

From: dale hackett

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while i'm sitting here in colorado waiting for a train on sat that is running typically nine hours late. i did get a promise from amtrak when i catch train on sat if i miss my connection in chicago they will put me up for night, that helps..i informed them i can't wait any longer i will run out of meds... they understood.. and thanked me for my patience...

bad debt is troubling ,, i am not sure hospitals are that transparent on process, example, person just got letter there rent is going up by 200 A month each month, there trying to fit that into there burdget .. they know they have outstanding hospital bills due to having a bronze plan and maxed out all out of pocket deductibles , while there trying to figure out how to pay rent increase, there nervous about calling for help for outstanding medical bills,, the fear is typical, even with help, the catch is, any outstanding balance that requires payments they can't afford , why call?

no attempt has been made by hospital to reach out to them that is friendly...

i know of six cases, each different, but follows this general theme... so i'm thinking its possible we may not fully understand the true nature of how hospitals process bad debt ... but we would be in a better place with more info to understand the situation... thanks for your time and all you do ...

Dale Hackett

Advocating for Vermonters being served with better health services.