

Hospital Budget Review: FY25 Guidance & Staff Benchmark Proposal

March 20th, 2024

Agenda



FY25 Guidance:

- 1. Modeling of Proposed Benchmarks for FY2025
- 2. Uniform Reporting Manual
- 3. Hospital Budget Review Measures Inventory
- 4. Timeline & Next Steps

Hospital Budget Guidance Materials



Three separate documents: why? And how do they work together?

<u>FY25 Guidance</u>: Specifies how budgets will be evaluated and criteria for whether they will be adjusted.

<u>Uniform Reporting Manual</u>: Standard definitions for financial and non-financial reporting required by hospitals

<u>Hospital Budget Review Measures Inventory</u>: list of measures that staff will use to assess hospital budgets, including specifications so key analyses can be replicated (does not preclude the Board and staff from leveraging other publicly available data – e.g. <u>Sage Transparency Dashboard</u> ETA May 13, 2024)

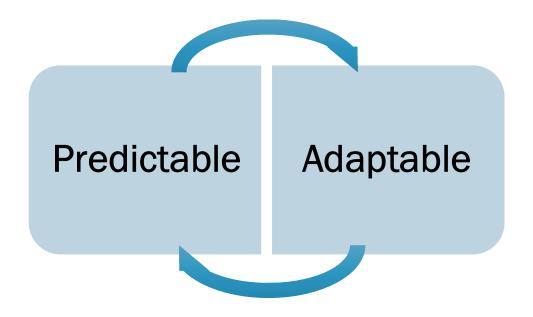
Stakeholder Input



| Meeting Type & Participants | Date |
|--|---|
| Internal Board members | Ongoing since Oct 2023 |
| Stakeholder Input VAHHS ARCC VAHHS HCA VAHHS CFO CAH Hospital | Nov 9, 2023 Jan 9, 2024 Feb 2, 2024 Feb 16, Mar 1, and Mar 7, 2024 Mar 11, 2024 |
| Board meetings Staff Overview & Goals for FY25 Staff Presentation Board Vote | Feb 21, 2024 Mar 20, 2024 (today) Mar 27, 2024 |

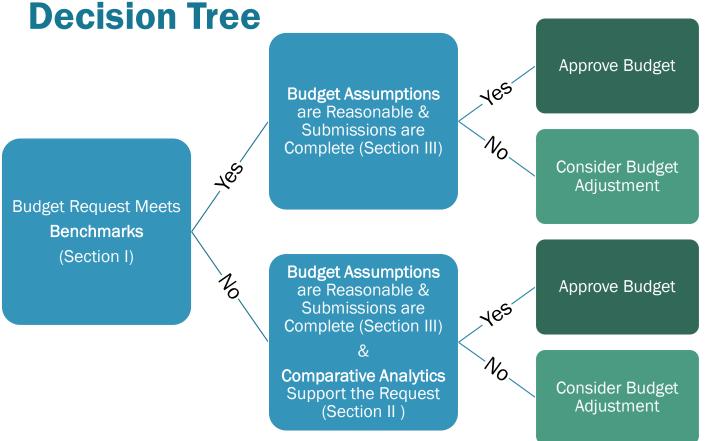
REMINDER: Hospital Budget Review Decision Tree





The revised Budget Guidance structure seeks to optimize two objectives (1) predictability of benchmarks, with (2) adaptability for hospital-specific challenges and a dynamic industry and economic environment.

REMINDER: Hospital Budget Review





Regardless of budget
approval or
adjustment, insights
gained from data in
any of the sections of
this guidance may be
used to facilitate
conversations around
improvement
opportunities and
may lead to general
or hospital-specific
budget order
conditions.



(1) More aggregate health care spending (i.e. price x utilization) translates into higher costs of health insurance, which means higher premiums and out-of-pocket costs; thus, we propose...

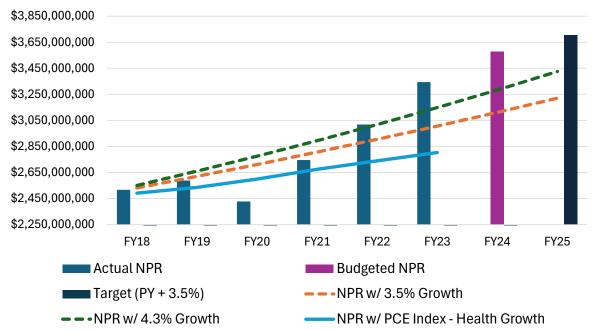
...a **cap** on system-wide hospital **Net Patient Revenue** (**NPR**) that is no more than 3.5 – 4.3% above prior year budget, in line with the Vermont All Payer Model Agreement.

Hospitals exceeding this benchmark will be required to justify with evidence.

NPR Growth vs. National & Regional Trends

VERMONT GREEN MOUNTAIN CARE BOARD

Growth in NPR from FY17 vs. APM Growth Range (3.5%-4.3%) and PCE Index - Health



Compound NPR growth since 2017 has been just over 6%.

If we stayed at 4.3% growth since 2017, FY25 would be \$3.43 B; at 3.5% growth, FY25 would be \$3.22 B

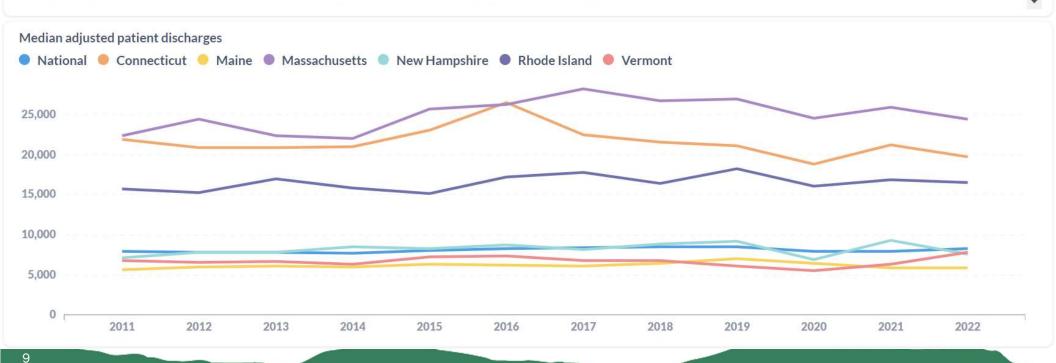
| millions | FY25 NPR Benchmark | FY25 vs. FY24 B | FY25 vs. FY17 Trended |
|---------------------|-----------------------|--------------------|-----------------------------|
| FY24 @ 3.5 % | \$3,704 | \$125 | \$483 |
| FY24 @ 4.3 % | \$3,732 | \$154 | \$278 |

Vermont vs. New England: Inpatient & Outpatient Volume



Adjusted Patient Discharges

The calculated inpatient and outpatient patient discharges indicating the hospital's total patient volume for the reported period. Using the adjusted patient discharges to standardize hospital-level metrics allows comparison of hospitals of various sizes.



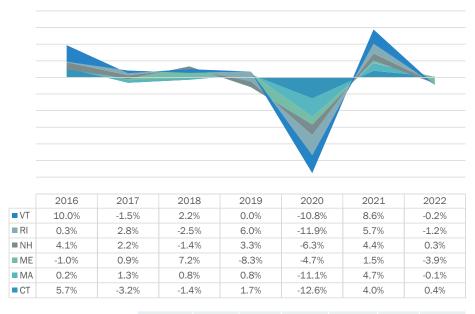
Adjusted Discharges by State



2,500,000 2,000,000 1,500,000 500,000

■2016 ■2017 ■2018 ■2019 ■2020 ■2021 ■2022

Statewide Adjusted Discharge Growth

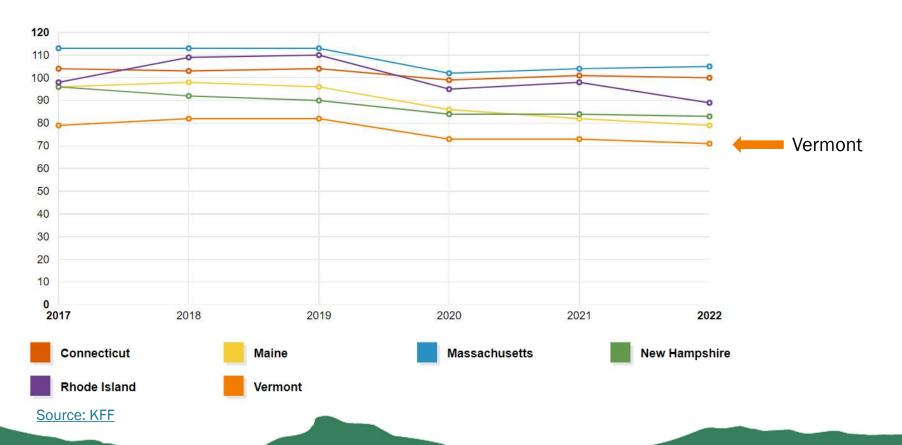


| | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 |
|-------------------|------|------|------|------|--------|------|-------|
| New England Total | 2.0% | 0.4% | 0.5% | 0.6% | -10.5% | 4.4% | -0.4% |

Source: NASHP Cost Tool Hospital Data

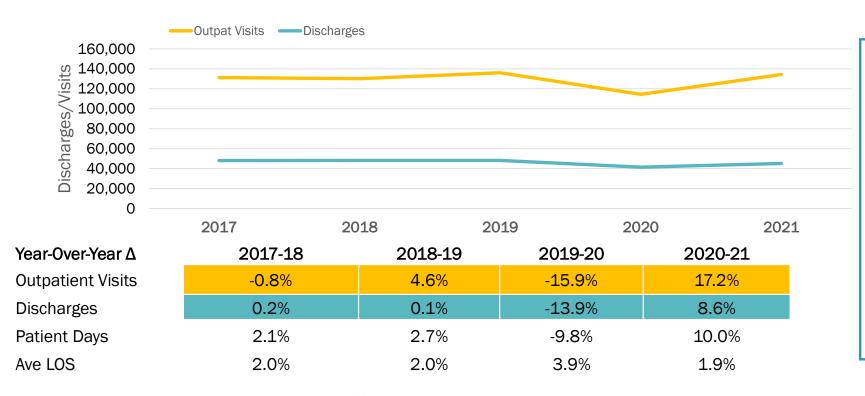
Hospital Admissions per 1,000 Population: New England States





Vermont Hospital System Volume Trends (VHUDDS)



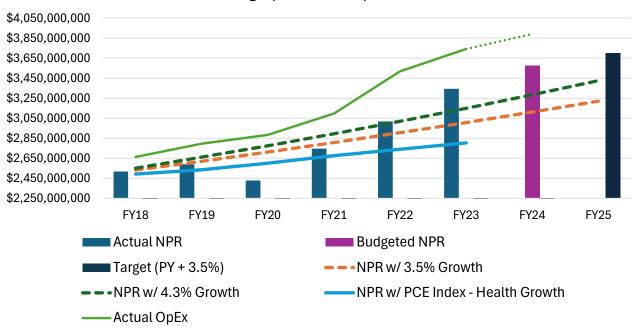


With the exception of COVID, inpatient & outpatient utilization is relatively stable, but these data are only currently available through 2021.

NPR Growth vs. National & Regional Trends



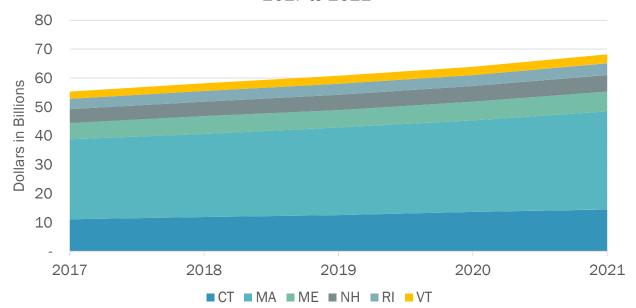




Vermont vs. New England States: Operating Expense Growth







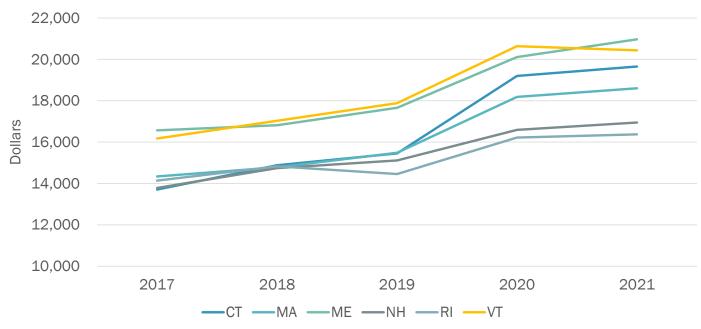
| State | 2017 | 2018 | 2019 | 2020 | 2021 |
|-------------|------|------|------|------|------|
| CT | 1% | 7% | 6% | 9% | 6% |
| MA | 5% | 4% | 6% | 4% | 7% |
| ME | 6% | 9% | -4% | 9% | 6% |
| NH | 5% | 6% | 6% | 3% | 7% |
| RI | 3% | 2% | 3% | -1% | 7% |
| VT | 5% | 8% | 5% | 3% | 8% |
| New England | 4% | 5% | 4% | 5% | 7% |

Source: NASHP Cost Tool Hospital Data

Vermont vs. New England States: OpEx Growth per Adj Discharge

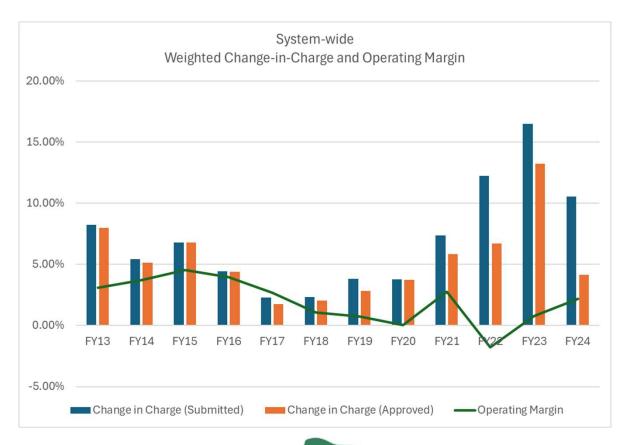






Charge Growth over time







(1) More aggregate health care spending (i.e. price x utilization) translates into higher costs of health insurance, which means higher premiums and out-of-pocket costs; thus, we propose...

...a cap on system-wide hospital Net Patient Revenue (NPR) that is no more than 3.5% above prior year budget, in line with the Vermont All Payer Model Agreement.

Hospitals exceeding this benchmark will be required to justify with evidence.



(2) The price of health care services, which affects patient cost sharing. Because government payers set prices directly, discretionary price growth is observed in the commercial market; and hospitals have some control over what price they negotiate and how much they need to cover their expenses; therefore, we propose...

... a cap on hospital growth in Commercial Rates (Charges less negotiated discounts) at no more than X%, overall and for each major commercial payer



Last time we asked, how should we set cap on growth in hospital commercial rates?

- (1) To which index should we tie expectations for growth?
- (2) At what level of analysis? By payer? By care setting (i.e. inpatient, outpatient, professional services)?



| Price Inflation Index | Recommended Comparison | Inflation (Annual or 12 month) |
|--|--|-----------------------------------|
| GDP Implicit Price Deflators | Price changes in the overall economy. | 2.6% (Oct 2023) |
| <u>Price Indices – Consumer,</u> <u>Urban</u> | Prices changes for consumers' out-of-pocket spending for specific goods and services. | 3.2% (Feb 2024) |
| Price Indices - PCE Price Index | Price changes in personal consumption expenditures by the household sector (not firms); available for Vermont, but lagged data. | 2.4% (Jan 2024) |
| Price Indices - Personal Health Care Deflator; NHE | Projected price changes for total health care expenditures and household out-of-pocket and third-party health care expenditures. | 3.1% (2025) |
| Price Indices - Producer | Price changes for specific commodities or services (e.g. Hospitals) | 3.6% (Feb 2024) |
| Employment Cost Indices (ECI) | Changes in business costs for worker compensation in selected industry categories. | 4.1% (Dec 2023) |
| Medicare Market Basket (IPPS Hospital) | Inflationary factor used by Medicare as growth factor in payment methodologies. | 3.1% (Q4 2025 Forecast) |

Which index? Staff recommending PCE Price Index + 1%

- PCE Price Index: Included in state economist's recommended inflationary metrics for benchmarking price growth in the hospital budget process (published August 2022)
- +1%: Proposing the addition of 1% since this is the first year we are establishing a price growth benchmark and using Jan FY2024 inflation from FY2023 for FY2025, so providing some flexibility with additional 1%

Year over Year Comparison of Selected Inflationary Metrics



| Delta from PCE-PI + 1% | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 |
|------------------------|-------|-------|-------|-------|-------|--------|--------|-------|
| PCE-PI+1% | 1.60% | 2.38% | 2.90% | 2.74% | 2.26% | 3.64% | 6.34% | 6.06% |
| CPI-U | 0.33% | 0.25% | 0.46% | 0.93% | 1.01% | -1.04% | -1.65% | 1.94% |
| Market Basket | 0.00% | 0.18% | 0.50% | 0.24% | 0.16% | 1.44% | 1.94% | 0.26% |
| PHC Deflator (NHE) | 0.40% | 1.08% | 1.40% | 1.24% | 0.26% | 1.44% | 4.04% | 3.26% |

Headline CPI and PCE Inflation Since 2000

Year-on-year percent





Council of Economic Advisers

Source: Bureau of Economic Analysis; CEA calculations. As of September 29, 2023 at 8:30am.





Charge Growth vs. PCE Price Index + 1%

Note: Assumes that the lagged index is used to establish the commercial rate growth benchmark, e.g. the January 2024 PCE-PI growth + 1% would be used for the FY25 budget process.





Charge Growth vs. PCE Price Index + 1% (3-year CAGR)

Staff Recommendation



Commercial Rate Growth: Commercial rate growth overall and for each payer shall be no more than the PCE price index +1% (January 2024 release), over FY24 approved budget, which amounts to 3.4% for FY25. The GMCB anticipates establishing a cap on commercial rate increases for each hospital above its currently approved levels, which will also apply as a cap on the price increase that the hospital may receive on average from each individual commercial payer (i.e. net of changes in utilization). The GMCB approved rate increases will be caps that are subject to negotiation between a hospital and commercial insurers and are not amounts set or guaranteed by the GMCB.

Hospitals proposing budgets that exceed this growth rate will be required to justify this request, and report on productivity by department.

Staff Recommendation (continued)



Though commercial rate growth will be evaluated in aggregate and for each major payer, reporting will also be required across all payer categories (i.e. Traditional Medicare, Medicare Advantage, Medicaid, Commercial etc.) and for each major commercial payer¹ at the core service line level (inpatient, outpatient, professional services).

1. Defined in the Uniform Reporting Manual

Section I – Proposed Benchmarks: Hospital Financial Sustainability



Hospital financial sustainability is imperative to ensuring that Vermonters can maintain access to essential services where and when they need them. While there are many indicators that are important for evaluating financial health, a key metric for private entities is operating margin, as it expresses the ongoing ability of an organization to cover its operating costs with its expected revenues from operations.

Operating Margin > 0% (i.e. Revenues > Expenses)

The Board recognizes that achieving a positive operating margin is not just about sufficient revenue but also about a hospital's ability to manage its costs.

Section I – Proposed Benchmarks



Meeting all three Sec. I Benchmarks

Budget Request Meets Section I Benchmarks

Narrative & Sec. II data will help explore hospital-specific dynamics

Section III Budget
Assumptions are
Reasonable & Submissions
are Complete

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&

Section II Comparative Analytics

Sec. III Budget
Assumptions are key to
understanding
hospital's budget
submissions regardless
of whether they meet
Sec. I Benchmarks

Guidance Structure (Updated)



| Guidance Section | Purpose |
|---|--|
| Introduction | Includes details on hospital budget organizing framework, the review process, and other submission requirements. |
| I - Benchmarks | Establishes benchmarks against which hospital budget requests will be reviewed and evaluated. |
| II - Comparative Analytics | Comparative metrics and data sources that the GMCB may use to evaluate hospital budgets in greater detail. |
| III - Budget Assumptions | Information on assumptions, measures, and data sources that hospitals use in constructing their budget submissions. |
| IV - Contextual Information | Contextual data for better understanding the needs of the community, may also include delivery system pressures from outside the hospital. |
| V - Narrative | Additional qualitative justifications for the proposed budget. |
| VI – Hospital Reporting Requirements | Details of hospital reporting requirements. |

Section II – Comparative Analytics



Purpose: analyze budget submissions using key metrics and data sources to understand:

- Operating factors that might play a role in a hospital's ability to meet the benchmarks established in Section I.
- How Vermont hospitals compare to national and regional trends and within peer groups, where appropriate.

There are NO specific performance benchmarks set for measures in this section as these measures must be considered collectively.

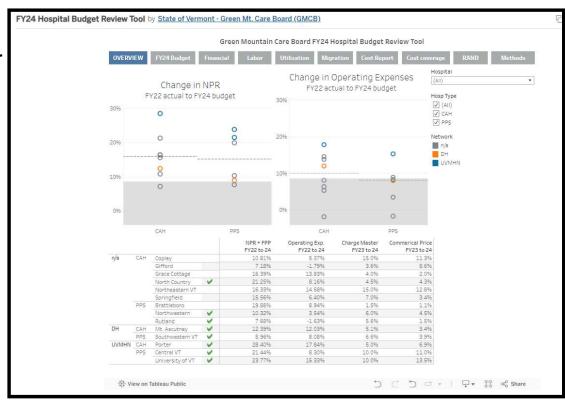
Section II – Comparative Analytics



Types of measures include:

- Revenue trends (e.g. NPR per adjusted discharge)
- Operating efficiency (e.g. productivity, throughput),
- Financial health
- and more...

Measure specifications are labelled "Section 2" in the Hospital Budget Review Measures Inventory



Section III – Budget Assumptions



- Government reimbursement changes
 - Vermont Medicaid
 - Out of State Medicaid (state-specific NY, MA, NH)
 - Medicare
- Payer mix
- Service Mix
- Patient Acuity (i.e. case mix index by payer)
- Utilization/Market Share
- Anticipated future capital investments
- And more...

Section V - Narrative



- Executive Summary
- Background
 - Corporate structure (ownership, affiliations etc.)
 - Service-line changes
- Budget Questions
 - · Current year budget vs. Projected
 - Year over year variance analysis (from projected or PY budget?)
 - Budget risks
 - ...
- Hospital & Health System Improvement
 - Investments in improving access to Mental Health, SUD, LT care, Primary Care etc.
 - Performance Improvement Strategies
 - Update on Performance Improvement Plans Ordered by the Board
 - Act 167 Community Engagement Experience
 - ...
- Other

Section VI - Reporting

| Exhibit Name | Due Date | Purpose | Location |
|--|-----------|--|----------|
| 1. FY2023 Medicare Cost Report | 4/1/2024 | Financial Monitoring | Upload |
| 2. Verification under Oath | | Attestation to truth of filing | Upload |
| 3. Budget Narrative | | Detailed explanation of budget and justification for budgets not meeting Section I benchmarks (see Guidance Section V) | Upload |
| 4. FY2025 Budget Request | 7/1/2024 | Details of budget request and underlying assumptions: Income statement, Balance Sheet, Other Operating Revenue, Payer Revenue, Case Mix, Utilization and Rate Assumptions, Staffing etc. 7/1/2024 | |
| 5. Hospital Operations | , , - | Complements budget request data highlighting internal and external budget pressures | Adaptive |
| 6. Community Health Needs Assessment & Implementation Plan | | Community Benefit | Upload |
| 7. Financial Assistance Policy & Reporting | | Act 119 of 2022 | Upload |
| 8. Affiliations & Third-party Contracts | | Financial & Legal Relationships | Upload |
| 9. Corporate Structure | | Financial & Legal Relationships | Upload |
| 10. Salary Information | | Statutory Requirement 18 V.S.A. § 9456(b)(12) | Upload |
| 11. Net Revenue & Public Payer Reimbursement | | Statutory Requirement | Upload |
| 12. Capital expenditures | 8/1/2024 | Compliance with CON program | Upload |
| 13. IRS Form 990 for CY2022 (incl. Schedule H) | 9/30/2024 | Financial Monitoring | Upload |



This section details requirements for hospital reporting for consideration of their FY25 budget request.

Uniform Reporting Manual



This year... limited updates (limited staff capacity and resources)

- Defined Bad Debt and Free Care in accordance with the IRS definition
- Clinical vs. non-Clinical FTEs
- Payers: separately report Medicare Advantage, defined "major" commercial payers as BCBS, MVP, United Healthcare, Cigna, and any other payers that make up more than 10% of a hospital's commercial revenue.

Future opportunity to improve apples-to-apples reporting between hospitals

- Standardize definitions in the Uniform Reporting Manual (this would not solve the problem because of accounting differences)
- Hospitals could consider leveraging a single statewide auditor
- Hospitals could adopt a uniform chart of accounts

Hospital Budget Review Measures Inventory



Many measures included in this list are either referenced or used previously in hospital budget hearings, or similar.

Data will come from a combination of adaptive, Medicare cost reports, and other publicly available data sources.

Certain measures may be more/less relevant for hospitals of a certain designation.

| | | Measure |
|-----------|----------------------|---------|
| Guidance | Bucket | Count |
| Section 1 | Target | 3 |
| Section 2 | Financial health | 16 |
| | Operating efficiency | 16 |
| | Other | 2 |
| | Revenue trends | 26 |
| Section 4 | Access | 5 |
| | Community Data | 16 |
| | Quality | 12 |
| Total | | 96 |

Related Policies



Budget Amendments & Adjustments

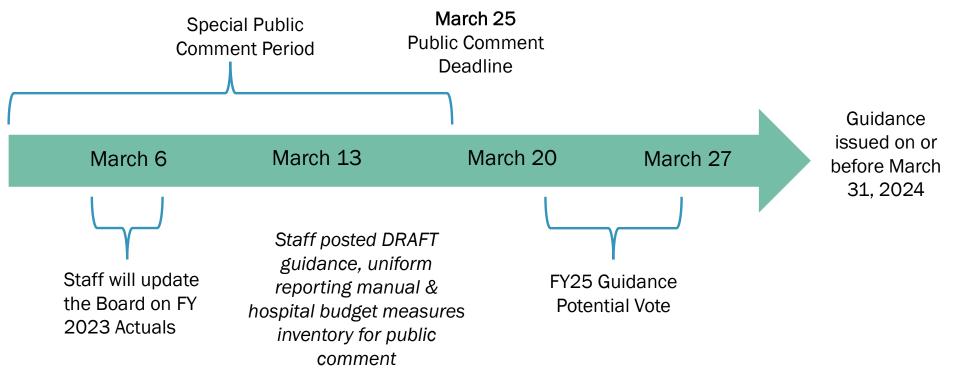
Draft posted for public comment with minor updates from FY24

Enforcement

- Previously adopted as standing policy
- Modifications?

Timeline for FY25 Guidance





Board Questions & Public Comment





RESOURCES

FY25 Net Patient Revenue Benchmark



| | | | | | | vs. |
|--|---------------|---------------|---------------|-----------|---------------|-------|
| | FY23A | FY24B | FY25 (3.5%) | vs. FY23A | FY25 (4.3%) | FY23A |
| Brattleboro Memorial Hospital | 106,185,271 | 111,164,182 | 115,054,928 | 8.35% | 115,944,242 | 9.2% |
| Central Vermont Medical Center | 252,125,510 | 275,002,293 | 284,627,373 | 12.89% | 286,827,391 | 13.8% |
| Copley Hospital | 96,200,700 | 111,856,924 | 115,771,916 | 20.34% | 116,666,772 | 21.3% |
| Gifford Medical Center | 54,811,925 | 64,473,184 | 66,729,745 | 21.74% | 67,245,531 | 22.7% |
| Grace Cottage Hospital | 24,857,527 | 27,568,098 | 28,532,981 | 14.79% | 28,753,526 | 15.7% |
| Mt. Ascutney Hospital & Health Ctr | 65,352,824 | 70,333,350 | 72,795,017 | 11.39% | 73,357,684 | 12.2% |
| North Country Hospital | 95,226,076 | 103,425,783 | 107,045,685 | 12.41% | 107,873,092 | 13.3% |
| Northeastern VT Regional Hospital | 112,163,949 | 115,178,726 | 119,209,981 | 6.28% | 120,131,411 | 7.1% |
| Northwestern Medical Center | 117,534,401 | 126,180,653 | 130,596,976 | 11.11% | 131,606,421 | 12.0% |
| Porter Medical Center | 115,464,374 | 126,746,707 | 131,182,842 | 13.61% | 132,196,816 | 14.5% |
| Rutland Regional Medical Center | 325,035,199 | 328,821,700 | 340,330,460 | 4.71% | 342,961,033 | 5.5% |
| Southwestern VT Medical Center | 184,701,747 | 203,459,707 | 210,580,797 | 14.01% | 212,208,474 | 14.9% |
| Springfield Hospital | 55,407,788 | 60,807,605 | 62,935,871 | 13.59% | 63,422,332 | 14.5% |
| The University of Vermont Medical Center | 1,739,015,783 | 1,853,481,226 | 1,918,353,069 | 10.31% | 1,933,180,918 | 11.2% |
| Total All Vermont Community Hospitals | 3,344,083,075 | 3,578,500,138 | 3,703,747,643 | 10.76% | 3,732,375,644 | 11.6% |