

Stakeholder Interview Questions

Primary Care Advisory Group

Introduction

Your organization has been identified by the Department of Vermont Health Access (DVHA) as a stakeholder to provide input for updates that will be made to Vermont's HIT/HIE System Strategic Plan (Plan) which is attached here just for your information. Recommendations for updates will be reviewed and discussed by an HIE Steering Committee (Committee) which has been charged with making recommendations for updates. The reviews will take place at the Committee's August and September meetings, with the final draft updated Plan being submitted to the Green Mountain Care Board by September 30, 2021, for their review and approval.

HealthTech Solutions is the vendor that was selected by DVHA to assist the Steering Committee to:

- Assess which HIE systems are used today and what HIE data exchange services are being used. ("as-is")
- Determine the needs and long-term goals for the HIE data exchange system and services ("to-be")
- Identify what needs to be done to fill the "gaps" between the as-is and to-be.
- Develop a "roadmap" to move toward the to-be" state. (Updated Plan)

Questions:

1. VHIE usage: Are you using the VHIE? If so, do you use it for individual patient data, or at a practice level, or both?
2. Claims and Clinical: Vermont is moving away from fee for service to a value-based care which also involves integrating claims and clinical data. Part of this move is to allow care givers to get ED and ADT alerts and referrals to providers both within and outside your network, and to be able to see what happens over a longer period. What information in claims data would be beneficial for you to see? How can the VHIE assist with this transition and impact to your workflow?
3. Funding: What should be done to assist the non-MU providers and smaller practices engage in the HIE and interoperability?
4. What are the top Social Determinants of Health issues that you see?
5. What impact did COVID have on your practice and how did having information from the VHIE assist? What priorities or challenges do you see over the next few years with HIE?