

From: LaJeunesse, Kristen <Kristen.Lajeunesse@vermont.gov>

Sent on: Monday, December 16, 2024 8:45:44 PM

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Subject: Public Comment: Accountable Care Organization (ACO) 2024-12-16T20:45:41Z

A new GMCB Public Comment has been received.

Submit Time: 2024-12-16T20:45:41Z

Name: Kerry Goulette, PA-C, MHP

Affiliation: Community Health Centers (CHC)

Town/City: Burlington, VT

Topic: Accountable Care Organization

Comment: I am reaching out in support of continued funding for the Regional Clinical Representative (RCR) role for participating practices with OneCare Vermont. I have been serving as an RCR in tandem with my role as a practicing physician assistant and clinical leader at the Community Health Centers (CHC), one of the largest and most diverse Federally Qualified Health Centers in Vermont. I have seen, firsthand, the benefits of the RCR role as I am uniquely qualified with my frontline clinical care experience of extremely vulnerable and complex residents. Clinicians add an invaluable perspective to implementing quality improvement in care that goes beyond theoretical knowledge. Our voices are relevant to solutions and are powerful in engaging peers in achieving clinical outcomes. Improving the Population Health measures of focus are directly tied to patient engagement with primary care teams. Providers understand the challenges our patients face and are paramount in helping them to overcome those barriers. The RCR role allows me to bring our multi-site practice experiences to the table for discussion and to problem solve with peers. Especially as our state continues to evolve its reform efforts, utilizing direct clinician experience through RCRs is key to successful change.

Post Comment: Yes