

April 30, 2024

Attn: Ms. Alena Berube
Director of Health Systems Finances
Green Mountain Care Board
89 Main Street, Third Floor, City Center
Montpelier, Vermont 05620

Ms. Berube,

Please find requested visit and referral lag data below. Don't hesitate to reach out with any questions or concerns.

Referral Lag - Scheduled Within 3 Days of Receipt		
Clinic	Y	N
MAHHC-Windsor-GeneralSurgery	89%	11%
MAHHC-Windsor-GIM	100%	0%
MAHHC-Windsor-HemaOncologyInfusions	100%	0%
MAHHC-Windsor-Neurology	45%	55%
MAHHC-Windsor-Ophthalmology	100%	0%
MAHHC-Windsor-OT-PT-Speech	73%	28%
MAHHC-Windsor-Physiatry	60%	40%
MAHHC-Windsor-Podiatry	100%	0%
MAHHC-Windsor-Psychiatry	13%	87%
MAHHC-Windsor-Rheumatology	100%	0%
MAHHC-Windsor-Urology	100%	0%

Referral Lag - Scheduled Within 3 Days of Receipt		
Imaging	Y	N
CT Abdomen/Pelvis (MAH)	60.00%	40.00%
CT Chest (MAH)	55.56%	44.44%
MR Spine (MAH)	45.45%	54.55%
US Breast (MAH)	0.00%	100.00%
US Echocardiogram (MAH)	25.00%	75.00%



Visit Lag - Scheduled New Patient Appointment

Clinic	14	30	90	180	Total
MAHHC-Windsor-OT-PT-Speech	34%	48%	18%	0%	100%
MAHHC-Windsor-Neurology	35%	55%	5%	5%	100%
MAHHC-Windsor-Physiatry	81%	3%	13%	3%	100%
MAHHC-Windsor-GIM	25%	0%	25%	50%	100%
MAHHC-Windsor-OHC	13%	46%	25%	17%	100%
MAHHC-Windsor-PEDS	0%	11%	67%	22%	100%
MAHHC-Windsor-Ophthalmology	69%	20%	11%	0%	100%
MAHHC-Windsor-Podiatry	25%	75%	0%	0%	100%
MAHHC-Windsor-GeneralSurgery	89%	11%	0%	0%	100%
MAHHC-Windsor-Urology	93%	7%	0%	0%	100%

Visit Lag - Scheduled New Patient Appointment

Clinic	14	30	90	180	Total
CT Abdomen/Pelvis (MAH)	100%	0%	0%	0%	100%
CT Chest (MAH)	100%	0%	0%	0%	100%
MR Spine (MAH)	73%	27%	0%	0%	100%
US Breast (MAH)	50%	50%	0%	0%	100%
US Echocardiogram (MAH)	75%	25%	0%	0%	100%

Thank you,

Andrew Garami

Andrew Garami
Director of Finance