

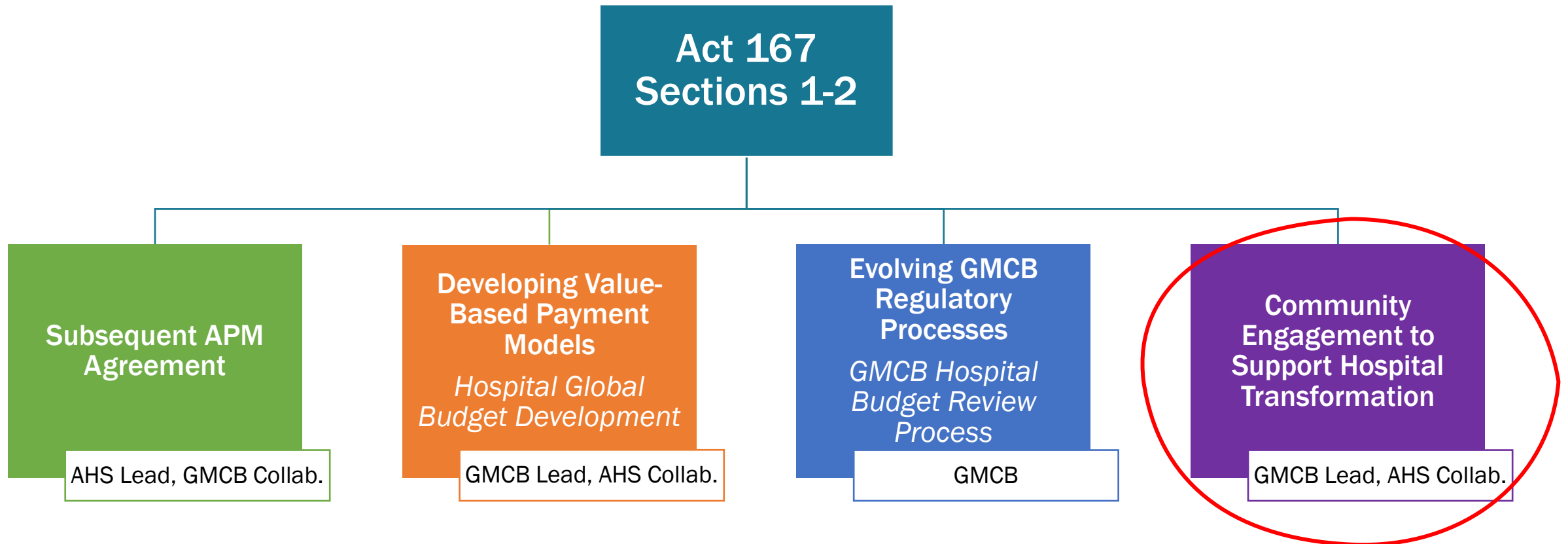
Act 167 (2022) Update: Community Engagement to Support Hospital Transformation

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Bruce Hamory, MD, Partner and Chief Medical Officer, Oliver Wyman
Healthcare & Life Sciences

Act 167 (2022) Sections 1 and 2



Link to legislation: <https://legislature.vermont.gov/Documents/2022/Docs/ACTS/ACT167/ACT167%20As%20Enacted.pdf>

Link to GMCB Hospital Sustainability and Act 167 webpage: <https://gmcbboard.vermont.gov/hospitalsustainability>

Community Engagement to Support Hospital Transformation

What

- Community listening sessions and data sharing to gather input on the current state of the hospital and healthcare delivery system, unmet needs, and opportunities.

Who

- **Community meetings:** Anyone impacted by the health care system.
- **Provider meetings:** People who provide or help support health care services e.g., physicians, nurses, social workers, EMTs, pharmacists, health care support staff, etc.

When

- Fall 2023 (Phase 1)
- Spring 2024 (Phase 2)

Outcome

- Phase 1: Synthesis of input
- Phase 2: Options for State entities, communities, and health systems

Community Engagement Progress Update



- As directed by the Legislature, GMCB has retained an expert to support a “data-informed, patient-focused, community-inclusive engagement process for Vermont’s hospitals.”
- Oliver Wyman Health & Life Sciences Practice team is reviewing data and preparing to facilitate listening sessions.
- Listening sessions will gather local input to inform options for State entities, communities, and health systems to implement that ensure Vermonters have sustained access to affordable care.
- They will be working directly with community members, businesses, hospitals, providers, and health care organizations to ensure a wide range of voices are represented in these discussions
- A current contractor will provide data analytics support

Community Engagement to Support Hospital Transformation: Phase 1



What

- Community listening sessions and data sharing to gather input on the current state of the hospital and healthcare delivery system, unmet needs, and opportunities.

- 32 Virtual Public Listening Sessions
- Hosted and facilitated by Oliver Wyman team on Zoom Meeting Platform
- Scheduled regionally by Hospital Service Areas
 - 18 Community focused meetings (1 per HSA + 4 statewide)
 - 14 Provider focused meetings (1 per HSA)
 - Meeting times vary (4-6pm, 6:30-8:30pm, 9:30-11:30am)
- Schedule runs October 25 through November 16

Opportunities for GMCB & Public Input

Community Engagement to Support Hospital Transformation

GMCB Lead, AHS Collab.

GMCB Member Input	Community and Provider meetings <ul style="list-style-type: none">• <u>Phase 1:</u> Attend as listeners• <u>Phase 2:</u> Provide feedback on priorities and options for transformation
Public/ Impacted Groups Input	Community and Provider meetings <ul style="list-style-type: none">• <u>Phase 1:</u> Review local current and future state; share experiences; brainstorm and prioritize local needs• <u>Phase 2:</u> Provide feedback on priorities and options for transformation

Community Engagement to Support Hospital Transformation



- Check GMCB website soon for full meeting schedule and to register for meetings!

- ***Not sure which region to join?*** The meetings are organized into regions based on Vermont's 14 hospitals. You are invited to join the discussion for any region you feel connected to – this could be where you or your loved ones live, work, or receive health care services.
- ***What is a Provider Meeting vs Community Meeting?*** The Community Meetings are to hear from Vermonters about their lived experiences with the healthcare system. Provider Meetings are tailored specifically to receive feedback from people who provide or help support health care services. If you fall into both categories, we invite you to attend one or both meetings.
- ***Can't attend the meeting(s) in your region?*** We know that not everyone will be able to attend the meetings in their region. If you cannot attend your preferred meeting, consider attending the other meeting for your region (e.g. if you are a provider who can only attend the community meeting, please sign up!), attending one of the statewide meetings listed at the bottom of this page, or sending written feedback through GMCB's [public comment form](#).

MEET THE PROJECT TEAM



Bruce H. Hamory, MD FACP

*Partner & Chief Medical Officer,
Healthcare & Life Sciences*

- Helps providers, health systems and countries to redesign their delivery systems to improve value by improving quality and reducing costs
- Has worked with many groups to improve their operations, design appropriate physician compensation and institute new systems of care and management to improve performance
- Prior to joining Oliver Wyman, he was Executive Vice President, System Chief Medical Officer at Geisinger, and was previously Executive Director of Penn States' Hershey Medical Center and COO for the campus
- Has over 50 years of experience in health care practice, teaching, leadership, and redesign of systems for improvement



Elizabeth Southerlan

*Managing Director,
Healthcare & Life Sciences*

- Has more than 15 years of experience partnering with healthcare provider systems to identify and deliver value from expansion opportunities
- Provides strategic guidance to healthcare leaders in a range of areas: corporate and operational strategy, organizational strategic design, health equity strategy and operationalization, product and service line design and launch, M&A strategy and execution, strategic transformation, contracting and renegotiation strategy, and operational performance improvement
- Earned a bachelor's degree in industrial engineering from The Pennsylvania State University and a master's degree in systems engineering and management from the Massachusetts Institute of Technology



Sam Winter

*Engagement Manager,
Healthcare & Life Sciences*

- Has more than 10 years of experience designing and managing large provider and payer transformation programs
- Provides strategic guidance and delivery support in areas spanning value-based care, cost and operations transformation, M&A, and digital/analytics
- Holds an MBA from the Kellogg School of Management at Northwestern University (healthcare track) and a degree in engineering from the University of Maryland



Chidera Chukwueke, PhD

*Senior Consultant,
Healthcare & Life Sciences*

- Supported several healthcare projects primarily in the payer space with a focus on government markets (e.g., Medicare/Medicaid). Sample projects include:
 - Optimized the product design strategy for a F500 national Medicaid player expanding their Medicare capabilities
 - Designed a cost of care performance management process for a national Medicare, Medicaid, and ACA player
- Earned a PhD in Neuropharmacology, where neuroimaging techniques were used to investigate the role of dopamine in addictions



Contact and additional information

For more information on the community engagement project see: [GMCB Community Engagement to Support Hospital Transformation](#) - Sign up for public meetings!

Green Mountain Care Board

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BOARD DISCUSSION

PUBLIC COMMENT