From: LaJeunesse, Kristen<Kristen.Lajeunesse@vermont.gov>

Sent on: Monday, November 6, 2023 6:09:12 PM

To: GMCB - ACO<GMCB.ACO@vermont.gov>; GMCB - Board Members<GMCB.BoardMembers@vermont.gov>; Bredice, Tara<Tara.Bredice@vermont.gov>

Subject: Public Comment: Accountable Care Organization (ACO) 2023-11-06T18:09:09Z

A new GMCB Public Comment has been received.

Submit Time: 11/6/2023 6:09:09 PM

Name: Coleen Condon Affiliation: Suncrest Healthcare Communities Town/City: Saint Albans

Topic: Accountable Care Organization

Comment: To whom it may concern: I am writing this letter to express my support for OneCare and the invaluable work that they have done for our community. I have had the privilege of witnessing the positive impact OneCare has had for long term care. As an owner of two skilled nursing facilities facing challenges with finding Medical Directors and attending physicians for my buildings, I asked OneCare for help. The team at OneCare came together to see how they could help SNF's with this very difficult issue. OneCare has been instrumental in assisting with this very critical issue. They have explored different options with the Waiver and other formats and talked with other ACO's about what some best practices have been. They were instrumental in the design of a program in collaboration with UVM Heath network and skilled nursing facilities in developing a program for medical coverage for SNF's. They have given grants to help four skilled nursing facilities to assist with bringing additional medical coverage to these buildings. The use of the waiver has allowed my facilities to admit patients without a (3) day qualifying stay and thus reducing costs at the hospital and getting patients to the right level of care as quickly as possible. This is a program in which both of my facilities participant in. OneCare has consistently demonstrated its commitment to changing the landscape in Vermont Healthcare and continual commitment to quality of care. OneCare's commitment to long term care facilities throughout Vermont has been very important. Participating in the HAS community meetings, data metrics, three-day waiver and other programs that have been instrumental to the long-term care providers. The dedication and passion of their team is evident in the results achieved. I am particularly impressed with the help they have given to facilitate proper coverage of physicians in our communities and being a part of the planning effort to find a sustainable plan for medical coverage in collaboration with UVM Health network and facilities. This demonstrates the effectiveness and importance of OneCare's work. As a member of this community, I believe OneCare plays a vital role in Vermont's quality healthcare. Again, I am writing in support of OneCare and please don't hesitate to reach out to me if you have any questions. Sincerely, Coleen Condon, NHA Owner Suncrest Healthcare Communities

Post Comment: Yes