



Finance Survey 2021

1. Contact information

- Name
- Company
- Email Address

2. Do you perform accounting or financial tasks in support of your organization's participation with OneCare Vermont?

- Yes
- No

3. Please provide the name/names and contact information for those individuals actually performing those tasks for your organization.

4. How well do you understand OneCare's programs and the corresponding payment to your organization?

- I would appreciate some basic training
- I understand conceptually what we are getting paid for, but need help with terms/program specifics
- I understand the programs and payment models and am ready to delve into deeper analysis at my organization, but I need OneCare support to get started
- In general, I understand the OneCare programs and payments and I have what I need but I also have some recommendations for improvements.

5. Which of the following options would best meet your needs?

- One-on-one conversation with OneCare staff about my specific situation
- The receipt of written information that would allow me to better my understanding of payments/programs
- Webinars or video conferences with other organizations designed to educate and encourage collaborations
- Other means of communication

6. Would you like to see changes to the OneCare monthly payment statements?

- Yes
- No

7. What suggestions do you have?

- Content (e.g. Labeling, specificity, quality of information)
- Clarity (e.g. ease of understanding, clear terminology)
- Distribution (e.g. method, correct recipients)

8. Would you be willing to be part of a small finance operations focus group whose purpose would be to assist with the development of enhancements?

- Yes
- No

9. Do you have any other questions or feedback for the Finance Team?