From: LaJeunesse, Kristen<Kristen.Lajeunesse@vermont.gov>

Sent on: Tuesday, August 22, 2023 7:30:13 PM

To: GMCB - Health Systems Finances < GMCB. Health Systems Finances @vermont.gov>; Bredice,

Tara<Tara.Bredice@vermont.gov>; LaJeunesse, Kristen<Kristen.Lajeunesse@vermont.gov>

Subject: Public Comment: Hospital Budget 2023-08-22T19:30:10Z

A new GMCB Public Comment has been received.

Submit Time: 8/22/2023 7:30:10 PM

Name: Pamela Hesford

Affiliation: Town/City:

Topic: Hospital Budget

Comment: I am a Customer Service Rep for UVMMC's Patient Financial customer service department. I have been at UVMMC for almost 35 years, we have trained over 30 plus people in less than 2 years and because of pay range, and inadequate training, we can't get anyone to stay. We need your help to work with UVMMC to make sure management prioritizes its most valuable resource, its staff. Please approve our budget!

Post Comment: Yes