



VT HIE Stakeholder Interview:

Primary Care Advisory Group

June 9, 2021



Introductions

- HealthTech Solutions: Dawn Gallagher, Project Lead hired to assist in updating the HIE Strategic Plan to be submitted to GMCB by October 1st.
- Interviewees

HIE Steering Committee & Stakeholder Interviews

- ❖ Purpose: Understand stakeholders' views of where HIE is now (“as-is”) compared with goals under the HIE Strategic Plan (“to-be”) and how to fill the “gaps.”
- ❖ Objective: Obtain stakeholder feedback on:
 - How you currently use health data
 - Views on having claims & clinical, social determinants of health data in VHIE
 - How should public funding be used to promote health information exchange?
 - Thinking about how COVID impacted your organization, how could the VHIE be leveraged for future emergencies?
 - How can VHIE assist with meeting federal mandates?
 - What are your priorities for future use of HIE data?

Question 1: VHIE Usage

- Do you use the VHIE?
 - ❖ If so, do you use it for individual patient data, or at a practice level, or both?

Question 2: Claims and Clinical

As Vermont moves to value-based care, having claims & clinical data allows care givers to get info such as ED and ADT alerts; referrals to other providers; & track health over a longer period.

- ❖ How can the VHIE assist with this transition & minimize impacts on your workflow?

Question 3: Funding

Given the goal of having the capability of all providers to exchange data, what should be done to assist providers who were not eligible for the Meaningful Use program & smaller practices to engage in the HIE and interoperability?

Question 4: SDoH

- What are the top Social Determinants of Health issues that you see?
 - ❖ What could the VHIE do to assist with this critical issue?

Question 5: COVID

What impact did COVID have on your practice and how did having information from the VHIE assist?

Question 6: Future of HIE

- How can VHIE assist with meeting federal mandates?
- What are your priorities for future use of HIE data? What challenges do you see over the next few years with health information exchange?

Final Question: Volunteers

Would you like to provide additional input?

Email:

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HealthTech Solutions Team



Dawn Gallagher

Project Lead/Lead Facilitator

- Over 30 years of experience with federal and state agencies including executive, academic, and consulting-based roles
- 10 years of experience with Strategic Planning and Quality Management Services at the State Medicaid and HIE Level
- Skilled facilitator: Conducted multiple stakeholder initiatives and surveys including evaluation of Vermont's HIE and efforts to expand HIE in California
- Serves as SME and legal advisor for several key strategic planning projects of states' MU and HIE programs



JoAnne Hawkins

Project Manager

- Over 18 years in the Health and Human Services industry with experience in Health Information Technology and training management
- Experienced working with HITECH, Meaningful Use measures, and Electronic Health Records
- Participated in multiple Sustainability projects for several states where HealthTech delivered Sustainability Plans and Roadmaps for SMAs to transition HIE-related projects from HITECH to Medicaid Enterprise funding



Dan Chavez

Senior Consultant

- 28 years of experience in the Health and Human Services industry
- Founding Executive Director of the San Diego Regional Health Information Exchange
- Leads client-centered enterprise evolution for healthcare transformation through identifying technical components for infrastructure, defining standards, and analyzing requirements
- Recognized national leader in patient identification, medical records matching and linking, consent management, public health reporting, and emergency management systems reporting



Swetha Nalakonda

Senior Consultant

- Over 14 years of experience in IT in Health and Human Services systems working with multiple HIE vendors
- 12 years of experience with designing, evaluating, and developing HIE architecture
- Has worked with state agencies for 12 years as a Technical Architect for major HIT systems
- Experience in Technical Onboarding for Statewide HIT Implementations
- Experience with EMR/EHR vendors including Epic, Cerner, and Allscripts



Kelly Devers

Principal Policy Consultant

- Over 25 years of experience in health services and policy research and is a nationally recognized expert in alternative payment models (APMs), the organization and delivery of care, and their impacts on access, quality, and cost.
- Experienced in HIT including HIE, EHRs, telehealth, and mHealth and their role in payment and delivery reforms.
- Leadership role on the ONC evaluation of all HITECH programs.
- Leadership role on CMS and state evaluations of multi-payer patient-centered medical homes (PCMH) and accountable care organizations (ACOs), including the role of HIT and HIE in their implementation and impacts on outcomes.
- Project Director for PTAC, which makes recommendations to US HHS Secretary and CMS about new APMs and care delivery models and uses HIT as a major criteria for assessment.
- Consultant on the US HHS SDoH Project that is considering the role of HIEs and APCDs in addressing them.



Kathy Frye

Principal Policy Consultant

- Nationally recognized expert in HIT with 30+ years of experience in Health and Human Services programs
- Served as the Project Director for the Vermont HIT/HIE Evaluation Project
- Leads a Community of Practice on HIE and provides guidance to states and CMS on HIE initiatives
- Serves as a Senior HIT/HIE Subject Matter Expert for the Oregon Health Authority and the Alaska Department of Health and Human Services
- Senior Project Manager on the ONC EHR Reporting Program project