

November 2, 2020

Kevin Mullin, Chairman  
Green Mountain Care Board  
144 State Street  
Montpelier, VT 05602

Dear Chairman Mullin,

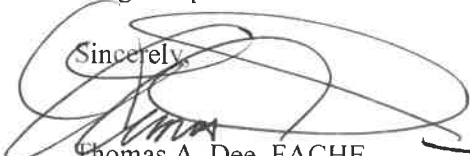
I am writing to you as President and CEO of Southwestern Vermont Health Care (SVHC) to offer support of OneCare Vermont's proposed budget for fiscal year 2021. SVHC is aligned with OneCare's focus on improved health outcomes, higher quality of care, lower cost, and enhanced coordination of care. For these reasons, SVHC strongly supports OneCare and the All-Payer Model (APM) waiver.

The Vermont communities served by SVHC have benefited from OneCare's investment in innovation, community-based services, and population health. SVHC continues to improve care coordination and partner collaboration across the region through OneCare's Care Navigator platform. Last year, OneCare awarded the community an innovation grant for the Pediatric Urgent Care for Kids. This program continues to be successful at ensuring children with urgent behavioral and mental health needs receive treatment in a child-friendly setting, rather than in SVHC's Emergency Department. In early 2020, Covid-19 created an unprecedented challenge for the health system. In April, OneCare released a Covid-19 at risk tracking tool through the Work Bench One platform. This tool provided data and analytics to support case management and outreach to OneCare attributed individuals at risk for Covid-19. Along with an accompanying OneCare script, SVHC was able to outreach with community members to deliver critical information and case management in a timely manner.

These innovative and effective processes would not have been possible without OneCare Vermont's investment and on-going support. The on-going support from OneCare was especially evident and critical during the early phases of the Covid-19 pandemic. When much of the health system focus was shifted, OneCare was able to provide resources, education, and support to hold population health efforts steady.

SVHC realizes that OneCare Vermont continues along a maturation process and faces many challenges. However, given the size, scope of services, and complexity of the healthcare system in Vermont, we feel the progress made by OneCare continues to be impressive. OneCare's aim in the APM is to provide appropriate flexibility for hospitals and other health care organizations to spend healthcare dollars in ways that focus on individuals' health and wellness, not just their illness. OneCare's FY2021 budget proposal will ensure the continued support of our region's efforts to transform healthcare. I hope you will strongly consider OneCare's impact on southern Vermont, as well as the entire state of Vermont when reviewing the budget request for FY2021.

Sincerely,



Thomas A. Dee, FACHE  
President and CEO