

Referral and Visit Lags

Table One: Referral Lags for Hospital-Owned Services
Please input referral lags for all hospital-owned services.

Type of Service	Total number of patients	The percentage of appointments scheduled within three business days of referral
All Primary Care		
All Addiction Services		
All Allergy Care		
All Cardiology		
All Dermatology		
All Ear, Nose, and Throat		
All Endocrinology		
All Gastroenterology		
All General Surgery		
All Infectious Diseases		
All Neurology		
All OB/GYN		
All Oncology / Hematology		
All Ophthalmology		
All Orthopedics		
All Pain Medicine		
All Podiatry		
All Psychiatry		
All Pulmonology		
All Radiology		
All Rheumatology		
All Sleep Medicine		
All Urology		
[CUSTOM ENTRIES]		

Table Two: Referral Lags for Imaging Procedures
Please input referral lags for the top five most frequent imaging procedures.

Imaging Procedure	Total number of patients	The percentage of appointments scheduled within three business days of referral
1 [CUSTOM ENTRY]		
2 [CUSTOM ENTRY]		
3 [CUSTOM ENTRY]		
4 [CUSTOM ENTRY]		
5 [CUSTOM ENTRY]		
[MORE CUSTOM ENTRIES]		

Table Three: Visit Lags for Hospital-Owned Services
Please input visit lags for all hospital-owned services. **Please remember to include weekends and holidays in your calculation.**

Type of Service	Total number of new patients	Percentage of new patients scheduled to be seen within 14 days	Percentage of new patients scheduled to be seen within 30 days	Percentage of new patients scheduled to be seen within 90 days	Percentage of new patients scheduled to be seen within 180 days
All Primary Care					
All Addiction Services					
All Allergy Care					
All Cardiology					
All Dermatology					
All Ear, Nose, and Throat					
All Endocrinology					
All Gastroenterology					
All General Surgery					
All Infectious Diseases					
All Neurology					
All OB/GYN					
All Oncology / Hematology					
All Ophthalmology					
All Orthopedics					
All Pain Medicine					
All Podiatry					
All Psychiatry					
All Pulmonology					
All Radiology					

All Rheumatology All Sleep Medicine All Urology [CUSTOM ENTRIES]				
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Table Four: Visit Lags for Imaging Procedures					
Please input visit lags for the top five most frequent imaging procedures. Please remember to include weekends and holidays in your calculation.					
Imaging Procedures	Total number of new patients	Percentage of new patients scheduled to be seen within 14 days	Percentage of new patients scheduled to be seen within 30 days	Percentage of new patients scheduled to be seen within 90 days	Percentage of new patients scheduled to be seen within 180 days
1 [CUSTOM ENTRY]					
2 [CUSTOM ENTRY]					
3 [CUSTOM ENTRY]					
4 [CUSTOM ENTRY]					
5 [CUSTOM ENTRY]					
[MORE CUSTOM ENTRIES]					

Boarding and Transfer Issues

Note: These questions were lifted from budget narratives of previous years. If you are unable to answer the questions in full, please provide GMCB with a written explanation of your limitations and answer the question to the best of your ability.

Table Five: Patient Boarding

Please estimate total number of discharges, patient days, associated expenditures and reimbursements for FY22 (Actuals), FY23 (Actuals), FY24 (Projected) and FY25 (Budget): Provision of care due to the inability to discharge patients home due to lack of services or transfer patients to post-acute or other more appropriate care settings. Examples might include hospital stays beyond what is clinically indicated due to difficulties discharging/transferring after patients are deemed safe and appropriate for discharge/transfer or stays for which patients received care that would not generally be provided in a hospital setting (i.e. admissions for social reasons)

Year	Total Number of Discharges	Total Number of Patient Days	Associated Expenditures	Associated Reimbursements
FY2022 (Actuals)				
FY2023 (Actuals)				
FY2024 (Projected)				
FY2025 (Budget)				

Table Six: Patient Boarding (LOS)

Assuming the majority of patients who stay in emergency departments for greater than 24 hours without an admitted disposition are patients boarding for a mental health evaluation, please define the LOS in patient hours for patients who have a LOS greater 24 hours without an admitted disposition and the total number of episodes this represents. Please estimate the associated expenditures and reimbursements associated with these encounters.

Year	LOS in patient hours for patients who have a LOS greater 24 hours (without an admitted disposition)	Total Number of Episodes	Associated Expenditures	Associated Reimbursements
[CUSTOM ENTRY]				

Clinical Productivity

Note: If you are unable to answer the question in full, please provide GMCB with a written explanation of your limitations and answer the question to the best of your ability.

Table Seven: Clinical Productivity

Please report average work RVUs per clinical physician FTE by department – both the level and the associated percentile of national benchmarks, or similar, for the most recent year available. Report the number of clinical and budgeted FTEs (if different) that are included in the denominator.

Department	work RVUS / Clinical Physician FTEs	Associated Percentile of National Benchmark	Benchmark Source Details	Number of Clinical Physician FTEs	Number of Budgeted Clinical Physician FTEs (if different)	Year of Data
Emergency Department				0.48		
Hospitalist				1.63		
Family Practice				5.88		

Grace Cottage does not currently have work RVUs per clinical FTE. Development of such reporting is in the works.

Staff Turnover

Note: If you are unable to answer the question in full, please provide GMCB with a written explanation of your limitations and answer the question to the best of your ability.

Table Eight: Staff Turnover and Vacancies				
	Employed as of May 31, 2024	Terminated employment between June 1, 2023 and May 31, 2024		Vacancies as of May 31, 2024
FTE physicians	6.60	-	-	-
FTE mid-level providers	9.25	-	-	0.90
FTE nurses	31.80	8.00	-	5.10

FPP - Medicaid	-	-	-	-	0.00	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Risk/Reserves	-	-	-	-	0.00	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Other (Bad Debt, Free Care, DSH)	(109,072)	(177,410)	(204,815)	(95,743)	-0.02	(113,435)	(4,363)			(110,708)	(1,636)	(177,410)	(68,338)	(111,253)	(2,181)	(19,225)	4.0%	4.0%	-0.1%	87.8%	-1.6%
Overall Professional Services	5,821,070	6,490,814	7,217,470	1,396,400	1.00	5,871,772	50,702	11,013	33,039	6,557,516	736,446	5,890,636	69,566	5,818,889	(2,181)	541,868	0.9%	0.9%	0.9%	24.0%	24.0%
Other Services	NPR FY24 Budget	NPR FY24 Proj.	NPR FY25 Budget	NPR YOY (Budget to Budget)	W	NPR FY24 @FY25 Comm. Prices	NPR FY25 due to Comm. Price	NPR FY25 due to Comm. Price (FY24 Proj. to FY24 Budget)	NPR FY25 due to Comm. Price (FY25 Budget to FY24 Proj.)	NPR FY24 @FY25 Utiliz.	NPR FY25 due to Utiliz.	NPR FY24 @FY25 Public Payer Prices	NPR FY25 due to Public Payer Prices	NPR FY24 @FY25 Payer Mix	NPR FY25 due to Payer Mix	NPR FY25 due to all other	FY25 Comm Rate NPR Impact	FY25 Estimated AnnualizedC omm Rate	FY25 Comm Rate (WAvg)	FY25 NPR Growth	FY25 NPR Growth (WAvg)
Medicaid	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Medicare - Traditional	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Medicare - Advantage	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Commercial	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Major Payer #1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Major Payer #2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Major Payer #3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Major Payer #4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
All other Commercial	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Fixed Prospective Payments	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
FPP - Medicare	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
FPP - Medicaid	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Risk/Reserves	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Other (Bad Debt, Free Care, DSH)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Overall Other Services	-	-	-	-	0.00	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
TOTAL	NPR FY24 Budget	NPR FY24 Proj.	NPR FY25 Budget	NPR YOY (Budget to Budget)	W	NPR FY24 @FY25 Comm. Prices	NPR FY25 due to Comm. Price	NPR FY25 due to Comm. Price (FY24 Proj. to FY24 Budget)	NPR FY25 due to Comm. Price (FY25 Budget to FY24 Proj.)	NPR FY24 @FY25 Utiliz.	NPR FY25 due to Utiliz.	NPR FY24 @FY25 Public Payer Prices	NPR FY25 due to Public Payer Prices	NPR FY24 @FY25 Payer Mix	NPR FY25 due to Payer Mix	NPR FY25 due to all other	FY25 Comm Rate NPR Impact	FY25 Estimated AnnualizedC omm Rate	FY25 Comm Rate (WAvg)	FY25 NPR Growth	FY25 NPR Growth (WAvg)
Medicaid	2,075,461	2,610,883	2,791,649	716,188	0.08	2,075,461	-	-	-	2,610,883	535,422	2,075,461	-	2,075,461	-	180,766	0.0%	0.0%	0.0%	34.5%	2.6%
Medicare - Traditional	13,816,281	13,989,274	15,050,571	1,234,290	0.50	13,816,281	-	-	-	13,989,274	172,993	14,507,095	690,814	13,816,281	-	370,483	0.0%	0.0%	0.0%	8.9%	4.5%
Medicare - Advantage	-	-	-	-	0.00	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Commercial	12,680,264	13,692,807	14,621,255	1,940,991	0.46	12,997,271	317,007	114,021	190,204	13,692,807	1,012,543	12,680,264	-	12,680,264	-	611,441	2.5%	2.5%	1.1%	15.3%	7.0%
Major Payer #1	-	-	-	-	0.00	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Major Payer #2	-	-	-	-	0.00	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Major Payer #3	-	-	-	-	0.00	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Major Payer #4	-	-	-	-	0.00	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
All other Commercial	12,680,264	13,692,807	14,621,255	1,940,991	0.46	12,997,271	317,007	63,401	190,204	13,692,807	1,012,543	12,680,264	-	12,680,264	-	611,441	2.5%	2.5%	1.1%	15.3%	7.0%
Fixed Prospective Payments	-	-	-	-	0.00	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
FPP - Medicare	-	-	-	-	0.00	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
FPP - Medicaid	-	-	-	-	0.00	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Risk/Reserves	-	-	-	-	0.00	-	-	-	-	-	-	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
Other (Bad Debt, Free Care, DSH)	(1,003,905)	(1,524,305)	(1,577,088)	(573,183)	-0.04	(1,044,061)	(40,156)			(1,018,964)	(15,059)	(1,524,305)	(520,400)	(1,023,983)	(20,078)	22,510	4.0%	4.0%	-0.1%	57.1%	-2.1%
Overall Total	27,568,101	28,768,659	30,886,387	3,318,286	1.00	27,844,951	276,850	63,401	190,204	29,274,000	1,705,899	27,738,515	170,414	27,548,023	(20,078)	1,185,200	1.0%	1.0%	1.0%	12.0%	12.0%

Notes

Please report IP Psych consistently with prior years, and indicate in your narrative whether it is included in "inpatient" or "other services".