (AOP)                           | Provides services for adults who do not have prolonged serious disabilities but who are experiencing emotional, behavioral, or adjustment problems severe enough to warrant professional attention   |
| Community Rehabilitation<br>and Treatment (CRT)* | Provides services for adults with severe and persistent mental illness   |
| Children and Families (C&F)*                     | Provide services to children and families who are undergoing emotional or psychological distress or are having problems adjusting to changing life situations.   |
| Emergency Services                               | Serves individuals who are experiencing an acute mental health crisis. These services are provided on a 24-hour a day, 7-day-per-week basis with both telephone and face-to-face services available as needed.   |
| Advocacy and Peer Services                       | Broad array of support services provided by trained peers (a person who has<br>experienced a mental health condition or psychiatric disability) or peer-<br>managed organizations focused on helping individuals with mental health and<br>other co-occurring conditions to support recovery |

\*mandated service population

# People Served by Program



# Review of Key Data Points – Act 82

- Trend line of number of persons presenting with psychiatric complaints at ED (Q/A1)
- How this trend compares with ED utilization in general (Q/A2)
- Breakdown of people admitted voluntarily, involuntarily and court ordered (Q/A3)
- Geographic differences (Q/A5)
- Average number waiting in EDs involuntarily and wait times (Q/A6)
- Length of stays adults and children as well as civil vs. forensics (Q/Q9)
- Changes in rate of rehospitalization (Q/A11)
- Changes in number of beds over time Pre-Irene to today (Q/A14)

# Thank You! Questions and discussion

"THERE IS NO HEALTH WITHOUT MENTAL HEALTH."