

# ACO Oversight FY 2022 Budget and Certification OneCare Vermont

### **Staff Analysis and Preliminary Recommendations**

December 8, 2021

CONFIDENTIAL INFORMATION HAS BEEN REDACTED

### **Acronym List**



- ACO—Accountable Care Organization
- AHS—Vermont Agency of Human Services
- AIPBP—All-Inclusive Population-Based Payment
- APM—All-Payer Model
- BCBSVT—Blue Cross Blue Shield of Vermont
- CMMI—Centers for Medicare & Medicaid Innovation
- CMS—Centers for Medicare & Medicaid Services
- CPR-Comprehensive Payment Reform Program
- FFS—Fee-for-Service
- FPP—Fixed Prospective Payment
- FQHC—Federally Qualified Health Center
- FY Fiscal Year
- GAAP (or US GAAP) Generally Accepted Accounting Principles in the United States
- GMCB—Green Mountain Care Board
- HCA—Health Care Advocate
- HCP-LAN—Health Care Payment Learning and Action Network

- HSA—Health Service Area
- IIP—APM Implementation Improvement Plan (AHS)
- I/S—Income Statement
- OCV—OneCare Vermont
- QHP—Qualified Health Plan
- OpEx—Operating Expenses
- PCMH—Patient-Centered Medical Home
- PCP—Primary Care Provider
- PHM—Population Health Management
- PMPM—Per-Member Per-Month
- PMPY—Per-Member Per-Year
- PY—Performance Year
- SNF—Skilled Nursing Facility
- SS/SL—Shared Savings/Shared Losses
- TCOC—Total Cost of Care

### **Agenda**



- Introduction and Background
  - Public Comment Received to Date
- FY 2022 Staff Analysis
- Summary of FY 2022 Recommendations
- Next Steps
- Board Questions and Discussion
- Public Comment

#### FY 2022 Key Areas of Review

- ACO Certification
- ACO Budget & Financials
- Total Cost of Care (TCOC) & Trend Rates
- Payer Programs & Risk Model
- Payment Models & FPP
- Population Health, Quality, Model of Care
- Results to Date
- GMCB Regulatory Levers to Foster a High Performing Health System

### **ACO Oversight Statute/Rule**



- Oversight of Accountable Care Organizations (<u>18 V.S.A. § 9382</u> and <u>Rule 5.000</u>)
  - **Certification**: Occurs one-time following application for certification; eligibility verifications performed annually.
  - **Budget**: Review of ACO budget occurs annually, usually in the fall prior to start of budget/program year; payer contracts/attribution are finalized by spring of the budget year and the ACO submits a revised budget.

### **OCV Budget and Certification Review Timeline FY 2022**



Jul 1, 2021	GMCB issues FY22 OCV ACO oversight guidance
Sept 1, 2021	OCV submits certification materials
Oct 1, 2021	OCV submits FY22 budget
Nov 10, 2021	OCV FY22 Budget Hearing
Dec 8, 2021	GMCB staff analysis presentation – OCV FY22 Certification and Budget
By Dec 31, 2021	Board vote on OCV FY22 budget (tentatively planned for December 22)
December 2021	Medicare Benchmark and Medicaid Advisory Rate Case
Jan/Feb 2022	GMCB issues OCV FY22 budget order
Spring 2022	GMCB review of final OCV FY22 attribution, budget, contracts
Spring 2022	Development of FY23 budget guidance and certification form
Ongoing 2022	GMCB monitors OCV FY22 actuals/performance against budget and conditions

### **Public Comment**Themes



- Value of OneCare's data and analytics to providers, especially for population level insights and prevention initiatives
- Value of care coordination investments enabled by OCV funding
- Concerns related to decreased population health management and mission-related investments
- Concerns related to OneCare's leadership compensation

In total, 43 comments were received as of 12/7.\*

\*All public comments are posted on <u>GMCB website</u> unless commenters request otherwise.

### **Public Comment**Themes



#### From the Health Care Advocate

- Population health: Concern about the cuts to PHM program funding and deprioritizing program evaluation (only 0.5 FTE dedicated to evaluation).
  - "OCV's PHM strategy should be based on a clear accounting of costs and an evaluation of savings and quality outcomes stemming from each investment."
- Transparency: Concern about OneCare's commitment to transparency, citing failure to provide direct and complete answers to written questions.
- Evaluation: HCA highlights major conclusions of the NORC evaluation, including the need for further transparency and PHM investment.
- Cost Estimation for Vermonters: OneCare is working to stabilize payments for providers. Along the same lines, OneCare should work with stakeholders to find ways to provide more predictable out-of-pocket cost estimates for Vermont consumers.



### STAFF ANALYSIS FY 2022

### **High-Level Overview**



- Provider Network
- Payer Programs
- Income Statement
- Impact of COVID-19
- Approach to FY2022 Staff Recommendations

### **High-Level Overview**

#### Provider Network



Minimal changes between 2021 and 2022, typically due to mergers, acquisitions and retirements.

- 14 Hospitals (no change)
- 9 FQHCs (no change)

Approximately **90% of Vermont primary care providers** participate in OCV: of 3,796 providers eligible to attribute patients to the model, 3,398 are in OneCare's network.

See PY3 APM Scale and Alignment Report (June 2021)

- 25 Independent Primary Care (2 returning, 2 terminations)
  - 13 in CPR Program (2 joined)
- 5 Naturopaths (1 retirement)
- 24 Specialists (2 terminations, 3 joined)
- 47 Continuum (1 termination, 1 joined)
  - Including SNF, Home Health and Hospice, Designated Agencies, Special Services Agencies, Ambulatory Surgery Centers

## High-Level Overview Payer Programs



Payer Program	Participation by HSA /VT Hospital	Anticipated Scale for FY22
Medicare	9 HSAs / 8 VT Hospitals	62,707
Medicaid	14 HSAs / 13 VT Hospitals	126,291
BCBSVT QHP	13 HSAs / 12 VT Hospitals	22,212
BCBSVT Primary	13 HSAs / 12 VT Hospitals	Risk: 45,018
		Non-Risk: 31,004*
MVP	13 HSAs / 12 VT Hospitals	10,692
All Payer Programs		266,920 (Scale only) 297,924 (including non-Scale*)

\*BCBSVT Primary Non-Risk group does not meet criteria for a scale-qualifying ACO initiative under the APM Agreement (see slides 86-88).

# High-Level Overview Summary Income Statement



Summary Income Statement – Full Accountability Budget (non-GAAP)					
Budgeted FY2022 Revenue \$1,365,345,843					
Budgeted FY2022 Expenses	\$1,365,345,843				
Budgeted FY2022 Net Income \$0					

Summary Income Statement – OCV Entity-Level Budget (GAAP)					
Budgeted FY2022 Revenue \$27,294,211					
Budgeted FY2022 Expenses	\$27,294,211				
Budgeted FY2022 Net Income \$0					

## High-Level Overview Impact of COVID-19



- The COVID-19 public health emergency has created unique uncertainty for providers, ACOs, and payers in designing and implementing value-based models
  - Volatile utilization patterns
  - Impacts on quality measurement
  - Linking results to performance
  - Financial uncertainty
- Silver lining: COVID-19 has laid bare the challenges of FFS payment; fixed payments can be critical for stabilizing health care providers in times of great uncertainty.

### High-Level Overview Approach to FY22 Recommendations



- The FY2022 staff recommendations for budget order conditions reflect a focus on data-driven monitoring and oversight.
  - Focus on ensuring that the ACO's management drives continuous improvement consistent with a high-performing ACO and that it supports achieving the state's health reform goals, rather than GMCB as a regulator managing the ACO through conditions
  - Reduce administrative burden for regulated entity by simplifying reporting
  - Less GMCB focus on granular budget line items, more focus on results

### High-Level Overview Approach to FY22 Recommendations



- Core recommendation is to require OneCare to measure their performance against a group of peer ACOs and report this information to the GMCB
  - Opportunity to learn from high-performing peers and implement national best practices
  - Measures to focus on utilization, cost, patient satisfaction/engagement, quality, and evidence-based clinical appropriateness
- This approach, if approved by the Board, would be reflected in updated ACO Reporting Manual and FY2023 OneCare Vermont ACO Budget Guidance



# KEY AREAS OF REVIEW FY 2022

#### Certification



### Operating Agreement & Governance Changes

- Dartmouth-Hitchcock Health withdrew their membership interest from OneCare Vermont; UVM Medical Center transferred the sole remaining membership interest to UVM Health Network.
- The OCV Operating Agreement has been updated to the 9<sup>th</sup> version; the primary updates are surrounding the above transition in membership, including the areas of Board of Manager composition and dispute resolution.

#### **Certification**



### Operating Agreement & Governance Changes

- The 3 seats on the Board of Managers formerly from D-HH are now:
  - An At-Large member
  - An academic medical center in NH serving Vermonters
  - An academic medical center in VT serving Vermonters
- 3 of 21 seats appointed by UVM Health Network
  - Chair must be an appointed member
- Membership change and accompanying Operating Agreement changes do not violate certification requirements of 18 V.S.A. § 9382(a) or GMCB Rule 5.200.

#### Certification

### **Executive Compensation**



- Board issued guidance regarding Rule 5.000, § 5.203(a) on May 12, 2021.
- An ACO must structure its executive compensation to achieve specific and measurable goals that support the ACO's efforts to reduce cost growth or improve the quality and overall care of Enrollees, or both.
- OCV responded to a question issued following FY2021 certification process explaining their compensation benchmarking procedures.
- Staff are gathering information to confirm OCV's compliance with executive compensation guidance separate from the ACO budget and certification process.

## **Certification**Follow up



- Population Health Management & Care Coordination: 5.206(g)(i)(k)
- Performance Evaluation and Improvement: 5.207(b)
- Executive Compensation: 5.203(a)
- Policies and documents

### **Certification**Next Steps



**RECOMMENDATION:** No necessary GMCB action on certification at this time.

Note: Does not require a vote to re-certify.

WERMONT GREEN MOUNTAIN CARE BOARD

- Full Accountability (non-GAAP) Budget
- Entity-Level (GAAP) Budget

### **ACO Budget & Financials**Funds Flow



- OCV's <u>Full Accountability (non-GAAP) budget</u> is an "all-in" financial perspective which captures Expected TCOC pass-through, Contract revenues (incl. FPP), and organizational revenues and expenses. The Full Accountability budget is not in line with US GAAP as most of the revenues are the responsibility of third-party fiduciaries.
- OCV's Entity-Level (GAAP) budget captures only the revenues and expenses derived from and incurred by the organization's operating activity in line with US Generally Accepted Accounting Principles (GAAP).\*

\*OCV <u>presented a FY22 budget of \$44.2 million</u>. This is an amalgamation of the entity-level budget plus Medicaid NextGen-Added (TCOC) and confidential contract revenues as well as full responsibility for Medicaid Admin (Trad. & Exp.) revenues. These are offset by PHM/PMT Reform Program and Operating Expenses.



#### Full Accountability (Non-GAAP) Summary Income Statement

Full Accountability (Non-GAAP)	2018 Actual	2019 Actual	2020 Actual	2021 Revised	2021 Projection*	2022 Budget	
Expected Total Cost of Care Target (External)	605,433,215	294,018,591	677,948,979	792,975,361	766,163,732	884,356,005	
Fixed Prospective Payment/Funded CPR	-	346,341,673	402,406,905	407,254,322	403,900,213	445,882,154	
Other Contract Revenue	7,826,298	13,090,261	15,155,666	10,748,878	10,704,617	7,371,394	
Participation Fees	17,397,929	25,842,028	15,273,570	18,917,509	16,595,361	19,231,028	
Administrative Revenue	3,086,492	5,395,629	7,432,261	7,428,852	7,560,687	7,978,014	
Consulting Revenue	309,407	355,289	193,289	18,000	18,000	-	
Other Revenues (incl. Settlement)	1,393,945	777,624	288,816	115,000	14, 186, 141	527,247	
Total Revenues	635,447,286	685,821,095	1,118,699,486	1,237,457,922	1,219,128,751	1,365,345,843	
Expected Health Care Spend (External)	360,265,990	289,261,914	669,547,321	784,208,228	761,927,779	875,282,023	
Fixed Prospective Payments	237,390,466	346,341,673	402,406,905	407,254,322	403,900,213	445,882,154	
Population Health Management (incl. Settlement)	23,082,601	30,186,885	32,700,998	30,089,714	37,439,346	28,894,128	
Operational Expenses	13,739,102	15,341,451	14,044,262	15,905,658	13,464,440	15,287,538	
Total Expenses	634,478,160	681,131,922	1,118,699,486	1,237,457,922	1,216,731,778	1,365,345,843	
Net Income	969,127	4,689,173	(0)	-	2,396,973		
Administrative Ratio	2.16%	2.24%	1.26%	1.29%	1.10%	1.12%	
PHM Ratio with Blueprint	3.56%	4.30%	2.92%	2.43%	3.07%	2.12%	
PHM Ratio without Blueprint	2.34%	3.60%	2.17%	1.72%	2.35%	1.45%	
Operating Margin	0.15%	0.68%	0.00%	0.00%	0.20%	0.00%	
Total Margin	0.15%	0.68%	0.00%	0.00%	0.20%	0.00%	
FTEs - Fiscal Year (budgeted)	46.05	49.15	60.00	61.37	N/A	61.40	
*Includes \$14,071,141 in settlement revenue and \$9,638,875 in settlement expense							



OneCare's Budget Components: Full Accountability Revenue (2019-2022)

	<b>FY19 Actual</b> % of Total	FY20 Actual % of Total	FY21 Budget (Oct 1 - Approved) % of Total	FY21 Budget (May 24) % of Total	FY22 Budget % of Total
Total Revenue	685,821,095	1,118,699,486	1,459,165,761	1,237,457,922	1,365,345,843
Expected Total Cost of Care Revenue	294,018,591 <i>42</i> .9%	677,948,979 60.6%	946,683,974 <i>64.</i> 9%	792,975,361 64.1%	
Contract Revenue	359,431,934	417,562,571	486,722,289	418,003,200	453,253,548
	52.4%	37.3%	33.4%	33.8%	33.2%
Participation Fees	25,842,028	15,273,570	17,108,917	18,917,509	19,231,028
	3.8%	<i>1.4%</i>	1.2%	<i>1.</i> 5%	<i>1.</i> 4%
Administrative	5,395,629	7,432,261	7,451,403	7,428,852	· · · ·
Revenue	0.8%	0.7%	0.5%	0.6%	
Consulting Revenue	355,289	193,289	149,178	18,000	_
	0.1%	0.0%	0.0%	0.0%	0.0%
Settlement Revenue	415,240 0.1%	32,986 0.0%	0.0%	- 0.0%	_ 0.0%
Other Revenues	362,384	255,830	1,050,000	115,000	527,247
	0.1%	0.0%	0.1%	0.0%	0.0%

Millions \$1,400 \$1,200 \$1,000 \$800 \$600 \$400 \$200 \$0 2019 2020 2021 2021 2022 Original Revised Actual Actual **Budget** ■ Other Revenues **■** Settlement Revenue ■ Consulting Revenue ■ Administrative Revenue ■ Participation Fees **■** Contract Revenue

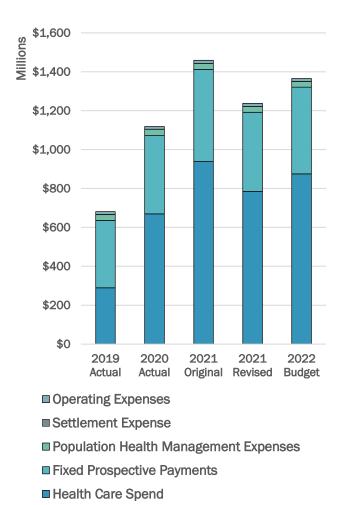
■ Total Cost of Care Revenue

Presentation slightly different due to template changes

#### OneCare's Budget Components: Full Accountability Expenses

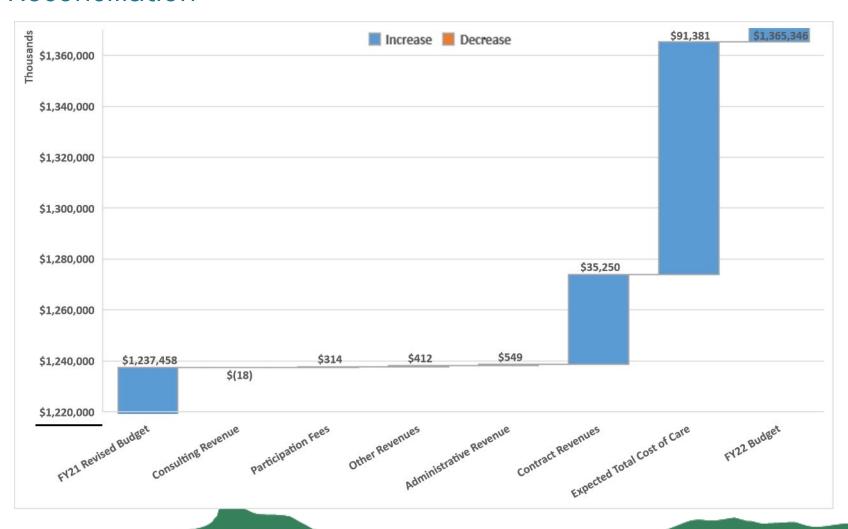


	FY19 Actual % of Total	FY20 Actual % of Total	FY21 Budget (Oct 1 - Approved) % of Total	FY21 Budget (May 24) % of Total	FY22 Budget % of Total
Total Expense	681,131,922	1,118,699,486	1,459,165,761	1,237,457,922	1,365,345,843
Health Care Spend	289,261,914 <i>42.</i> 5%	669,547,321 59.9%	937,916,841 64.3%	784,208,228 63.4%	875,282,023 64.1
Fixed Prospective Payments	346,341,673 50.8%	402,406,905 36.0%		407,254,322 32.9%	445,882,154 32.7%
Population Health Management Expenses	29,461,309 <i>4.</i> 3%	32,700,998 <i>2.</i> 9%	30,924,444 2.1%	30,089,714 2.4%	28,894,128 <i>2.</i> 1%
Settlement Expense	725,576 0.1%	- 0.0%	- 0.0%	0.0%	- 0.0%
Operating Expenses	15,341,451 2.3%	14,044,262 1.3%	15,905,658 <i>1.</i> 1%	15,905,658 1.3%	15,287,538 <i>1.</i> 1%



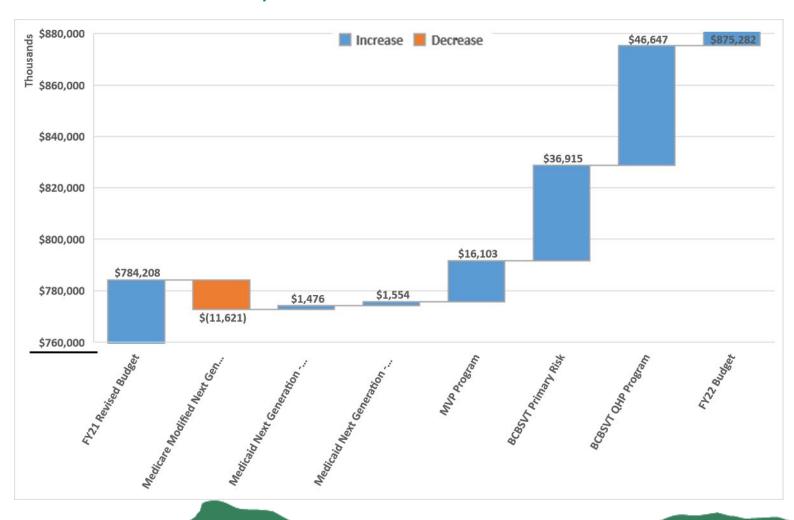
FY21 Revised – FY22 Budget Full Accountability (Non-GAAP) Revenue Reconciliation





FY21 Revised – FY22 Budget Full Accountability (Non-GAAP) Expected TCOC Health Care Spend Recon.





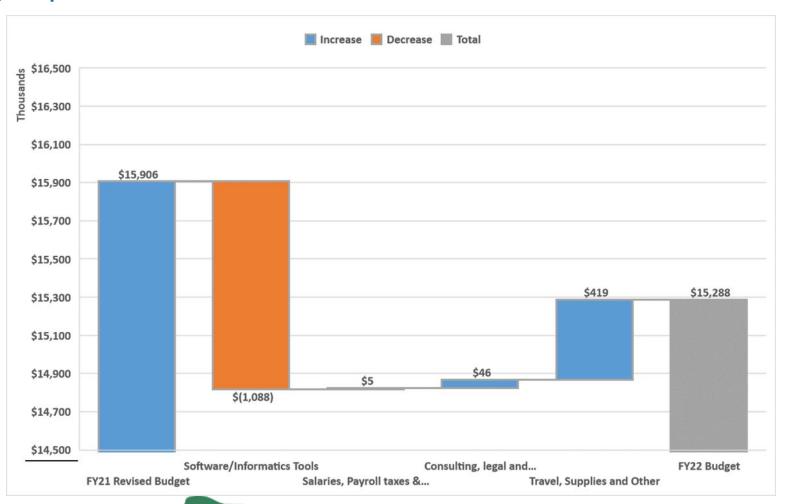
FY21 Revised – FY22 Budget Full Accountability (Non-GAAP) PHM/Payment Reform Expense Recon.





FY21 Revised – FY22 Budget Full Accountability\* Operating Expenses Recon.





\*Operating
Expenses are at
Entity Level/
GAAP Only

### WERMONT GREEN MOUNTAIN CARE BOARD

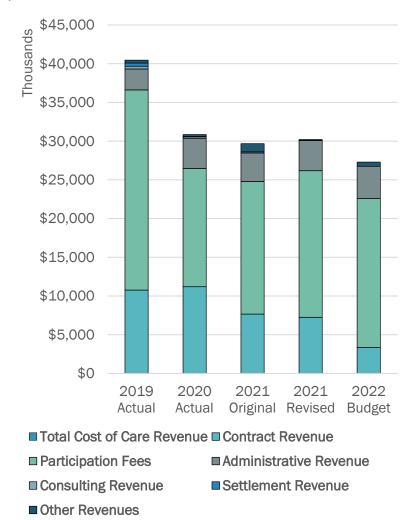
#### Entity Level (GAAP) Summary Income Statement

5 1 ((0.4.5))				2021	
Entity Level (GAAP)	2018 Actual	2019 Actual	2020 Actual	Revised/Projection	2022 Budget
Expected Total Cost of Care Target (External)	-	0	-	-	-
Fixed Prospective Payment/Funded CPR	-	-	-	-	-
Other Contract Revenue	3,771,184	10,771,692	11,194,712	7,254,110	3,360,439
Participation Fees	17,397,929	25,842,028	15,273,570	18,917,509	19,231,028
Administrative Revenue	1,543,246	2,697,815	3,897,306	3,893,058	4,175,496
Consulting Revenue	309,407	355,289	193,289	18,000	-
Other Revenues (incl. Settlement)	1,393,945	777,624	288,816	115,000	527,247
Total Revenues	24,415,710	40,444,448	30,847,693	30,197,677	27,294,211
Expected Health Care Spend (External)	-	-	-	-	-
Fixed Prospective Payments	-	-	-	-	-
Population Health Management (incl. Settlement)	9,711,238	20,413,825	16,803,432	14,292,018	12,006,673
Operational Expenses	13,735,346	15,341,450	14,044,262	15,905,658	15,287,538
Total Expenses	23,446,583	35,755,274	30,847,693	30,197,677	27,294,211
Net Income	969,127	4,689,173	(0)	-	-
Administrative Ratio	56.26%	37.93%	45.53%	52.67%	56.01%
PHM Ratio with Blueprint	37.95%	48.68%	54.47%	47.33%	43.99%
PHM Ratio without Blueprint	37.92%	48.68%	54.47%	47.33%	43.99%
Operating Margin	3.97%	11.59%	0.00%	0.00%	0.00%
Total Margin	3.97%	11.59%	0.00%	0.00%	0.00%
FTEs - Fiscal Year (budgeted)	46.05	49.15	60.00	61.37	61.40

OneCare's Budget Components: Entity Level (GAAP) Revenue (2019-2022)

	FY19 Actual % of Total	FY20 Actual % of Total	FY21 Budget (Oct 1 - Approved) % of Total	FY21 Budget (May 24) % of Total	FY22 Budget % of Total
Total Revenue	40,444,448	30,847,693	29,668,631	30,197,677	27,294,211
Expected Total Cost of Care Revenue	0.0%	0.0%	0.0%	0.0%	- 0.0%
Contract	10,771,692	11,194,712	· · ·	7,254,110	3,360,439
Revenue	26.6%	36.3%		<i>24.</i> 0%	<i>12.</i> 3%
Participation	25,842,028	15,273,570		18,917,509	19,231,028
Fees	63.9%	<i>4</i> 9.5%		62.6%	70.5%
Administrative	2,697,815	3,897,306	· · · · · ·	3,893,058	4,175,496
Revenue	6.7%	12.6%		12.9%	<i>1</i> 5.3%
Consulting	355,289	193,289	·	18,000	-
Revenue	<i>0.</i> 9%	<i>0.</i> 6%		<i>0.1</i> %	0.0%
Settlement Revenue	415,240 1.0%	32,986 <i>0.</i> 1%		0.0%	- 0.0%
Other	362,384	255,830	,	115,000	527,247
Revenues	0.9%	0.8%		<i>0.4%</i>	1.9%

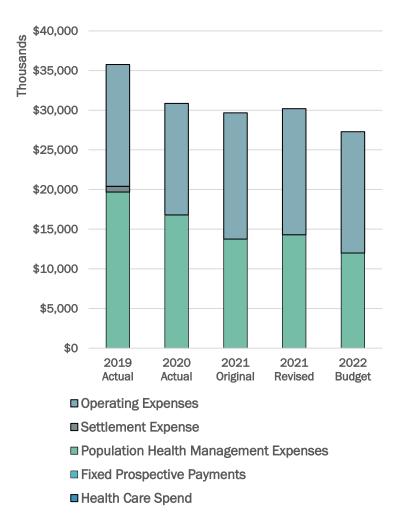






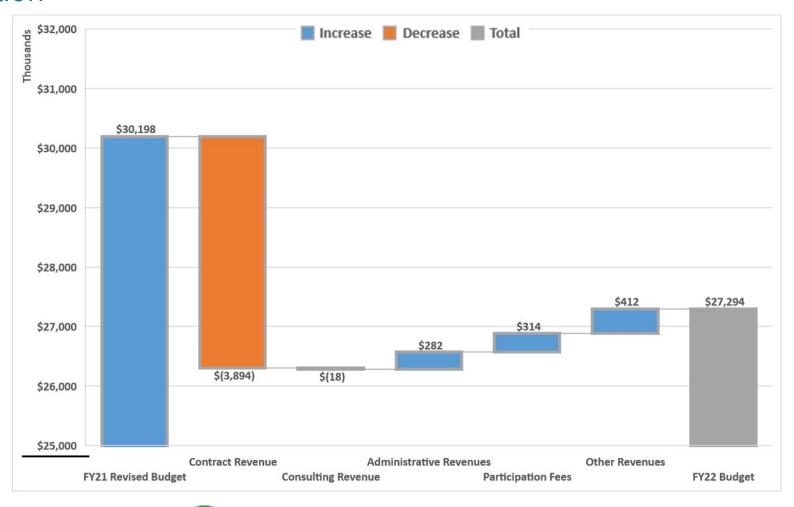
#### OneCare's Budget Components: Entity Level (GAAP) Expenses

	FY19 Actuals % of Total	FY20 Actuals % of Total	FY21 Budget (Oct 1 - Approved) % of Total	FY21 Budget (May 24) % of Total	FY22 Budget % of Total
Total Expense	35,755,274	30,847,693	29,668,631	30,197,677	27,294,211
Health Care Spend	0.0%	0.0%	0.0%	- 0.0%	0.0%
Fixed Prospective Payments	0.0%	0.0%	0.0%	- 0.0%	- 0.0%
PHM Expenses	19,688,249 55.1%		,	· · · · · ·	· · · · · ·
Settlement Expense	725,576 2.0%		0.0%	- 0.0%	_ 0.0%
Operating Expenses	15,341,450 <i>42.</i> 9%			, , , , , , , , , , , , , , , , , , ,	15,287,538 56.0%



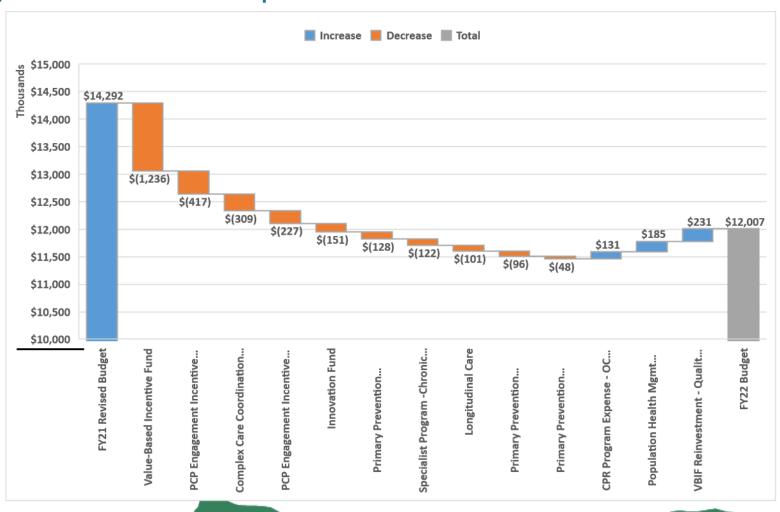
FY21 Revised – FY22 Budget Entity Level (GAAP) Revenue Reconciliation





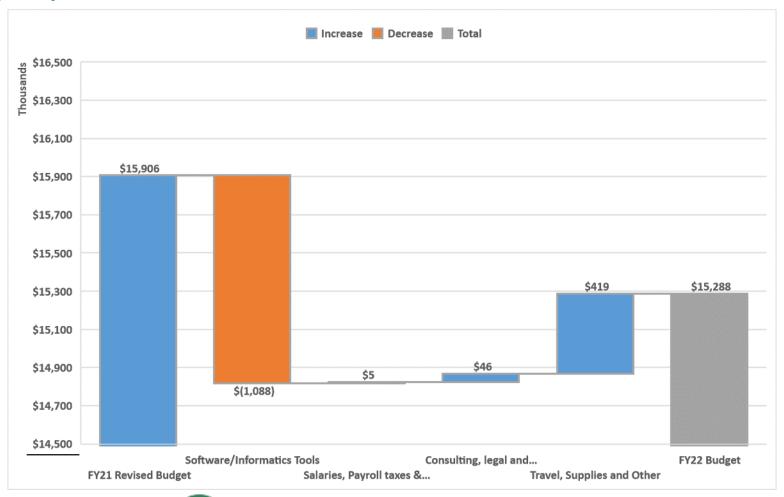
FY21 Revised – FY22 Budget Entity Level (GAAP) PHM/Payment Reform Expense Reconciliation





FY21 Revised – FY22 Budget Entity Level (GAAP) Operating Expenses Reconciliation

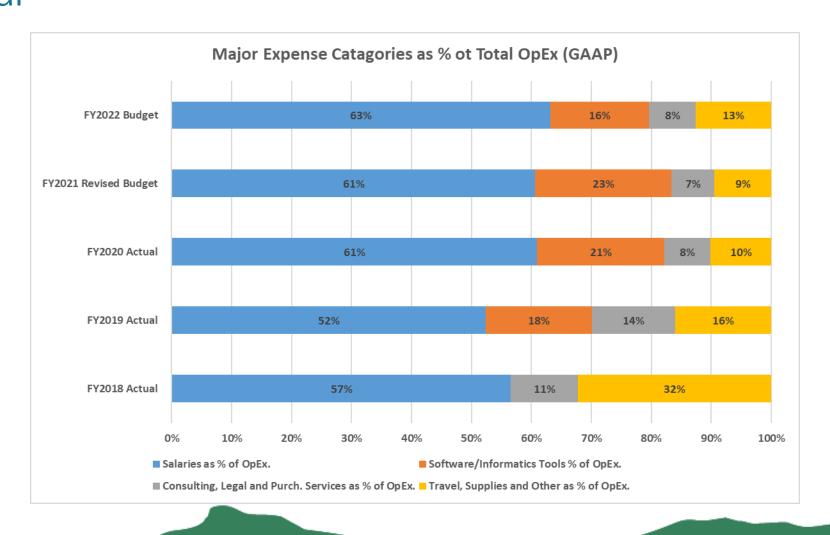




### **ACO Budget & Financials**

Operating Expense Concentrations year-over-year as % of Total

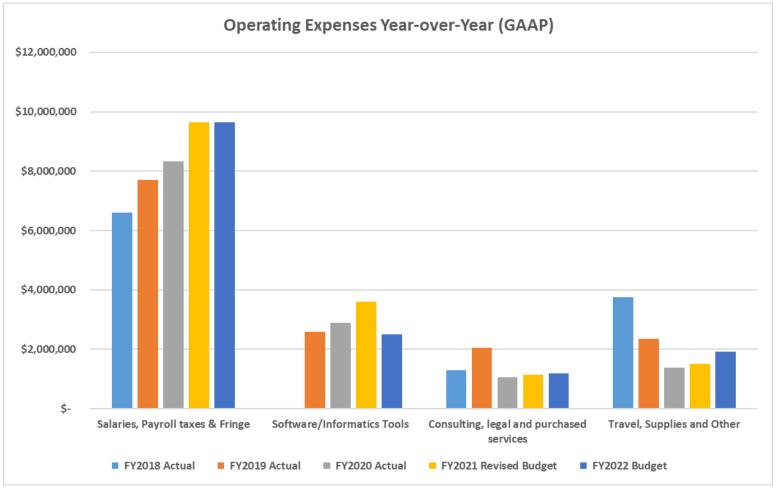




### **ACO Budget & Financials**

### Operating Expenses year-over-year







RECOMMENDATION: One Care to notify the GMCB of any material changes to the budget as approved by the One Care Board of Managers/Finance Committee/Leadership. Include what line items changed, the dollar value, and the impact on the bottom line as part of quarterly financial reporting, according to specifications to be issued in the updated ACO Reporting Manual.

#### **Additional GMCB Staff Next Steps**

• For ACO Reporting Manual: OneCare to provide updated projections for FY2022 budget on a quarterly basis in conjunction with quarterly reporting as described in the updated ACO Reporting Manual.

### **ACO Budget & Financials**

### Recommendations (cont.)



**RECOMMENDATION:** No later than March 31, 2022, OneCare must provide GMCB staff with the supporting documentation relevant to the topics identified in Condition [X]. Among the supporting documentation, OneCare must submit:

- a. Final payer contracts;
- b. Attribution by payer;
- c. A revised budget, using a template provided by GMCB staff;
- d. Final descriptions of OneCare's population health initiatives;
- e. Hospital dues for 2022 by hospital;
- f. Hospital risk for 2022 by hospital and payer;
- g. Documentation of any changes to the overall risk model for 2022;
- h. Source of funds for its 2022 population health management programs;
- i. Update on purchase of approved Medicare benchmarking system for use in FY2022;
- j. Proposed options for benchmarking systems for Medicaid and commercial payer programs for use in FY2023; and
- k. Any other information the GMCB deems relevant to ensuring compliance with this order.



**RECOMMENDATION:** At its presentation of the revised budget and no later than April 30, 2022, OneCare must present to the GMCB on the following topics:

- a. Final FY2022 attribution and finalized payer contracts;
- b. Revised budget, based on final attribution;
- c. Final description of population health initiatives;
- d. Expected hospital dues for 2022 by hospital;
- e. Expected risk for 2022 by risk bearing entity and by payer;
- f. Any changes to the overall risk model for 2022;
- g. Source(s) of funds for OneCare's 2022 population health management programs;
- h. Any other information the GMCB deems relevant to ensuring compliance with this order.



**RECOMMENDATION:** In 2022, OneCare's Operating Expenses must not exceed \$15.3 million, plus the cost of the benchmarking system to be purchased as required in Condition [X] following approval by Board staff.

a. If the Board requires changes to the total amount of OneCare's Value-Based Incentive Fund, OneCare may adjust total allowable Operating Expenses commensurate with such required changes.



**RECOMMENDATION:** If OneCare uses its reserve, adjusts its participation fees (i.e., invoicing a risk bearing entity for additional fees or refunding fees), or uses its line of credit, it must notify the GMCB within 15 days of such use. Notification must include the reason for the change and, for any use authorized under this condition, a corresponding cash flow analysis. For refunded participation fees, OneCare must provide the date of the BOM decision and documentation of the amounts refunded to each risk bearing entity.

- a. The use of reserves, additional participation fees, or funds drawn from OneCare's line of credit shall be limited to:
  - I. Additional funding for population health investments;
  - II. Financial backing for risk incurred by participating providers;
  - III. Maintaining ACO-wide risk on behalf of participating providers;
  - IV. Temporary cash flow issues associated with payer revenue delays; and
  - V. Other uses pre-approved by the GMCB.



**RECOMMENDATION:** One Care must submit its audited financial statements as soon as they are available and must submit information as required by the GMCB to monitor One Care's performance. One Care must crosswalk submitted actuals per its budget submission to audited financial statements for FYs 2018-2022.

**RECOMMENDATION:** One Care to provide the GMCB with the most recent version of the ACO's IRS Form 990 as soon as it is available.

#### **Total Cost of Care & Trend Rates**



- Projected FY22 TCOC by payer
- Budgeted payer-specific trend rates

# Total Cost of Care & Trend Rates Budgeted Trend Rates & TCOC



	FY2021 Projected TCOC (FY21 Q3 Financial Reporting)	FY2022 Expected TCOC (FY22 Budget Submission)	Budgeted Trend from Base Experience* (FY22 Budget Submission, Appendix 4.3)
Medicare	\$473,112,042	\$533,210,803	10.6%
Medicaid - Traditional	\$225,873,046	\$245,245,465	2.1%
Medicaid - Expanded	\$46,197,634	\$47,558,217	0.7%
BCBS QHP	\$113,960,875	\$159,654,505	
BCBS Primary **	\$240,642,412	\$277,644,746	
MVP	\$50,821,592	\$66,924,423	
TOTAL	\$1,159,374,734	\$1,365,345,843	N/A

<sup>\*</sup>Base year varies by program; budgeted trend does not represent FY21 > FY22 growth.

<sup>\*\*</sup>Includes expected TCOC for BCBSVT Primary – Risk lives only; excludes BCBSVT Primary – Non-Risk lives.

## **Total Cost of Care & Trend Rates**Key Takeaways



- Setting financial targets remains challenging due to the ongoing pandemic
- Staff will discuss implications of trend rates (especially Medicare trend) for All-Payer Model Agreement TCOC (APM TCOC) targets at the December 15 presentation and staff recommendation for the Vermont Medicare ACO Initiative benchmark (financial target)

## **Total Cost of Care & Trend Rates**Recommendations



**RECOMMENDATION:** One Care must ensure that its payer contracts are consistent with the following 2022 benchmark trend rates and related conditions:

- a. Vermont Medicare ACO Initiative: The trend factors proposed by the GMCB and approved by CMS;
- b. Medicaid Next Generation ACO Program: The trend factors that are consistent with the GMCB's recommendations in the Medicaid advisory rate case.
- c. Commercial:
  - i. The 2022 benchmark trend rates for commercial programs must be consistent with the ACO-attributed population and the GMCB approved rate filings, if any; and
  - ii. OneCare must provide the GMCB with (a) actuarial certifications for each of its commercial (including self-funded) benchmarks stating that the benchmark is adequate but not excessive; (b) an explanation of how its overall rate of growth across all payers fits within the overall APM target rate of growth and, if its overall rate of growth exceeds the APM target, how it plans to achieve the target for the term of APM Agreement; and (c) a revised budget based on the finalized benchmarks.



- Summary of risk models by payer program
- Total risk by HSA, including breakout by risk-based entity and primary care accountability pool
- Summary of OneCare policies related to shared savings (SS) and shared losses (SL) distribution and process for distributing SS/SL upon settlement

# Payer Programs & Risk Model Background on OneCare's Risk Model



- OneCare Vermont assumes risk from payers for the care of a particular population as specified in their payer contracts.
  - These contracts do not specify distribution of shared savings or losses.
- OneCare Vermont designs and implements the methodology for distributing risk to its provider network, establishing TCOC targets for participating providers and methods for distributing shared savings or losses.
  - For example: Primary Care Accountability Pool; Performance Incentive Pool
  - Documented in OneCare policies

# Payer Programs & Risk Model OneCare's Payer Programs: Disclaimer



Analyses are based solely on OneCare's budget submission. GMCB staff have not yet analyzed pending payer contracts, which are still under negotiation.

# Payer Programs & Risk Model Risk Models by Payer



	Payment Model	Budgeted Risk Corridor	Link to Quality**
Medicare	Reconciled AIPBP for eligible participants; FFS for others	Two-sided; 2% risk corridor; 100% sharing	Yes, component of settlement calculation
Medicaid - Traditional	Combination unreconciled FPP and FFS (with total reconciled to expected TCOC) for eligible participants; FFS for other	Traditional: Two-sided; 2% risk corridor; 100% sharing	Yes, component of settlement calculation; PHM payments
Medicaid - Expanded	Combination unreconciled FPP and FFS (with total reconciled to expected TCOC) for eligible participants; FFS for others	Expanded: Two-sided; 1% upside, 1% downside; 100% sharing	Yes, component of settlement calculation; PHM payments
BCBS	FPP (pilot with one hospital, reconciled) & FFS		Yes, component of settlement calculation
MVP	FFS		Yes, component of settlement calculation

<sup>\*</sup>Projected by OCV as of 10/01/2021 Budget Submission, payer contracts still under negotiation.

<sup>\*\*</sup>Source: FY22 Budget Submission Appendix 3.1 Scale Target Initiatives and Program Alignment Form. GMCB staff will review in more detail once contracts are final.





- Program Settlement Policy (04-07-PY21)
  - \$1.50 PMPM "first-dollar" savings or risk for primary care practices
  - Funding "obligated to cover expenses per Board-approved OneCare budget" is subtracted from settlement; 90% of remaining settlement dollars go to HSA RBEs, 10% allocated to Performance Incentive Pool
  - Savings/Losses are calculated for each Program and HSA, based on HSAlevel attribution, with hospitals serving as the Risk Bearing Entity (RBE) for their HSA





- Primary Care Accountability Pool
  - Practices can pay into accountability pool throughout the year (withhold from base PMPM) or elect to receive an invoice from OCV at settlement if ACO is required to pay back shared losses
  - Projected total = \$2.4M (15% of total risk) in 2022
  - Current policy: 2021 (04-07 Program Settlement PY 2021)
- Performance Incentive Pool
  - Sets aside 10% of total shared savings to reward HSAs that perform well on two measures: PMPM cost and avoidable ED visits
  - Distributed based on accrual of "PIP points"
  - Current policy: 2021 (F04-22-PY21 Performance Incentive Pool PY 2021)





	Primary Care Accountability Pool					
	Non-Hospital Primary Care Hospital Primary Care		Risk Bearing Entity	Total Risk/		
	Accountability Pool Share	Proportion of HSA Attributed through Non-Hospital PC*	Accountability Pool Share  Proportion of HSA Attributed through Hospital PC*		(Hospital) Share	Reward
Bennington	\$58,210	31%	\$130,050	69%	\$1,226,281	\$1,414,541
Berlin	\$37,371	12%	\$219,150	88%	\$1,840,424	\$2,096,945
Brattleboro	\$42,504	38%	\$69,570	62%	\$712,189	\$824,263
Burlington	\$407,431	59%	\$286,362	41%	\$4,230,828	\$4,924,621
Lebanon	\$38,002	53%	\$27,576	47%	\$318,037	\$383,615
Middlebury	\$61,426	43%	\$73,368	57%	\$764,217	\$899,011
Morrisville	\$68,360	99%	\$0	1%	\$175,475	\$243,835
Newport	\$600	1%	\$84,438	99%	\$212,313	\$297,351
Randolph	\$65,188	100%	\$0	0%	\$156,698	\$221,885
Rutland	\$278,842	100%	\$0	0%	\$1,718,442	\$1,997,284
Springfield	\$86,234	99%	\$0	1%	\$212,343	\$298,577
St. Albans	\$123,958	55%	\$104,796	45%	\$1,374,330	\$1,603,084
St. Johnsbury	\$59,203	55%	\$58,392	45%	\$278,574	\$396,170
Townshend	\$0		\$0		\$0	\$0
Windsor	\$979	1%	\$54,468	99%	\$388,078	\$443,526
OneCare Vermont	\$0		\$0		\$125,000	\$125,000
Total	\$1,328,310	•	\$1,108,170		\$13,733,228	
	8% of total risk 7% of total risk				85% of total risk	

<sup>\*</sup> Accountability Pool Share for Non-Hospital and Hospital Primary care are based on the proportion of the HSA attributed through those practice types. SOURCE: OCV Response to Round 2 Questions, Q10.

### GREEN MOUNTAIN CARE BOARD

#### HSA-Based vs. Network Based Risk Models

	HSA-Based Risk Model (through 2019)	Network-Based Risk Model (beginning 2021)	
Primary Holder of Risk	Hospitals	Hospitals and Primary Care	
Methodology for est. TCOC Targets & Distribution of SS/SL	HSA expected/actual performance in a particular payer program	Network expected/actual performance in a particular payer program with 10% performance incentive pool if SS achieved. Primary care providers take on \$1.50 PMPM first dollar savings and risk.	
Operational Complexity	Complex to administer and methodology often unclear to providers	Simpler to administer and easier for providers to understand	

Note: In 2020, OneCare's approved budget used an HSA-specific Risk Model, but post-COVID the OneCare Board of Managers agreed to allow network-wide sharing of 2020 savings/losses akin to the Risk Model used in 2021.

### Payer Programs & Risk Model HSA-Based vs. Network Based Risk Models



- Shifting from the HSA-based risk model to network-based risk model was intended to increase collaboration across the network.
  - Participants (Hospitals) may have more incentive to look outside their HSA for the most efficient care setting.
  - Increased motivation for the ACO to identify and lead strategic planning for system-wide cost control.
- Network-based risk model also decreases year-over-year volatility associated with small numbers.
- In Round 1 questions, staff requested that OneCare provide an analysis of 2019 performance (the most recent year of data available at that time, and pre-COVID)
  - Actual 2019 savings/losses distribution using HSA-based risk model vs.
    hypothetical distribution if OCV had used the newer network-based risk model;
    goal was to identify which HSAs fared better/worse under risk model now in use.



Modeling HSA-Based vs. Network Based Risk (2019)

Hospital	HSA	Actual 2019 Savings/ Hypothetical 2019 Sa Risk Distribution Risk Distribution		Difference	Impact
		(HSA-based risk model)	(Network risk model)		
Southwestern VT Medical Center	Bennington	(\$1,740,490)	(\$44,396)	\$1,696,094	Worse
Central Vermont Medical Center	Berlin	(\$3,616,892)	(\$231,588)	\$3,385,304	Worse
Brattleboro Memorial Hospital	Brattleboro	\$383,751	(\$45,934)	(\$429,685)	Better
The University of Vermont Medical Ctr.	. Burlington	\$2,058,511	(\$832,774)	(\$2,891,285)	Better
Dartmouth-Hitchcock	Lebanon	(\$272,282)	(\$267,195)	\$5,087	Worse
Porter Medical Center	Middlebury	\$1,035,601	(\$168,867)	(\$1,204,468)	Better
Copley Hospital	Morrisville	\$0	<b>\$</b> 0	<b>\$</b> 0	Worse
North Country Hospital	Newport	(\$411,851)	(\$431,140)	(\$19,289)	Better
Gifford Medical Center	Randolph	(\$312,001)	(\$302,292)	\$9,709	Worse
Rutland Regional Medical Center	Rutland	(\$892,265)	(\$858,118)	\$34,147	Worse
Springfield Hospital	Springfield	\$636,267	\$2,494	(\$633,773)	Better
Northwestern Medical Center	St. Albans	(\$618,914)	(\$452,794)	\$166,120	Worse
Northeastern VT Regional Hospital	St. Johnsbury	(\$625,624)	(\$639,348)	(\$13,724)	Better
Mt. Ascutney Hospital & Health Ctr.	Windsor	(\$204,793)	\$1,324	\$206,117	Worse
OneCare Vermont	OneCare	(\$447,172)	(\$757,527)	(\$310,355)	Better
TOTAL		(\$5,028,154)	(\$5,028,155)		

NOTE: (Negative numbers) represent shared savings; positive numbers represent shared losses.

Key Takeaways from Modeling HSA-Based vs. Network Based Risk (2019)



- In HSA-based risk model, there were big winners and losers
- Network-based risk model smooths out savings and risk distribution across HSAs
  - Decreases volatility and protects against small numbers
  - Also results in weaker incentives for participants; total amounts are very small compared to hospitals' total budgets and likely do not outweigh FFS incentives

### Payer Programs & Risk Model SS/SL Distribution – 2020 Settlement



Payer	2020 Program Settlement Final Settlement: Shared Savings/Shared Losses
Medicare	\$7.9M*
Medicaid	\$15.4M
BCBSVT	\$125,000
MVP	\$1.1M

<sup>\*</sup>Medicare 2020 Settlement excludes 2019 ACO Shared Saving Advance (BP and SASH \$)

See <u>FY2020 Financial Settlement & Quality Performance Presentation</u>, November 22, 2021 (Medicare, Medicaid, and MVP) and Appendix 5.3 (BCBSVT; note that this appendix includes projections for other payers)

### Payer Programs & Risk Model Key Takeaways



- Total budgeted FY22 risk and reward = \$16.2M
- Primary care accountability pool is pushing first-dollar risk (and potential reward) to primary care practices:
  - Total Primary Care Accountability Pool (FY22 Budget) = \$2.4M (15% of total risk)
  - Primary care accountability pool for non-hospital owned primary care (FY22 Budget) = \$1.3M (8% of total risk)
- Network-based risk model is intended to increase collaboration across the network; also decreases year-over-year volatility associated with small numbers in individual HSAs
  - Smooths out savings and risk distribution across HSAs
- Performance Incentive Pool sets aside 10% of total shared savings to reward HSAs that perform well on two measures: PMPM cost and avoidable ED visits

## Payer Programs & Risk Model Recommendations



**RECOMMENDATION:** To the greatest extent possible, OneCare must design payer programs to qualify as Scale Target ACO Initiatives (as defined by the All-Payer Accountable Care Organization Model Agreement) and to reasonably align in key areas, including beneficiary alignment methodology, ACO quality measures, payment mechanisms, risk arrangements, and services included for determination of any shared losses and shared savings. For each payer program OneCare enters into that does not qualify as a Scale Target ACO Initiative, and for each program element that is not reasonably aligned across payers, OneCare must provide a detailed justification to the GMCB. OneCare must report to the GMCB on its payer programs as specified in the Reporting Manual.

## Payer Programs & Risk Model Recommendations



**RECOMMENDATION:** One Care must implement the risk model that it described in its budget proposal and must request and receive approval from the GMCB prior to making any material changes thereto. One Care must:

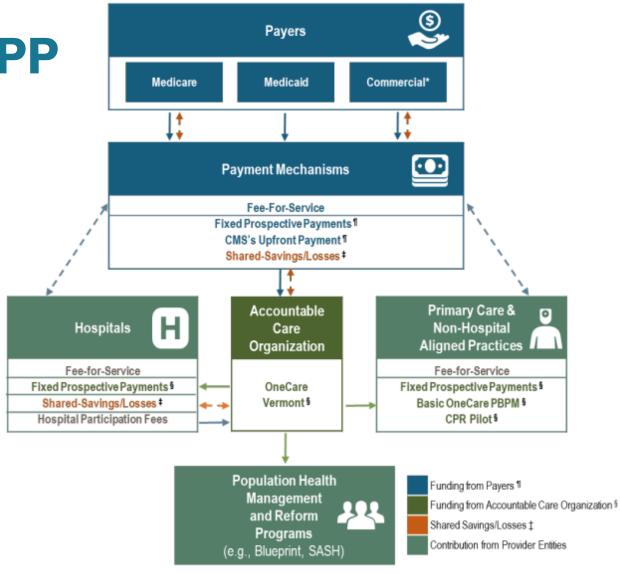
- a. Submit to the GMCB copies of the contracts that bind each of the risk bearing entities to OneCare's risk sharing policy no later than 10 days after all contracts have been executed;
- b. Notify and seek approval from the GMCB as early as possible of any proposed changes to the risk model and, for any proposed changes determined by Board staff to be material, provide the GMCB with detailed information, including effects by risk bearing entity and parent organization; and
- c. The GMCB may require OneCare to come before the GMCB in a public meeting to explain the details of the risk model and its impact on incentive structures to the GMCB on or before April 15, 2022

#### **Additional GMCB Staff Next Steps**

 For ACO Reporting Manual: Submit any relevant policies or underlying risk model methodologies for distribution of shared savings or losses (SS/SL), including mechanics of the 10% performance incentive pool, any market factor adjustments, or any other potential adjustments to SS/SL on or before March 31, 2022.

- Funds flow:
  - Payer → ACO
  - ACO → Provider
  - Payer → Provider
- Looking at proportion of total payments which are valuebased; proportion of total payments which use fixed and/or population-based payments

Chart from Evaluation of the Vermont All-Payer Accountable Care Organization Model, Exhibit 2.5. NORC <a href="https://innovation.cms.gov/data-and-reports/2021/vtapm-1st-eval-full-report">https://innovation.cms.gov/data-and-reports/2021/vtapm-1st-eval-full-report</a>



NOTE: \*Commercial includes self-insured, CPR = Comprehensive Payment Reform, PBPM = per beneficiary per month, SASH = Support and Services at Home.

# Payment Models and FPP Other Provider Payment Models



- Fixed Prospective Payments (FPP) to Hospitals
  - Medicare FPP reconciled
  - Medicaid FPP unreconciled
  - BCBSVT FPP pilot reconciled
- Comprehensive Payment Reform (CPR) Program to Independent Primary Care
  - Payer-blended fixed payments for independent primary care practices for core primary care services plus additional PMPM for non-core services
  - Total CPR payments projected for FY21: \$6,856,618
    - FY21 OCV-funded share: \$1.2M
    - FY22 OCV-funded share: \$1.3M



Fixed Payments as Percent of Expected TCOC and HCP-LAN Categories

	Attribution (Average)	Expected TCOC (ETCOC) <sup>1</sup>	Total Fixed Payments (FPP + CPR) <sup>2</sup>	Total Fixed Payments (FPP + CPR) as % of Expected TCOC	HCP-LAN Category For more information, see HCP-LAN Alternative Payment Model Framework, slide 136)
Medicare	49,017	\$533,210,803 <sup>3</sup>	\$272,551,147	51%	4B (reconciled to FFS)
Medicaid - Trad.	86,343	\$245,245,465	\$141,997,124	58%	4B (unreconciled to FFS)
Medicaid – Expand.	20,721	\$47,558,217	\$25,586,321	54%	4B (unreconciled to FFS)
BCBSVT	92,944	\$437,299,251		4.40/	BCBSVT General: 3B <sup>4</sup> BCBSVT FPP Pilot: 4B (reconciled)
MVP QHP	9,901	\$66,924,423		1.1%	MVP: 3A <sup>4</sup>
TOTAL	258,926	\$1,330,238,159	\$445,882,154	34%	

<sup>1.</sup> Projected (Expected) TCOC: FY22 Budget Tab 5.1 ACO Risk by Payer and Tab 6.5 PMPM Rev by Payer. 2. See "FPP/CPR" line in FY22 Budget Tab 6.4 Sources Uses. 3. Medicare TCOC: Includes Blueprint/SASH at \$9,073,983 for FY22. 4. BCBSVT and MVP payment model HCP-LAN categorizations according to filings from the GMCB's review of plans' Qualified Health Plan (QHP) premiums for 2022.

#### OneCare Targets and Strategy for FPP

WERMONT GREEN MOUNTAIN CARE BOARD

- OneCare reported targets and strategy for increasing FPP as required by GMCB in FY21
- Unreconciled Medicare payments represent the biggest impact; however, Medicare AIPBP is already considered an HCP-LAN advanced alternative payment model
- FY22 minimal increase in commercial FPP
- FY23-FY25 commercial targets are ambitious, strategies include:
  - † hospital fixed payment programs
  - † inclusion of FQHCs
  - ↑ CPR program

Table 1: Percentage of Contract Revenue in FPPs

Program (TOTAL \$)	Hospital FPP	Primary Care FPP	TOTAL Contract Revenue Under FPP*	
Medicare (\$494M)	0.0%	0.0%	0.0%	
Medicaid Traditional (\$211M)	49.5%	0.9%	50.4%	
Commercial (\$129M)	0.0%	0.0%	0.0%	

<sup>\*</sup>Program year 2019 utilized as the baseline to avoid the impacts of Covid

Table 2: Targets and Milestones for Contract Revenue in FPPs

Program	Baseline	PY22	PY23	PY24	PY25
Medicare	0.0%	0.0%	53.4%	53.9%	54.4%
Medicaid	50.4%	50.7%	58.2%	58.5%	58.8%
Commercial	0.00%	2.9%	23.9%	44.9%	65.9%

Please see Section B, below, for detailed explanation of targets/timing.

Note that these figures are illustrative of targets and milestones based on the 2019 network configuration. Changes to program offerings and network configuration may affect these targets.

Source: OneCare FY21 Budget Order Condition 15 FPP Target, Strategy and Timeline Report (7/1/21)

### Key Takeaways



- In past years and in other regulatory processes, GMCB members have indicated a desire to move more of Vermont's health care spending to fixed payments
  - Increasing FPP and in particular unreconciled FPP requires regulatory action across processes
  - Changing Medicare payment model requires continued partnership with Medicare and providers
- Progress on OneCare's ambitious targets, especially for the commercial program, will require continued monitoring and reporting

## Payment Models and FPP Recommendations



**RECOMMENDATION:** No recommendations at this time.

#### **GMCB Staff Next Steps:**

- As previously instructed by the Board, GMCB staff to continue to engage in rule development as precursor to formal rulemaking process for new rule to increase FPP, with potential rule to span GMCB's ACO oversight, hospital budget review, and health insurance premium rate review processes.
  - First step: Work with contractor on options.
- In FY 2022, staff-developed reporting templates will better capture payer-ACO payment arrangements, provide guidance to OCV on where current payer-ACO payment arrangements fall on the LAN framework, and require reporting of reconciled FPP and unreconciled FPP separately.

### **Population Health, Quality, Model of Care**



- Major programmatic and budget changes (Care Navigator, Rise VT)
- Population health/quality-related payment changes (VBIF, care management payments)
- Clinical Focus Areas/VBIF Priorities

#### **Population Health, Quality, Model of Care** Model Review Criteria



#### Review and consider

- Incentives/Resources (Payment Changes)
- Information (Data)
- Efforts (Tools)

18 V.S.A. § 9382 (A)(F)(G)(H)(I)(J)(P)

#### Key Criteria

- Strengthen primary care
- Integrate with community-based providers and the Blueprint for Health e.g. mental health and substance use disorder
- Address social determinants of health and impact of adverse childhood events
- Effects on appropriate utilization

#### **Population Health, Quality, Model of Care** Model Review Criteria



Payment Changes

Value-based payment design and distribution

Financial support through program investments

Data

Four quadrant risk stratifycation model

Practice- and HSA-level population health analytics

Evaluation of process, outcomes, return on investment

Tools

Leader and facilitator of delivery system coordination

Care management and care coordination support

IT applications for clinical care

# Population Health, Quality, Model of Care 2022 Changes to Population Health Programs



# Value Based Incentive Fund

- VBIF reduced
- FY22 budget is \$1 million compared to \$2.24 million in FY21

#### RiseVT

- Phasing out RiseVT in favor of clinical prevention work
- RiseVT still funded for first half of FY22

### Care Navigator

- Documentation in Care Navigator is optional.

# Care Coordination Payments

- OneCare is decoupling care coordination payments from Care Navigator.
- Payments now tied to TCOC and other metrics, still TBD.

# Population Health, Quality, Model of Care Value-Based Incentive Fund (VBIF)



- Proposed FY22 VBIF amount = \$1M (all-payer)
- OneCare's Clinical Focus Areas/VBIF priorities remained the same in the proposed 2022 budget:
  - Diabetes HbA1c Poor Control
  - Controlling High Blood Pressure
  - Early Childhood Developmental Screening
  - Depression Screening and Follow-up

# Population Health, Quality, Model of Care OneCare's PHM & Payment Reform Investments



PHM & PMT Reform Investments	2018 Actual		2019 Actual		2020 Actual		2021 Projected		2022 Budget
Total Revenue	\$	635,447,286	\$	685,821,095	\$	1,118,699,486	\$	1,219,128,750	\$ 1,365,345,843
Population Health Management (PHM) Total	\$	22,637,268	\$	29,461,309	\$	32,701,000	\$	27,800,472	\$ 28,894,127
Blueprint (PCMH, CHT, SASH)	\$	7,780,516	\$	4,756,752	\$	8,401,661	\$	8,767,133	\$ 9,073,982
PHM (Less: Blueprint)/Revenue		2.3%		3.6%		2.2%		1.6%	1.5%
PHM/Revenue		3.6%		4.3%		2.9%		2.3%	2.1%

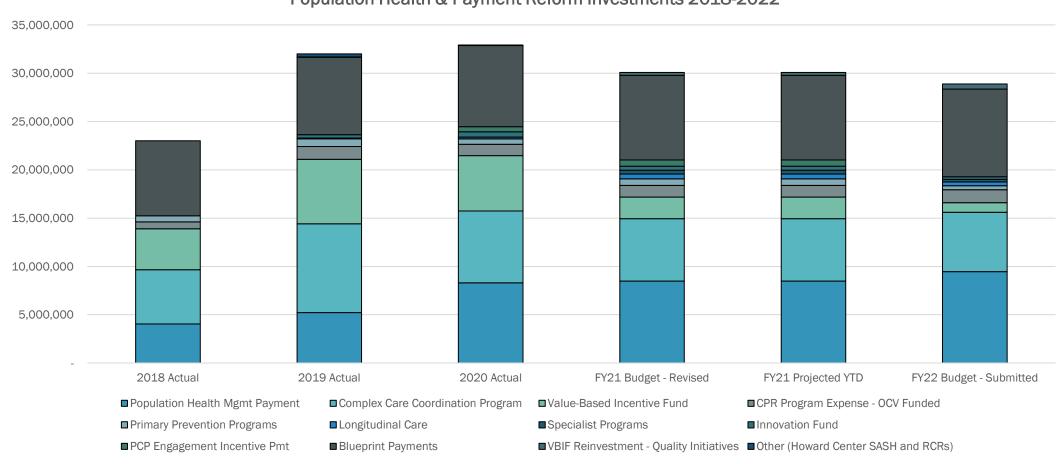
- **Blueprint \$ †3.5**% (2021 projected to 2022 budget)
  - Blueprint revenues have increased since 2019 low of \$4.7 million
- PHM Investments \$ \( \frac{3.9}{0.21} \) projected to 2022 budget)
  - PHM revenues as a % of total revenue have declined from 2019 peak of 4.3%
- Total Revenue \$ 12% (2021 projected to 2022 budget)
- PHM Investments—there is no benchmark for the "right" ratio, programs do not scale up at same rate as attribution

# **Population Health, Quality, Model of Care**

# Growth and Composition of OneCare's Population Health & Payment Reform Investments



Population Health & Payment Reform Investments 2018-2022



# **Population Health, Quality, Model of Care** Key Takeaways



- VBIF reduced
- Phase out of RiseVT and Care Navigator documentation
- Care Coordination payments no longer tied to use of Care Navigator
- Total reduction in PHM expenditures of \$2.8 million



• **RECOMMENDATION:** If population health management and payment reform programs are not fully funded as detailed in OneCare's 2022 budget submission, OneCare must submit a revised proposal no later than March 31, 2022, to the GMCB. This should include any requests for budget revisions, for changes to OneCare programs, including any funding shortfalls, changes in program scope, and an analysis for each program line item as to whether and why the funding is appropriately scaled by attribution, or some other factor.



• **RECOMMENDATION:** In 2022, OneCare must fund SASH in the amount of \$4,285,795 equivalent to the 2021 budgeted amount of \$4,140,865 plus an inflationary factor of 3.5%, contingent on the increase in funding being used to enhance programs or expand access to Medicare beneficiaries. In 2022 OneCare must fund the Blueprint for Health (PCMH and CHT) investments in the amount of \$4,788,187, equivalent to the 2021 budgeted amount of \$4,626,268 plus an inflationary factor of 3.5%, consistent with the medical home and community health team program payment design approved by the Agency of Human Services.



- Future Recommendation: Staff expect to recommend an increase to VBIF above the budgeted FY22 amount of \$1M. This topic requires additional staff analysis; we expect to present a final recommendation on this topic to the Board on 12/15.
  - <u>Considerations</u>: In FY2018-FY2020, VBIF was >\$4-6.5M; the FY21 and proposed FY22 amounts are a steep drop. COVID-related risk corridor reductions and movement of quality programs to reporting-only during the pandemic make this even more important as a means of continuing to promote high-value care and incentivize improvement.



• **RECOMMENDATION:** Over the duration of the APM Agreement, OneCare's administrative expenses must be less than the health care savings, including an estimate of cost avoidance and the value of improved health, projected to be generated through the Model.

### **Results to Date**





#### **All-Payer Model**

- <u>APM Agreement Targets</u>: Cost, quality and population health, scale\*
- Ongoing Evaluation and Monitoring: Payer program results, qualitative stakeholder input, analyses on topics of interest
- Federal Evaluation

#### **ACO**

- <u>Budget Review</u>: Program and finances
- <u>Certification</u>: Policies, procedures, and governance
- Monitoring Performance: Payer program results, ongoing budget and certification monitoring and reporting

\* On October 12, CMMI waived enforcement of APM Agreement scale targets through remainder of current Agreement (Waiver of Enforcement letter), noting that the targets are "unattainable for Vermont based on information not available when the State Agreement was drafted."

## **Results to Date**



- 1. APM: Federal All-Payer Model Evaluation by NORC First Evaluation Report (2018-2019)
- 2. APM: Scale Targets
- 3. ACO: 2020 Payer Program Results Quality and Financial Settlement
- 4. ACO: Mathematica Policy Research Analyses

# **Results to Date – Federal APM Evaluation**NORC's First Evaluation Report (PYs 1-2)



- NORC at the University of Chicago is contracted by CMMI to evaluate Vermont's All-Payer Model
  - All federal demonstrations are required to be evaluated
  - Evaluation focuses on the Model's impact on the Medicare program and Vermont Medicare beneficiaries; wider impact is a secondary question
- First Evaluation Report covered Performance Years 1 and 2 (PY1-2, 2018-2019); released August 31, 2021
  - <u>Full First Evaluation Report: Evaluation of the Vermont All-Payer Accountable Care Organization Model</u>
  - <u>Findings at a Glance: Vermont All-Payer Model Evaluation of the First Two</u> Performance Years: 2018-2019
  - <u>Technical Appendices: First Evaluation Report, Evaluation of the Vermont All-Payer Accountable Care Organization Model</u>

### **Results to Date - Federal APM Evaluation**





Reductions in Medicare spending and utilization for entire Vermont Medicare population vs. comparison group

Improved cohesion around shared goals and collaboration across the State, payers, and various types of providers

Spillover effects to the full population beyond Medicare beneficiaries and ACO attributed lives

Lack of widespread understanding of the model

Transformation will require fuller transition to value-based payment, upstream investment

For more information on results, see GMCB meeting materials from November 5, 2021:

<u>GMCB slides</u>

NORC slides

### Results to Date - APM Scale



### Requirements for Scale Qualifying ACO Initiatives

To qualify as a Scale Target ACO Initiative under the APM a program must meet the following requirements:

- Possibility of Shared Savings for achieving goals related to quality of care or utilization.
- The ACO's Shared Savings, as a percentage of its expenditures less than the benchmark, is at minimum 30%; if the ACO is also at risk for Shared Losses, its Shared Losses, as a percentage of its expenditures in excess of the benchmark, is at minimum 30%.
- Services comparable to, but not limited to, the All-Payer Financial Target Services and their associated expenditures are included for determination of the ACO's Shared Losses and Shared Savings;
- The ACO Benchmark, Shared Savings, Shared Losses, or a combination is tied to the quality of care the ACO delivers, the health of its aligned beneficiaries, or both.

### Results to Date - APM Scale



### Requirements for Scale Qualifying ACO Initiatives

#### **Main Points:**

- Possibility for shared savings
  - Does <u>NOT</u> require shared risk
- Within the contracted shared savings/risk corridor (% or \$), an ACO must be responsible for a minimum 30% share

EXAMPLE Program TCOC target = \$1M

Risk corridor = +/-3% of target TCOC  $\rightarrow +/-$30K$ 

ACO share of savings and risk > 30% of 3%/\$30K = > +/-\$9K

(This example uses mock data.)

- Services included in TCOC target are similar to APM TCOC (~Medicare Parts A and B)
- Financial components (TCOC target/benchmark, shared savings, or shared losses) are tied to quality and/or health outcomes

# Results to Date – APM Scale Evaluating Scale Target ACO Initiatives



- GMCB receives standard information about each payer contract anticipated for the following budget year in ACO budget submission.
  - Though contracts are not yet final, provides an early look at whether payer programs are likely to be scale-qualifying
- Once payer contracts are finalized, GMCB legal team reviews payer contracts, focusing on changes from prior year contracts and comparing contract terms to the requirements in the APM Agreement
  - This official determination informs annual ACO Scale Targets and Alignment Report, due to CMMI each year on June 30

# Results to Date – APM Scale Scale Performance



		PY1 (2018) Final	PY2 (2019) Final	PY3 (2020) Final	PY4 (2021) Preliminary*	PY5 (2022) Projected**
	Target	36%	50%	58%	62%	70%
All-Payer Scale Target	Actual	22%	31%	45%	47%	52%
	Attributed Lives	112,756	160,048	230,785	242,298	266,920
	Target	60%	75%	79%	83%	90%
Medicare Scale Target	Actual	34%	47%	47%	54%	54%
	Attributed Lives	39,702	53,973	53,842	59,571	62,707

<sup>\*</sup>Preliminary 2021 results utilize 2020 population estimates; these results are subject to change.

<sup>\*\*</sup>Projected 2022 estimates are calculated using scale estimates from CMMI, DVHA, and the budget submission and utilize 2020 population estimates; these results are subject to change.

# Results to Date – APM Scale APM Scale by Payer Type Over Time



	PY 1 (2018)	PY 2 (2019)	PY 3 (2020)	PY 4 (2021)	PY 5 (2022)
Medicare <sup>1</sup>	38,860	53,973	53,842	61,932	62,707
Medicaid <sup>2</sup>	42,342	79,004	114,335	111,532	126,291
Traditional	42,342	79,004	85,937	83,685	95,727
Expanded	-	-	28,398	27,847	30,564
Commercial	30,712 <sup>3</sup>	30,363 <sup>3</sup>	62,588 <sup>3</sup>	68,834 <sup>4</sup>	77,922 <sup>5</sup>
Fully Insured	20,838	20,342	36,754	27,200	32,904
Scale Qualifying Self-Insured	9,874	10,021	25,834	41,634	45,018

<sup>&</sup>lt;sup>1</sup> Medicare prospective attribution, obtained from CMMI. <sup>2</sup> Medicaid prospective attribution, obtained from DVHA. <sup>3</sup> GMCB Scale Targets and Alignment Reporting. <sup>4</sup> PY4 Commercial attribution estimates per revised 2021 budget submission. <sup>5</sup> PY5 attribution estimates per 2022 budget submission.

# Results to Date – APM Scale APM Scale by Payer Contract Over Time



	PY 1 (2018)	PY 2 (2019)	PY 3 (2020)	PY 4 (2021) *	PY 5 (2022) **
Medicare <sup>1</sup>	38,860	53,973	53,842	61,932	62,707
Medicaid <sup>2</sup>	42,342	79,004	114,335	111,532	126,291
Traditional	42,342	79,004	85,937	83,685	95,727
Expanded	-	-	28,398	27,847	30,564
Commercial	30,712 <sup>3</sup>	30,363 <sup>3</sup>	62,588 <sup>3</sup>	68,8344	77,922 <sup>4</sup>
BCBSVT Fully Insured (included QHP for 2018-2020)	20,838	20,342	27,388		
BCBSVT Self-Funded	9,874	10,021	25,834		
BCBSVT QHP				16,964	22,212
BCBSVT Primary - Risk	-	-	-	41,634	45,018
BCBSVT Primary – Non-Risk <sup>5</sup>	-		-	27,724	31,004
MVP QHP	-		9,366	10,236	10,692

<sup>&</sup>lt;sup>1</sup>Medicare prospective attribution, obtained from CMMI. <sup>2</sup>Medicaid prospective attribution, obtained from DVHA. <sup>3</sup>GMCB Scale Targets and Alignment Reporting. <sup>4</sup>Commercial attribution estimates per FY22 budget submission response to questions 11/5/21 and FY21 revised budget presentation 5/26/21. <sup>5</sup>BCBSVT Primary – Non-Risk contract is not scale qualifying and is not included in totals. NOTE: GMCB Scale Target and Alignment Reports report Commercial programs based on insurance type (e.g., fully- or self-insured) \*Projected \*\*Budgeted

# Results to Date – APM Scale Medicare Advantage Penetration



#### **Vermont Medicare Enrollment Over Time\***

Year	Total Medicare Enrollment	Traditional Medicare	Medicare Advantage	Medicare Advantage Percent
2016	123,732	113,294	10,438	8.4%
2017	127,061	114,318	12,743	10.0%
2018	131,065	116,196	14,869	11.3%
2019	134,433	116,648	17,785	13.2%
2020	138,454	116,612	21,842	15.8%

<sup>\*</sup>Source: CMS Medicare Monthly Enrollment Dashboard

### **Results to Date - APM Scale**

# **Key Takeaways**



- On October 12, CMMI waived enforcement of APM Agreement scale targets through remainder of current Agreement (<u>Waiver of Enforcement letter</u>), noting that the targets are "unattainable for Vermont based on information not available when the State Agreement was drafted." Based on attribution estimates in FY22 budget, Vermont will not meet scale targets for 2021 or 2022.
- Scale achievement is not necessarily a reflection of ACO performance; it reflects many factors including care patterns and insurance market patterns (e.g., movement to the self-insured market).
- Continued growth in Medicare Advantage enrollment (vs. traditional Medicare enrollment) will impact Vermont's ability to increase scale and could decrease programmatic alignment and incentives if Medicare Advantage plans do not participate in the Model.

# Results to Date – APM Scale Recommendations



**RECOMMENDATION:** One Care to work with Medicare Advantage plans operating in Vermont – with a special focus on Vermont-based plans offered by BCBSVT and UVMMC-MVP – to develop scale target qualifying programs for FY23.

### **Additional GMCB Staff Next Steps**

 For ACO Reporting Manual: OneCare to report on impact of changes in Medicare Advantage enrollment on Medicare risk scores and any impact on OneCare's programs as required in updated ACO Reporting Manual.

# Results to Date – 2020 Results 2020 ACO Payer Program Results (Financial)



Payer	2020 Program Settlement Final Settlement: Shared Savings/Shared Losses
Medicare	\$7.9M*
Medicaid	\$15.4M
BCBSVT	\$125,000
MVP	\$1.1M

<sup>\*</sup>Medicare 2020 Settlement excludes 2019 ACO Shared Saving Advance (BP and SASH \$)

See <u>FY2020 Financial Settlement & Quality Performance Presentation</u>, November 22, 2021 (Medicare, Medicaid, and MVP) and Appendix 5.3 (BCBSVT; note that this appendix includes projections for other payers)

# Results to Date – 2020 Results 2020 ACO Payer Program Results (Quality)



	PY1 (2018)	PY2 (2019)	PY3 (2020)	PY4 (2021)	PY5 (2022)
Medicare	100% (reporting only)	91.8%	100% (reporting only)		
Medicaid	85%	95%	100% (reporting only)		
BCBSVT	86%	81%	N/A (reporting only)		
MVP	-	-	50%		



- Mathematica Policy Research (MPR) is the GMCB's Analytics Contractor for the All-Payer ACO Model
  - Scale, Quality, Differential & Financial Reporting
  - Ad Hoc Analyses
- MPR conducted an analysis comparing ACO and non-ACO populations from 2017-2019 using difference-in-difference (DID) and regression analysis for a subset of measures:
  - Cost
  - HEDIS
  - Prevention Quality Indicators (PQI) measures

## **Results to Date – Mathematica Analyses**

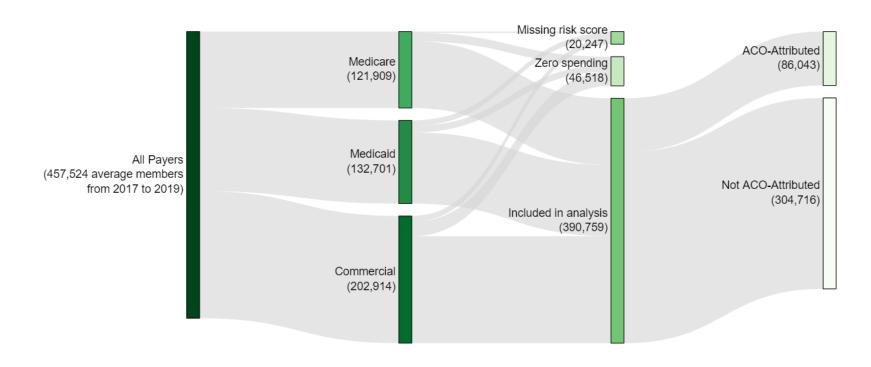
Comparing ACO vs. Non-ACO Populations – Limitations



- Results are not causal
  - Since ACO participation depends on provider participation and characteristics of the patients, the populations of those attributed to the ACO and not are likely to be different.
- Non-ACO group is less representative
  - Patients not attributed to the ACO are relatively more likely to be excluded from the analysis due to < 9 months of enrollment or zero dollars in expenditures. This may distort the comparisons.
- Medicare Advantage is grouped with commercial payers
  - Due to the specifications of the All-Payer Model ACO Agreement, Medicare Advantage is grouped with commercial business, which will affect outcomes in that payer type.

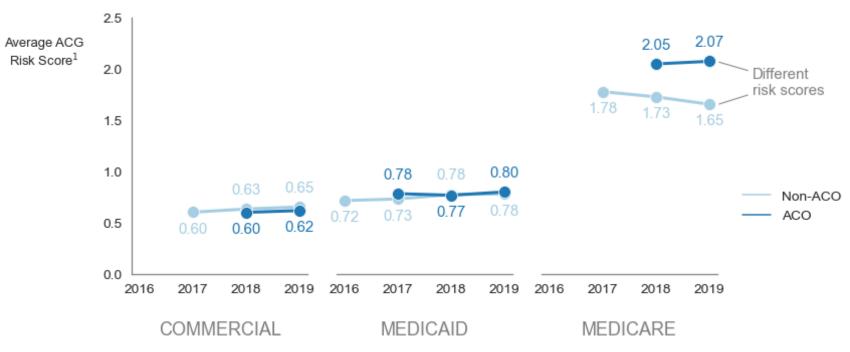


Average membership included in analysis (2017 to 2019)





### ACO vs Non-ACO Risk Scores<sup>1</sup>



Data Source: VHCURES

<sup>&</sup>lt;sup>1</sup> Average concurrent risk scores calculated using the Johns Hopkins Adjusted Clinical Groups® System and scaled to the population average in 2017.



Summary of ACO Performance

Result statistically better in group attributed to ACO

Result statistically better in group not attributed to ACO

Result not statistically different

			Medicare	Medicaid	Commercial	All Payers
	Risk-Adjusted Total Cost of Care Per Member Per Month	(TCOC PMPM)				
	Emergency department (ED) utilization	(EDU)				
HEDIS® Measures	30-day follow-up after discharge from the ED for alcohol and other drug abuse or dependence	(FUA)				
	30-day follow-up after discharge from the ED for mental health	(FUM)				



Summary of ACO Performance (continued)

Result statistically better in group attributed to ACO

Result statistically better in group not attributed to ACO

Result not statistically different

			Medicare	Medicaid	Commercial	All Payers
	Diabetes short-term complications	(PQI-90-1)				
Prevention Quality	Diabetes long-term complications	(PQI-90-3)				
Indicator (PQI) Measures – Admissions	Chronic obstructive pulmonary disease or asthma in older adults	(PQI-90-5)				
per 1,000 members	Hypertension	(PQI-90-7)				
	Uncontrolled diabetes admission rate	(PQI-90-14)				

# **Results to Date - Mathematica Analyses**Key Takeaways



- OneCare's Clinical Focus Areas/VBIF priorities remained the same in the proposed 2022 budget:
  - Diabetes HbA1c Poor Control
  - Controlling High Blood Pressure
  - Early Childhood Developmental Screening
  - Depression Screening and Follow-up
- Based on OneCare analysis, and the evaluation conducted by Mathematica Policy Research, these are in line with areas for improvement, and with the All-Payer ACO Model itself

# **GMCB** Regulatory Levers to Foster a High Performing Health System

SVERMONT GREEN MOUNTAIN CARE BOARD

- November 2020: APM Implementation Improvement Plan (AHS)
  - Included recommendations for AHS, GMCB, and OneCare to drive improvement on APM targets
- May 2021: Bailit Health presented on core competencies of high-performing ACOs
- GMCB has expanded on this work in FY22 OCV Budget and Certification review



#### **Core Competencies**

- At GMCB request, Bailit Health has identified a set of ACO core competencies, representing structural and operational characteristics of high-performing provider organizations that are successfully managing population health.
- The core competencies are organized into five primary areas:
  - 1. Governance and Management
- 2. Provider Engagement and Network Management
- Engaging Patients
- 4. Population Health Management
- 5. Managing with Data
- Each area contains subcomponents that further define and describe the competencies.



# **GMCB** Regulatory Levers to Foster a High Performing Health System



- In Fall 2021, the Green Mountain Care Board engaged Damore Health Advisors LLC to support its ACO oversight through a subcontract with Bailit Health
  - Expert consultation to support assessing OneCare Vermont's performance on two core competencies (Population Health Management and Managing with Data)
  - Recommendations to GMCB on ACO performance and improvements to oversight/monitoring processes to drive high performance
- Damore Health Advisors: President/CEO Joe Damore
  - 30+ years focused on building and developing regional integrated health systems, including integrating comprehensive delivery systems and health plans, and building several providersponsored health plans
  - Former Vice President of Strategy, Innovation, and Population Health at Premier Consulting Solutions, responsible for assisting physician groups, hospitals and health systems, health plans, and integrated health systems in implementing population health management arrangements, including ACOs with a team of 80 consultants
  - Health system CEO and leader for nearly two decades
    - Mission Health System, NC; Sparrow Health System, MI; Greenville Hospital System (now Prisma Health), SC; Sisters of Mercy Health Corporation (now Trinity Health)



# Green Mountain Care Board Summary of Recommendations for Accountable Care Organization Oversight

December 2021

# GMCB/OneCare Oversight Recommendations

- Benchmarking and Dashboards
- Continuous Performance Improvement
- Quarterly Reporting
- Risk Management/Mitigation
- Recommendations to Enhance OneCare Core Capabilities



# RECOMMENDATION TO GMCB: Require Benchmarking and Dashboards

- Benchmarking by major payer
  - Medicare initially due to availability and reliability of data & revenue size
  - Medicaid
  - Commercial Payers
- Select an established benchmarking tool that addresses these 5 key areas
  - Utilization
  - Cost per capita
  - Quality
  - Patient Engagement/Satisfaction
  - Clinical Appropriateness



### RECOMMENDATION TO GMCB:

Require Enhanced OneCare Data Driven Continuous Performance Improvement Program

- Identify major opportunities by area based upon top performer's (best practices) comparative data
- Develop **return on investment** (ROI) criteria to prioritize opportunities for improvement based on criteria including cost, quality, improving health, etc.
- "Drill down" by region, HSA, and provider to identify specific opportunities for improvement
- Integrate priority opportunities into OneCare Annual Quality and Performance Improvement Plan



### RECOMMENDATION TO GMCB:

# Require OneCare Quarterly Reporting as a Key Component of the Movement to Data Driven Regulatory Monitoring

- Develop quarterly reporting by payer market in the five benchmarking areas as a part
  of the movement to a data driven model for performance improvement and regulatory
  oversight
- Compare to benchmarks (both mean and top performers) using an established and recognized **benchmarking system** (cost is less than \$90K/year)
- Develop action plans for performance improvement in areas with greatest variance versus benchmarks
- **Identify** top performers and their **key best practices** by area
- Implement best practices action plans utilized by top performers
- OneCare should track ROI due to actions based on benchmarking resulting in cost reductions, quality improvements, etc., that lead to increased value-based payments
- **Utilize savings to reduce** the cost curve and to add needed services to improve quality, satisfaction, per capita cost management, and clinically appropriate care.



### RECOMMENDATION TO GMCB: Require OneCare Risk Management/Mitigation Plan

- Identify **3-5 areas of greatest risk** to the OCV (such as a major Covid spike or significant staffing shortages)
- Develop contingency action plans to address the 3-5 major risk areas
- Share contingency action plans with GMCB as a part of the 2023 Financial Plan



# RECOMMENDATIONS FOR ONECARE VERMONT: Recommendations to Enhance OCV Core Capabilities\*

- Governance and Management
- Provider Engagement and Network Management
- Patient Engagement
- Population Health Management
- Data Management



<sup>\*</sup>Based upon Bailit Health Core Competencies with DHA additions

### **GMCB** Regulatory Levers

### Recommendations



**RECOMMENDATION:** One Care Vermont to purchase and implement a reputable ACO benchmarking system for each payer program starting with Medicare. The selected Medicare benchmarking system should provide a payer-specific dataset of peer organizations (ACOs or integrated health systems) against which to assess One Care's performance; include identification of high performing peer organizations; and identify best practices of high performing organizations. One Care to select Medicare benchmarking system by February 15, 2022. The benchmarking system must be approved by GMCB staff prior to purchase, and purchased by March 31, 2022.

a. GMCB expects to expand this requirement to Medicaid and Commercial payer populations in FY2023. In spring 2022 budget update, OneCare to propose options for benchmarking systems for use in Medicaid and commercial payer programs in FY2023.

# **GMCB Regulatory Levers**Recommendations



**RECOMMENDATION:** The GMCB will issue updated reporting requirements in the ACO Reporting Manual pursuant to GMCB Rule 5.501 to implement a data-driven monitoring approach relying on payer-specific national ACO benchmarking systems or datasets. OneCare Vermont will report on performance and benchmarking results at least quarterly. OneCare Vermont will work with GMCB staff to finalize reporting templates by June 30, 2022, with first quarterly reports (Q1 2022) due July 31, 2022.

a. The FY2023 ACO budget review guidance for OneCare Vermont should reflect this change in approach and introduce performance targets linked to national benchmarks, along with enforcement mechanisms where OneCare Vermont does not perform at the levels outlined in the guidance.

# **OCV Budget and Certification Review Timeline FY 2022**



Jul 1, 2021	GMCB issues FY22 OCV ACO oversight guidance
Sept 1, 2021	OCV submits certification materials
Oct 1, 2021	OCV submits FY22 budget
Nov 10, 2021	OCV FY22 Budget Hearing
Dec 8, 2021	GMCB staff analysis presentation – OCV FY22 Certification and Budget
By Dec 31, 2021	Board vote on OCV FY22 budget (tentatively planned for December 22)
December 2021	Medicare Benchmark and Medicaid Advisory Rate Case
Jan/Feb 2022	GMCB issues OCV FY22 budget order
Spring 2022	GMCB review of final OCV FY22 attribution, budget, contracts
Spring 2022	Development of FY23 budget guidance and certification form
Ongoing 2022	GMCB monitors OCV FY22 actuals/performance against budget and conditions



- Statutory Criteria
- ACO Certification
- ACO Budget & Financials
- Provider Network
- Payment Models
- Population Health, Quality, Model of Care
- Results to Date



# **Statutory Criteria**



- (b)(1) The Green Mountain Care Board shall adopt rules pursuant to 3 V.S.A. chapter 25 to establish standards and processes for reviewing, modifying, and approving the budgets of ACOs with 10,000 or more attributed lives in Vermont. To the extent permitted under federal law, the Board shall ensure the rules anticipate and accommodate a range of ACO models and sizes, balancing oversight with support for innovation. In its review, the Board shall review and consider:
- (A) information regarding utilization of the health care services delivered by health care providers participating in the ACO and the effects of care models on appropriate utilization, including the provision of innovative services;
- (B) the Health Resource Allocation Plan identifying Vermont's critical health needs, goods, services, and resources as identified pursuant to section 9405 of this title;
- (C) the expenditure analysis for the previous year and the proposed expenditure analysis for the year under review by payer;
- (D) the character, competence, fiscal responsibility, and soundness of the ACO and its principals;



- (E) any reports from professional review organizations;
- (F) the ACO's efforts to prevent duplication of high-quality services being provided efficiently and effectively by existing community-based providers in the same geographic area, as well as its integration of efforts with the Blueprint for Health and its regional care collaboratives;
- (G) the extent to which the ACO provides incentives for systemic health care investments to strengthen primary care, including strategies for recruiting additional primary care providers, providing resources to expand capacity in existing primary care practices, and reducing the administrative burden of reporting requirements for providers while balancing the need to have sufficient measures to evaluate adequately the quality of and access to care;
- (H) the extent to which the ACO provides incentives for systemic integration of community-based providers in its care model or investments to expand capacity in existing community-based providers, in order to promote seamless coordination of care across the care continuum;



- (I) the extent to which the ACO provides incentives for systemic health care investments in social determinants of health, such as developing support capacities that prevent hospital admissions and readmissions, reduce length of hospital stays, improve population health outcomes, reward healthy lifestyle choices, and improve the solvency of and address the financial risk to community-based providers that are participating providers of an accountable care organization;
- (J) the extent to which the ACO provides incentives for preventing and addressing the impacts of adverse childhood experiences (ACEs) and other traumas, such as developing quality outcome measures for use by primary care providers working with children and families, developing partnerships between nurses and families, providing opportunities for home visits, and including parent-child centers and designated agencies as participating providers in the ACO;
- (K) public comment on all aspects of the ACO's costs and use and on the ACO's proposed budget;
- (L) information gathered from meetings with the ACO to review and discuss its proposed budget for the forthcoming fiscal year;



- (M) information on the ACO's administrative costs, as defined by the Board;
- (N) the effect, if any, of Medicaid reimbursement rates on the rates for other payers;
- (0) the extent to which the ACO makes its costs transparent and easy to understand so that patients are aware of the costs of the health care services they receive; and
- (P) the extent to which the ACO provides resources to primary care practices to ensure that care coordination and community services, such as mental health and substance use disorder counseling that are provided by community health teams, are available to patients without imposing unreasonable burdens on primary care providers or on ACO member organizations.





Rule 5.000 & Statute	Key Criteria	Ongoing Monitoring & Reporting	FY22 Staff Conclusions & Additional Monitoring
Legal Governing Body, Leadership, & Management 5.201-5.203	<ul> <li>ACO as a separate legal entity</li> <li>Authorization to do business in VT</li> <li>Governance, organizational leadership &amp; management structure</li> <li>Transparency of governing processes</li> <li>Mechanism for consumer input</li> </ul>	<ul> <li>Operating Agreement</li> <li>Compliance Plan</li> <li>Conflict of Interest policy</li> <li>Governance, leadership, and organizational charts</li> <li>Patient and Family Advisory Committee Charter</li> <li>Code of Conduct</li> <li>Compliance, Communication, Reporting and Investigation Policy</li> <li>Executive Team Resumes</li> </ul>	<ul> <li>Continue to monitor</li> <li>Additional follow-up necessary regarding executive compensation</li> </ul>



Rule 5.000 & Statute	Key Criteria	Ongoing Monitoring & Reporting	FY22 Staff Conclusions & Additional Monitoring
Solvency & Financial Risk 5.204	<ul> <li>Mechanisms/processes for assessing legal and financial risks</li> <li>Financial stability/solvency</li> </ul>	<ul> <li>Financial audit</li> <li>Quarterly financial statements</li> <li>Finance Committee Charter</li> <li>Code of Conduct</li> <li>Compliance, Communication, Reporting and Investigation Policy</li> </ul>	Continue to monitor
Provider Network 5.205	<ul> <li>Written agreements with ACO Participants</li> <li>Criteria for accepting providers</li> <li>Provider appeals</li> </ul>	<ul> <li>Provider/participant agreements</li> <li>Network Development and Composition Policy</li> <li>Participant and Preferred Provider Appeals Policy</li> </ul>	Continue to monitor
Population Health Management & Care Coordination 5.206	<ul> <li>Coordination of services among Payers, Participants, and non-Participant providers, incl. community-based providers</li> <li>Care coordination</li> </ul>	<ul> <li>Community Care Coordination Program         Policy     </li> <li>Care Coordination Program         Implementation Policy     </li> <li>Care Coordination and Training &amp;         Responsibilities Policy     </li> <li>Utilization Management Plan</li> </ul>	<ul> <li>Continue to monitor</li> <li>Additional follow-up necessary regarding OCV's methods for identifying types of services and entities to provide those services to identified enrollees, and how OCV supports participants in providing processes that 1) use decision support tools; 2) foster health literacy; 3) implement strategies toengage enrollees with limited English proficiency,</li> </ul>



Rule 5.000 & Statute	Key Criteria	Ongoing Monitoring & Reporting	FY22 Staff Conclusions & Additional Monitoring
Performance Evaluation & Improvement 5.207	<ul> <li>A Quality Improvement Program actively supervised by the ACO's clinical director or designee that identifies, evaluates, and resolves potential problems and areas for improvement.</li> </ul>	<ul> <li>Quality Improvement and Management Policy</li> <li>Utilization Management Plan</li> <li>Quality Improvement Procedure</li> </ul>	<ul> <li>Continue to monitor</li> <li>Additional follow-up necessary regarding how the care delivered to enrollees regarding enrollee and caregiver/family experience is evaluated.</li> </ul>
Patient Protections & Support 5.208	<ul> <li>Enrollee freedom to select their own health care providers</li> <li>ACO may not increase cost sharing or reduce services under enrollee health plan</li> <li>Patients are not billed on the event an ACO does not pay a provider</li> <li>ACO maintains grievance and complaint process</li> </ul>	<ul> <li>Patient Complaint and Grievance Policy</li> <li>Bi-annual complaint and grievance reporting to GMCB and HCA</li> <li>Beneficiary notification letters</li> </ul>	Continue to monitor



Rule 5.000 & Statute	Key Criteria	Ongoing Monitoring & Reporting FY22 Staff Conclusions & Additional Monitoring			
Provider Payment 5.209	<ul> <li>Administer provider payments</li> <li>Alternative payment methodologies coupled with mechanisms to improve or maintain quality/access</li> <li>Alignment of ACO-payer incentives and ACO-provider incentives</li> <li>Provider appeals</li> </ul>	<ul> <li>FPP Distribution Procedure</li> <li>PHPM Distribution Procedure</li> <li>VMNG Advanced Community Care Coordination Payments Policy</li> <li>QI Procedure</li> <li>VBIF Distribution Policy</li> <li>Settlement Policy and Reporting</li> <li>Participant and PreferredProvider Appeals Policy</li> </ul>	Continue to monitor		
Health Information Technology 5.210	<ul> <li>Data collection and integration</li> <li>Data analytics</li> <li>Integration of clinical and financial data system to manage risk</li> </ul>	<ul> <li>Care Coordination &amp; Disease Management Policy</li> <li>Care Coordination Training &amp; Responsibilities Policy</li> <li>Utilization Management Plan</li> <li>Data Use Policy</li> <li>Privacy &amp; Security Policy</li> </ul>	Continue to monitor		



Rule 5.000 & Statute	Key Criteria	Ongoing Monitoring & Reporting	FY22 Staff Conclusions & Additional Monitoring
Mental Health Access § 9382(a)(2)	<ul> <li>ACO role vs. payer role</li> <li>Financial incentives</li> <li>Care coordination</li> <li>Programs or initiatives</li> <li>Use of data, quality measurement, and clinical priorities</li> </ul>	<ul> <li>Performance on mental health related quality measures in payer contracts</li> <li>Quality Improvement Plan</li> <li>Clinical Priorities</li> <li>Report on collaboration with DAs on 42 CFR Pt. 2</li> </ul>	Continue to monitor
Payment Parity § 9382(a)(3)	<ul><li>ACO role vs. payer role</li><li>Steps to minimize payment differentials</li></ul>	<ul> <li>Annual monitoring of comprehensive payment reform (CPR) program</li> </ul>	Continue to monitor
Addressing Childhood Adversity § 9382(a)(17) § 5.403(a)(20)	<ul> <li>Connections among ACO providers</li> <li>Collaboration on quality outcome measures</li> <li>Incentives for community providers</li> </ul>	<ul> <li>Plan and timeline</li> <li>Social determinants risk scores</li> <li>Screening tools</li> <li>Program expansion</li> <li>Analytics</li> </ul>	Continue to monitor

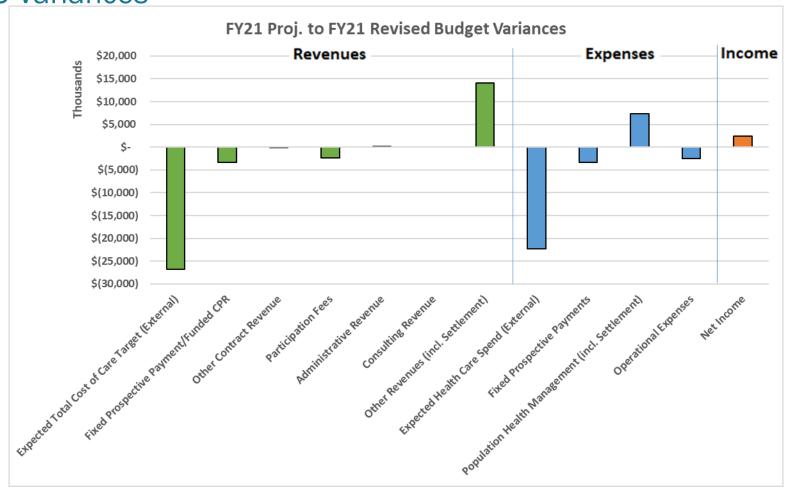


# ACO Budget and Financials

### **ACO Budget & Financials**

Full Accountability (Non-GAAP) FY21 Proj. to FY21 Revised Budget I/S Variances





# **ACO Budget & Financials** FY2020 Operating Margin



• FY20 operating margin in final audit was \$0 due to approval by OCV BOM to refund the participation fees of riskbearing entities totaling \$3.1 million.

Hospital Name	FY20 Part. Fee Refund Amount
Brattleboro Memorial Hospital	\$ 140,412.98
Central Vermont Medical Center	\$ 413,737.42
Copley Hospital	\$ 23,609.37
Dartmouth-Hitchcock Medical Center	\$ 179,726.86
Gifford Medical Center	\$ 17,581.54
North Country Hospital	\$ 141,979.06
Northeastern Vermont Regional Hospital	\$ 90,456.56
Northwestern Medical Center	\$ 202,181.63
Porter Hospital	\$ 134,747.34
Southwestern Vermont Medical Center	\$ 261,605.59
Springfield Hospital	\$ 19,993.22
Rutland Regional Medical Center	\$ 177,584.77
University of Vermont Medical Center	\$ 1,263,438.30
Mount Ascutney Hospital and Health Center	\$ 70,102.28
TOTAL:	\$ 3,137,156.92



## **Provider Network**

# OneCare Provider Network 2021 to 2022 Changes



**Table 1: 2022 Network Changes** 

Organization Type	2021	2022	2022 Changes
Hospitals*	14	14	No changes
FQHCs	9	9	No changes
Independent Primary Care	25	25	2 returning; 2 terminations
In CPR Program	11	13	2 joined
Naturopaths	6	5	1 retirement
Specialists	23~	24	2 terminations; 3 joined
Continuum^	46~	47	1 termination; 2 joined

<sup>\*</sup> Includes employed physicians and providers

Chart from OneCare Vermont's Budget Narrative Page 18.

<sup>^</sup> SNF, Home Health and Hospice, Designated Agencies, Special Services Agencies, Ambulatory Surgery Centers

<sup>~</sup> In 2021, after the budget was submitted, there were two changes in the network as updated above: 1) an internal reclassification of physical therapists from the continuum

# OneCare Provider Network 2021 to 2022 Changes



- Minimal changes anticipated in FY22
- Most common departure reason: Merged, Acquired or Closed

Table 2: Network Departures: 2020-2022

	# Departing Organizations				
Departure Reason	2020	2021	2022		
Merged, Acquired or Closed	4	4	4		
Lack of Specialist Program	4	2	2		
COVID-19 Impacts	0	4	0		
Primary Care Funding	0	2*	0		
Total per Year	8	12	6		

<sup>\*</sup>These two organizations returned to the ACO network for the 2022 performance year.

Chart from OneCare Vermont's Budget Narrative Page 19.

# OneCare Provider Network Participating Providers



Approximately 90% of potentially attributing providers (e.g., PCPs) are ACO-participating, based on estimates derived from Vermont Department of Health workforce survey data.

For more information, see <u>Vermont All-Payer ACO Model Annual ACO Scale Target and Alignment Report for PY3 (2020)</u>.



# **Payment Models**

# **HCP-LAN Alternative Payment Model Framework**

APM Framework from the Health Care Payment Learning & Action Network









**CATEGORY 1** 

FEE FOR SERVICE -NO LINK TO QUALITY & VALUE CATEGORY 2

FEE FOR SERVICE -LINK TO QUALITY & VALUE

#### Α

#### Foundational Payments for Infrastructure & Operations

(e.g., care coordination fees and payments for HIT investments)

#### 3

#### Pay for Reporting

(e.g., bonuses for reporting data or penalties for not reporting data)

#### C

#### Pay-for-Performance

(e.g., bonuses for quality performance)

#### **CATEGORY 3**

APMS BUILT ON FEE -FOR-SERVICE ARCHITECTURE

#### Α

#### APMs with Shared Savings

(e.g., shared savings with upside risk only)

#### В

#### APMs with Shared Savings and Downside Risk

(e.g., episode-based payments for procedures and comprehensive payments with upside and downside risk)

3N

Risk Based Payments

NOT Linked to Quality

#### CATEGORY 4

POPULATION -BASED PAYMENT

#### Α

#### Condition-Specific Population-Based Payment

(e.g., per member per month payments, payments for specialty services, such as oncology or mental health)

#### В

#### Comprehensive Population-Based Payment

(e.g., global budgets or full/percent of premium payments)

#### C

#### Integrated Finance & Delivery System

(e.g., global budgets or full/percent of premium payments in integrated systems)

#### 4N

Capitated Payments NOT Linked to Quality

Image source: <a href="https://hcp-lan.org/workproducts/apm-figure-1-final.pdf">https://hcp-lan.org/workproducts/apm-figure-1-final.pdf</a>



# Population Health, Quality, Model of Care

# Population Health, Quality, Model of Care OneCare's PHM & Payment Reform Investments



PHM/Payment Reform Programs		2018 Actual	2019 Actual	2020 Actual	20	)21 Projected	2022 Budget
Population Health Mgmt Payment	\$	4,040,926	\$ 6,549,415	\$ 8,562,787	\$	8,949,557	\$ 9,457,821
Complex Care Coordination Program	\$	5,618,420	\$ 9,219,158	\$ 7,271,848	\$	5,408,355	\$ 6,150,463
Value-Based Incentive Fund	\$	4,133,951	\$ 6,673,056	\$ 5,157,013	\$	2,012,391	\$ 1,000,000
CPR Program Expense - OCV Funded	\$	715,808	\$ 1,338,005	\$ 1,179,831	\$	818,151	\$ 1,331,256
Primary Prevention Programs - Program Match	\$	347,647	\$ 406,865	\$ 173,087	\$	290,000	\$ 165,000
Primary Prevention Programs - Amplify Grants					\$	97,500	\$ 50,000
Primary Prevention Programs - DULCE				\$ 232,029	\$	250,981	\$ 204,485
Self-Management Network Payments							
Longitudinal Care				\$ 411,051	\$	124,878	\$ 399,000
Specialist Program -Chronic Kidney Disease			\$ 139,240	\$ 356,757	\$	127,400	\$ 10,874
Specialist Program - Mental Health Initiatives					\$	116,090	\$ 255,009
Innovation Fund			\$ 351,818	\$ 376,068	\$	190,751	\$ 268,990
PCP Engagement Incentive Pmt - BCBSVT Primary					\$	227,477	
PCP Engagement Incentive Pmt - Medicaid Expanded	t			\$ 525,200	\$	416,808	
RCRs							
Blueprint Payments (PCMH)	\$	7,780,516	\$ 4,756,752	\$ 8,401,661	\$	1,993,092	\$ 1,993,092
Blueprint Payments (CHT)					\$	2,633,176	\$ 2,795,095
Blueprint Payments (SASH)					\$	4,140,865	\$ 4,285,795
PCHP Program Initiative							
Howard Center SASH				\$ 36,668			
VBIF Reinvestment - Quality Initiatives			\$ 27,000	\$ 17,000	\$	3,000	\$ 527,247
PHM Totals:	\$	22,637,268	\$ 29,461,309	\$ 32,701,000	\$	27,800,472	\$ 28,894,127



## **Results to Date**

# **Results to Date**NORC APM Evaluation Objectives



- Impact of the Model
  - Population health outcomes
  - Statewide spending by Medicare and Medicaid
  - Health care utilization, spending, and quality of care
- Implementation successes and challenges
- Potential replicability in other settings
- Sustainability over time

### **Results to Date**

### NORC First Evaluation Report (PYs 1-2) Findings



Reductions in Medicare spending and utilization for entire Medicare population

- Report methodology compares Vermont outcomes to a comparison group rather than to Vermont baseline performance
- Results may reflect trends in the intervention group (Vermont/Vermont ACO) and/or comparison group trends.

Improved cohesion around shared goals and collaboration across the State, payers, and various types of providers

 Provides an important, unifying forum for meaningful discussions around health care reform Spillover effects to the full population beyond Medicare beneficiaries and ACO attributed lives

- Population health initiatives serve ACO and non-ACO beneficiaries alike.
- Vermont has a long history of reform and investment in primary care and population health.

For more information on results, see GMCB meeting materials from November 5, 2021: GMCB slides; NORC slides.

### **Results to Date**



### NORC First Evaluation Report (PYs 1-2) Findings, cont.

## Lack of widespread understanding of the model

- Perceived lack of transparency
- Distrust

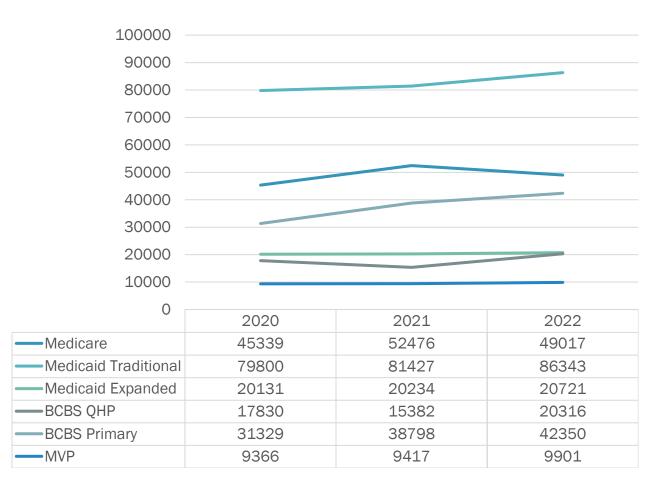
Transformation will require fuller transition to value-based payment, upstream investment

- More comprehensive transition to value-based payment
- Focus on upstream investments that address SDOH

For more information on results, see GMCB meeting materials from November 5, 2021: GMCB slides; NORC slides.

### Results to Date – APM Scale Budgeted Attribution by Payer





**Budgeted attribution** is estimated member months/12; it is used for ACO and provider budgeting purposes to estimate expected PMPM payments.

Attribution for scale purposes (see slides 89-91) uses **starting attribution**, recognizing that fluctuation throughout the year is expected as attributed individuals may become ineligible during the performance year (e.g., because of insurance coverage changes, because of changes in care patterns, death).

### **Results to Date**

Follow-up after hospitalization for mental Illness (7-Day Rate)

### **Quality Measure Crosswalk**



Quality Measure Crosswark GREEN WOON					UNIAIN C
Measure	Vermont All- Payer ACO Model	2020 Vermont Medicaid Next Gen	2020 Medicare Initiative	2020 BCBSVT Next Gen/ UVMMC	2020 MVP Next Gen
% of adults with a usual primary care provider	X				
Statewide prevalence of Chronic Obstructive Pulmonary Disease	X				
Statewide prevalence of Hypertension	X				
Statewide prevalence of Diabetes	X				
% of Medicaid adolescents with well-care visits	X	X		X	Χ
Initiation of alcohol and other drug dependence treatment	X	X	X	Χ	Χ
Engagement of alcohol and other drug dependence treatment	X	X	X	^	^
30-day follow-up after discharge from emergency department for mental health	X	X	X	X	X
30-day follow-up after discharge from emergency department for alcohol or other drug dependence	X	X	X	X	X
% of Vermont residents receiving appropriate asthma medication management	X				
Screening for clinical depression and follow-up plan (ACO-18)	X	X	X	X	
Tobacco use assessment and cessation intervention (ACO-17)	X	X	X		
Deaths related to suicide	X				
Deaths related to drug overdose	X				
% of Medicaid enrollees aligned with ACO	X				
# per 10,000 population ages 18-64 receiving medication assisted treatment for opioid dependence	Χ				
Rate of growth in mental health or substance abuse-related emergency department visits	Χ				
# of queries of Vermont Prescription Monitoring System by Vermont providers (or their delegates) divided by # of patients for whom a prescriber writes prescription for opioids	X				
Hypertension: Controlling high blood pressure	X	X	X	Χ	X
Diabetes Mellitus: HbA1c poor control	X	Χ	Χ	X	Χ
All-Cause unplanned admissions for patients with multiple chronic conditions	X	Χ	X		
Consumer Assessment of Healthcare Providers and Systems (CAHPS) patient experience surveys	X	Χ	Χ	X	Χ
ACO all-cause readmissions (HEDIS measure for commercial plans)				X	X
Risk-standardized, all-condition readmission (ACO-8)			X		
Influenza immunization (ACO-14)			Χ		
Colorectal cancer screening (ACO-19)			Χ		
Developmental screening in the first 3 years of life		X		X	

# Results to Date Mathematica Analyses



### Member months included for analysis (2017 to 2019)

Payer Type	Base members months	Missing a risk score	Zero spending	Final member months
Commercial	7,304,906	338,758	819,783	6,146,365
Commercial	% payer total	4.6%	11.2%	84.1%
Medicaid	4,777,241	315,068	377,221	4,084,952
Medicald	% payer total	6.6%	7.9%	85.5%
Medicare	4,388,720	75,068	477,631	3,836,021
Wedicare	% payer total	1.7%	10.9%	87.4%
ALL DAVEDS	16,470,867	728,894	1,674,635	14,067,338
ALL PAYERS	% payer total	4.4%	10.2%	85.4%