

# 2020 Quality Measure Scorecard BCBS QHP



OneCare Vermont



## BCBS QHP Report

- ▶ Quality points are only awarded to payment measures (indicated by "P") on a scale of 0 to 2. Due to the COVID-19 pandemic, there were no benchmarks in 2020 and all measures are considered reporting measures (indicated by "R").
- ▶ Patient experience was evaluated using the CAHPS Patient Centered Medical Home (PCMH) Annual Composite Survey.

# Blue Cross and Blue Shield of Vermont Qualified Health Plans 2020 Quality Measure Scores: BCBS QHP

## Performance Year 3: Reporting and Performance Measures

Due to the COVID-19 pandemic,  
no benchmarks are available

Measure	Y1 2018	Y2 2019	Y3 2020	25th	50th	75th	90th	Rate 2018	Rate 2019	Rate 2020	Num	Den	Bonus Points	Quality Points
				Points N/A	Points N/A	Points N/A	Points N/A							
30 Day Follow-Up after Discharge from the ED for Alcohol and Other Drug Dependence	P	P	R	-	-	-	-	19.35	26.92	28.57	6	21	N/A	N/A
30 Day Follow-Up after Discharge from the ED for Mental Health	P	P	R	-	-	-	-	83.33	65.63	96.55	28	29	N/A	N/A
Child and Adolescent Well-Care Visits <sup>1</sup>	P	P	R	-	-	-	-	62.62	61.02	64.22	1,714	2,669	N/A	N/A
ACO All-Cause Readmissions <sup>2,3</sup>	P	P	R	-	-	-	-	0.8520	0.6932	0.6096	17	27.89	N/A	N/A
Follow-up after Hospitalization for Mental Illness (7 Day Rate)	P	P	R	-	-	-	-	69.23	62.07	61.54	16	26	N/A	N/A
Diabetes Mellitus: Hemoglobin A1c Poor Control (>9%) <sup>2</sup>	P	P	R	-	-	-	-	23.11	11.44	24.82	102	411	N/A	N/A
Hypertension: Controlling High Blood Pressure	P	P	R	-	-	-	-	61.07	67.15	59.37	244	411	N/A	N/A
Initiation and Engagement of Alcohol and Other Drug Dependence Treatment (Composite)	P	P	R	-	-	-	-	23.87	20.71	24.65	107	434	N/A	N/A
CAHPS Patient Experience: Care Coordination Composite Score <sup>4</sup>	P	P	R	-	-	-	-	89.39	85.56	89.56	N/A	694	N/A	N/A
Developmental Screening in First 3 Years of Life <sup>5</sup>	R	R	R	-	-	-	-	79.11	76.82	77.00	164	213	N/A	N/A
Screening for Clinical Depression and Follow-Up Plan	R	R	R	-	-	-	-	51.09	48.30	43.73	171	391	N/A	N/A

Points Earned: N/A

Total Possible Points: N/A

2020 Final Score: N/A

### Footnotes:

<sup>1</sup> Child and Adolescent Well-Care Visits is a new measure in 2020. The previous rates reflect the retired HEDIS Adolescent Well-Care Visits (AWC) measure.

<sup>2</sup> Inverse measure, lower rate indicates better performance.

<sup>3</sup> Rate reflects an observed to expected ratio. The numerator is the number of readmissions observed and the denominator is the number of readmissions that were expected based on risk of the population.

<sup>4</sup> Composite measure with variable numerators. Denominator represents the number of surveys returned.

<sup>5</sup> 2019 rate has been updated to incorporate continuous enrollment criteria as indicated in the NQF 1448 measure specifications.