

A public comment has been received 07/25/2024.

**Name:** Betsy

**Town:** Barre

**Affiliation:**

**Topic:** Community Engagement

**Comment:**

There needs to be consistent communication about where to go when. Life Threatening is an ER visit. Non life threatening is Urgent Care, thank goodness that there are a couple near by now, there weren't 10+ years ago. I've discussed a recurring issue with my PCP. She said when it comes back, come in and we'll take a look/deal with it. I call to come in and the scheduler says "we're not an instant care facility" I'm looking for an appointment with my PCP in the next week, and can't get one for months. The recurring issue is this week/now. WHAT SHOULD THE REAL ANSWER BE? Does my PCP care for me, or does some random person at an urgent care facility do it. Similarly, I have a plantars wart. I've had them before. The Dermatologist I was seeing for something else (general skin cancer scan) says it's a foot specialist issue. Ok fine, but now I need a referral to the foot specialist or they won't schedule me. A WASTE of time for the PCP/PCPs office. If the PCP is scheduled with stuff like this, no wonder she can't see me for my recurring issue. I understand a number of appointments need to be scheduled to make ends meet. Seems like we have the same trouble airlines have with oversold flights. Only you can't pay out a free flight somewhere to compensate me for giving up my seat.

**Post Comment:** Yes