

Brattleboro Memorial Hospital

Small Rural Hospital located in Brattleboro, VT
Accredited by Joint Commission



Vermont Program for Quality in Health Care, Inc.

July 2024

Participation in VPQHC Supported Statewide Quality Activities



Vermont Emergency Telepsychiatry Network Program



Suicide Prevention in Emergency Departments Quality Improvement Project



Eastern Quality Improvement Collaborative



Vermont Patient Safety Surveillance & Improvement System

- Serious Reportable Event submission
- Routine periodic monitoring on-site visit



Vermont Hospital Quality Reporting Program (Hospital Report Card)



Vermont Hospital Quality Directors & Care Management Directors Networks



Vermont Hospital Health Equity Quality Improvement Initiative



Kits Program:

- Emergency Department Pediatric Comfort Kits Program



Trainings:

- Trauma Responsive Care in Emergency Departments
- Structural Competence & Cultural Humility (Baseline Health Equity)
- Provider Bias (Advanced Health Equity)
- Counseling on Access to Lethal Means

Contact

Morgan Bedard, Quality Improvement Specialist, morganb@vpqhc.org

Brattleboro Memorial Hospital



Vermont Program for Quality in Health Care, Inc.

CMS Care Compare Data

Measure	Hospital	State	National	Hospital Compared to National
Hospital Acquired Infections (<u>SIR</u>), July 2022 – June 2023				
Central Line-Associated Bloodstream Infection	NA	0.772	1.000	NA
Catheter-Associated Urinary Tract Infection	NA	1.058	1.000	NA
Methicillin-Resistant <i>Staphylococcus aureus</i> Bacteremia	NA	0.334	1.000	NA
<i>Clostridioides difficile</i> Infection	0.000	0.691	1.000	●
Deaths (<u>RSMR</u> , %), April 2019 – March 2022				
For Heart Attack Patients	NA	NA	12.6	NA
For Chronic Obstructive Pulmonary Disease Patients	8.1	NA	9.2	●
For Heart Failure Patients	12.2	NA	11.8	●
For Pneumonia Patients	19.5	NA	18.2	●
For Stroke Patients	15.8	NA	13.9	●
Readmissions (<u>RSRR</u> , %), July 2019 – June 2022				
30-Day Hospital-Wide All-Cause Unplanned Readmission	13.6	NA	14.6	●



No Different Than the National Rate



Better Than the National Rate



Worse Than the National Rate

NA Not Available

Data Sources

Healthcare Associated Infections - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2022 – June 2023.

Complications and Deaths - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events April 2019 – March 2022.

Unplanned Hospital Visits - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2019 – June 2022.

Contact

Ali Johnson, MBA, Quality Improvement Specialist, alij@vpqhc.org.

Copley Hospital

Critical Access Hospital located in Morrisville, VT



Vermont Program for Quality in Health Care, Inc.

Participation in VPQHC Supported Statewide Quality Activities

July 2024



Vermont Emergency Telepsychiatry Network Program



Suicide Prevention in Emergency Departments Quality Improvement Project



Medicare Beneficiary Quality Improvement Project



Vermont Patient Safety Surveillance & Improvement System

- Serious Reportable Event submission
- Routine periodic monitoring on-site visit



Vermont Hospital Quality Reporting Program (Hospital Report Card)



Vermont Hospital Quality Directors & Care Management Directors Networks



Vermont Hospital Health Equity Quality Improvement Initiative



Kits Program:

- Emergency Department Pediatric Comfort Kits Program



Trainings:

- Trauma Responsive Care in Emergency Departments
- Structural Competence & Cultural Humility (Baseline Health Equity)
- Provider Bias (Advanced Health Equity)
- Counseling on Access to Lethal Means

Contact

Morgan Bedard, Quality Improvement Specialist, morganb@vpqhc.org

Measure	Hospital	State	National	Hospital Compared to National
Hospital Acquired Infections (<u>SIR</u>), July 2022 – June 2023				
Central Line-Associated Bloodstream Infection	NA	0.772	1.000	NA
Catheter-Associated Urinary Tract Infection	2.979	1.058	1.000	●
Methicillin-Resistant <i>Staphylococcus aureus</i> Bacteremia	NA	0.334	1.000	NA
<i>Clostridioides difficile</i> Infection	0.433	0.691	1.000	●
Deaths (<u>RSMR</u> , %), April 2019 – March 2022				
For Heart Attack Patients	NA	NA	12.6	NA
For Chronic Obstructive Pulmonary Disease Patients	12.8	NA	9.2	●
For Heart Failure Patients	13.4	NA	11.8	●
For Pneumonia Patients	16.6	NA	18.2	●
For Stroke Patients	18.8	NA	13.9	●
Readmissions (<u>RSRR</u> , %), July 2019 – June 2022				
30-Day Hospital-Wide All-Cause Unplanned Readmission	14.5	NA	14.6	●



No Different Than the National Rate



Better Than the National Rate



Worse Than the National Rate

NA Not Available

Data Sources

Healthcare Associated Infections - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2022 – June 2023.

Complications and Deaths - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events April 2019 – March 2022.

Unplanned Hospital Visits - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2019 – June 2022.

Contact

Ali Johnson, MBA, Quality Improvement Specialist, alij@vpqhc.org.

Central Vermont Medical Center

Mid-Sized hospital located in Berlin, VT
Accredited by Joint Commission



Vermont Program for Quality in Health Care, Inc.

Participation in VPQHC Supported Statewide Quality Activities

July 2024



Vermont Emergency Telepsychiatry Network Program



Suicide Prevention in Emergency Departments Quality Improvement Project



Eastern Quality Improvement Collaborative



Vermont Patient Safety Surveillance & Improvement System

- Serious Reportable Event submission
- Routine periodic monitoring on-site visit



Act 53 - Vermont Hospital Quality Reporting Program (Hospital Report Card)



Vermont Hospital Quality Directors & Care Management Directors Networks



Vermont Hospital Health Equity Quality Improvement Initiative



Kits Program:

- Emergency Department Pediatric Comfort Kits Program

Trainings:

- Trauma Responsive Care in Emergency Departments
- Structural Competence & Cultural Humility (Baseline Health Equity)
- Provider Bias (Advanced Health Equity)
- Counseling on Access to Lethal Means



Contact

Morgan Bedard, Quality Improvement Specialist, morganb@vpqhc.org

Central Vermont Medical Center



Vermont Program for Quality in Health Care, Inc.

CMS Care Compare Data

Measure	Hospital	State	National	Hospital Compared to National
Hospital Acquired Infections (<u>SIR</u>), July 2022 – June 2023				
Central Line-Associated Bloodstream Infection	NA	0.772	1.000	NA
Catheter-Associated Urinary Tract Infection	1.550	1.058	1.000	●
Methicillin-Resistant <i>Staphylococcus aureus</i> Bacteremia	NA	0.334	1.000	NA
<i>Clostridioides difficile</i> Infection	0.847	0.691	1.000	●
Deaths (<u>RSMR</u> , %), April 2019 – March 2022				
For Heart Attack Patients	12.2	NA	12.6	●
For Chronic Obstructive Pulmonary Disease Patients	7.1	NA	9.2	●
For Heart Failure Patients	14.5	NA	11.8	●
For Pneumonia Patients	17.4	NA	18.2	●
For Stroke Patients	16.9	NA	13.9	●
Readmissions (<u>RSRR</u> , %), July 2019 – June 2022				
30-Day Hospital-Wide All-Cause Unplanned Readmission	15.3	NA	14.6	●



No Different Than the National Rate



Better Than the National Rate



Worse Than the National Rate

NA Not Available

Data Sources

Healthcare Associated Infections - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2022 – June 2023.

Complications and Deaths - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events April 2019 – March 2022.

Unplanned Hospital Visits - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2019 – June 2022.

Contact

Ali Johnson, MBA, Quality Improvement Specialist, alij@vpqhc.org.

Gifford Medical Center

Critical Access Hospital located in Randolph, VT



Vermont Program for Quality in Health Care, Inc.

Participation in VPQHC Supported Statewide Quality Activities

July 2024



Vermont Emergency Telepsychiatry Network Program



Suicide Prevention in Emergency Departments Quality Improvement Project



Medicare Beneficiary Quality Improvement Project



Vermont Patient Safety Surveillance & Improvement System

- Serious Reportable Event submission
- Routine periodic monitoring on-site visit



Vermont Hospital Quality Reporting Program (Hospital Report Card)



Vermont Hospital Quality Directors & Care Management Directors Networks



Vermont Hospital Health Equity Quality Improvement Initiative



Kits Programs:

- Quietness at Night Inpatient Kits Program
- Emergency Department Pediatric Comfort Kits Program



Trainings:

- Trauma Responsive Care in Emergency Departments
- Structural Competence & Cultural Humility (Baseline Health Equity)
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Contact

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Gifford Medical Center

CMS Care Compare Data



Vermont Program for Quality in Health Care, Inc.

Measure	Hospital	State	National	Hospital Compared to National
Hospital Acquired Infections (<u>SIR</u>), July 2022 – June 2023				
Central Line-Associated Bloodstream Infection	NA	0.772	1.000	NA
Catheter-Associated Urinary Tract Infection	NA	1.058	1.000	NA
Methicillin-Resistant <i>Staphylococcus aureus</i> Bacteremia	NA	0.334	1.000	NA
<i>Clostridioides difficile</i> Infection	NA	0.691	1.000	NA
Deaths (<u>RSMR</u> , %), April 2019 – March 2022				
For Heart Attack Patients	11.9	NA	12.6	●
For Chronic Obstructive Pulmonary Disease Patients	NA	NA	9.2	NA
For Heart Failure Patients	14.3	NA	11.8	●
For Pneumonia Patients	16.9	NA	18.2	●
For Stroke Patients	NA	NA	13.9	NA
Readmissions (<u>RSRR</u> , %), July 2019 – June 2022				
30-Day Hospital-Wide All-Cause Unplanned Readmission	14.2	NA	14.6	●



No Different Than the National Rate



Better Than the National Rate



Worse Than the National Rate

NA Not Available

Data Sources

Healthcare Associated Infections - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2022 – June 2023.

Complications and Deaths - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events April 2019 – March 2022.

Unplanned Hospital Visits - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2019 – June 2022.

Contact

Ali Johnson, MBA, Quality Improvement Specialist, alij@vpqhc.org.

Grace Cottage Hospital

Critical Access Hospital located in Townshend, VT



Vermont Program for Quality in Health Care, Inc.

Participation in VPQHC Supported Statewide Quality Activities

July 2024



Vermont Emergency Telepsychiatry Network Program



Suicide Prevention in Emergency Departments Quality Improvement Project



Medicare Beneficiary Quality Improvement Project



Vermont Patient Safety Surveillance & Improvement System

- Serious Reportable Event submission
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Vermont Hospital Quality Reporting Program (Hospital Report Card)



Vermont Hospital Quality Directors & Care Management Directors Networks



Vermont Hospital Health Equity Quality Improvement Initiative



Kits Programs:

- Quietness at Night Inpatient Kits Program
- Emergency Department Pediatric Comfort Kits Program



Trainings:

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Contact


Morgan Bedard, Quality Improvement Specialist, morganb@vpqhc.org

Grace Cottage Hospital



Vermont Program for Quality in Health Care, Inc.

CMS Care Compare Data

Measure	Hospital	State	National	Hospital Compared to National
Hospital Acquired Infections (<u>SIR</u>), July 2022 – June 2023				
Central Line-Associated Bloodstream Infection	NA	0.772	1.000	NA
Catheter-Associated Urinary Tract Infection	NA	1.058	1.000	NA
Methicillin-Resistant <i>Staphylococcus aureus</i> Bacteremia	NA	0.334	1.000	NA
<i>Clostridioides difficile</i> Infection	NA	0.691	1.000	NA
Deaths (<u>RSMR</u> , %), April 2019 – March 2022				
For Heart Attack Patients	NA	NA	12.6	NA
For Chronic Obstructive Pulmonary Disease Patients	NA	NA	9.2	NA
For Heart Failure Patients	NA	NA	11.8	NA
For Pneumonia Patients	NA	NA	18.2	NA
For Stroke Patients	NA	NA	13.9	NA
Readmissions (<u>RSRR</u> , %), July 2019 – June 2022				
30-Day Hospital-Wide All-Cause Unplanned Readmission	14.4	NA	14.6	



No Different Than the National Rate



Better Than the National Rate



Worse Than the National Rate

NA Not Available

Data Sources

Healthcare Associated Infections - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2022 – June 2023.

Complications and Deaths - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events April 2019 – March 2022.

Unplanned Hospital Visits - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2019 – June 2022.

Contact

Ali Johnson, MBA, Quality Improvement Specialist, alij@vpqhc.org.

Mt. Ascutney Hospital

Critical Access Hospital located in Windsor, VT



Vermont Program for Quality in Health Care, Inc.

Participation in VPQHC Supported Statewide Quality Activities

July 2024



Vermont Emergency Telepsychiatry Network Program



Suicide Prevention in Emergency Departments Quality Improvement Project



Medicare Beneficiary Quality Improvement Project



Vermont Patient Safety Surveillance & Improvement System

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Vermont Hospital Quality Reporting Program (Hospital Report Card)



Vermont Hospital Quality Directors & Care Management Directors Networks



Vermont Hospital Health Equity Quality Improvement Initiative



Kits Programs:

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- Emergency Department Pediatric Comfort Kits Program



Trainings:

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Contact

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Mt. Ascutney Hospital

CMS Care Compare Data



Vermont Program for Quality in Health Care, Inc.

Measure	Hospital	State	National	Hospital Compared to National
Hospital Acquired Infections (<u>SIR</u>), July 2022 – June 2023				
Central Line-Associated Bloodstream Infection	NA	0.772	1.000	NA
Catheter-Associated Urinary Tract Infection	NA	1.058	1.000	NA
Methicillin-Resistant <i>Staphylococcus aureus</i> Bacteremia	NA	0.334	1.000	NA
<i>Clostridioides difficile</i> Infection	0.676	0.691	1.000	
Deaths (<u>RSMR</u> , %), April 2019 – March 2022				
For Heart Attack Patients	NA	NA	12.6	NA
For Chronic Obstructive Pulmonary Disease Patients	NA	NA	9.2	NA
For Heart Failure Patients	10.6	NA	11.8	
For Pneumonia Patients	15.8	NA	18.2	
For Stroke Patients	NA	NA	13.9	NA
Readmissions (<u>RSRR</u> , %), July 2019 – June 2022				
30-Day Hospital-Wide All-Cause Unplanned Readmission	13.8	NA	14.6	

No Different Than the National Rate
 Better Than the National Rate
 Worse Than the National Rate
 NA Not Available

Data Sources

Healthcare Associated Infections - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2022 – June 2023.

Complications and Deaths - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events April 2019 – March 2022.

Unplanned Hospital Visits - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2019 – June 2022.

Contact

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North Country Hospital

Critical Access Hospital located in Newport, VT
Accredited by DNV



Vermont Program for Quality in Health Care, Inc.

Participation in VPQHC Supported Statewide Quality Activities

July 2024



Vermont Emergency Telepsychiatry Network Program



Suicide Prevention in Emergency Departments Quality Improvement Project



Medicare Beneficiary Quality Improvement Project



Vermont Patient Safety Surveillance & Improvement System

- Serious Reportable Event submission
- Routine periodic monitoring on-site visit



Vermont Hospital Quality Reporting Program (Hospital Report Card)



Vermont Hospital Quality Directors & Care Management Directors Networks



Kits Programs:

- Quietness at Night Inpatient Kits Program
- Emergency Department Pediatric Comfort Kits Program



Trainings:

- Trauma Responsive Care in Emergency Departments
- Structural Competence & Cultural Humility (Baseline Health Equity)
- Provider Bias (Advanced Health Equity)
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Contact

Morgan Bedard, Quality Improvement Specialist, morganb@vpqhc.org

North Country Hospital



Vermont Program for Quality in Health Care, Inc.

CMS Care Compare Data

Measure	Hospital	State	National	Hospital Compared to National
Hospital Acquired Infections (<u>SIR</u>), July 2022 – June 2023				
Central Line-Associated Bloodstream Infection	NA	0.772	1.000	NA
Catheter-Associated Urinary Tract Infection	NA	1.058	1.000	NA
Methicillin-Resistant <i>Staphylococcus aureus</i> Bacteremia	NA	0.334	1.000	NA
<i>Clostridioides difficile</i> Infection	0.000	0.691	1.000	●
Deaths (<u>RSMR</u> , %), April 2019 – March 2022				
For Heart Attack Patients	12.4	NA	12.6	●
For Chronic Obstructive Pulmonary Disease Patients	11.8	NA	9.2	●
For Heart Failure Patients	15.0	NA	11.8	●
For Pneumonia Patients	25.6	NA	18.2	▲
For Stroke Patients	14.7	NA	13.9	●
Readmissions (<u>RSRR</u> , %), July 2019 – June 2022				
30-Day Hospital-Wide All-Cause Unplanned Readmission	15.5	NA	14.6	●



No Different Than the National Rate



Better Than the National Rate



Worse Than the National Rate

NA Not Available

Data Sources

Healthcare Associated Infections - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2022 – June 2023.

Complications and Deaths - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events April 2019 – March 2022.

Unplanned Hospital Visits - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2019 – June 2022.

Contact

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Northeastern VT Regional Hospital

Critical Access Hospital located in St. Johnsbury, VT



Vermont Program for Quality in Health Care, Inc.

Participation in VPQHC Supported Statewide Quality Activities

July 2024



Vermont Emergency Telepsychiatry Network Program

- Pilot Site



Suicide Prevention in Emergency Departments Quality Improvement Project



Medicare Beneficiary Quality Improvement Project



Eastern Quality Improvement Collaborative



Vermont Patient Safety Surveillance & Improvement System

- Serious Reportable Event submission
- Routine periodic monitoring on-site visit



Vermont Hospital Quality Reporting Program (Hospital Report Card)



Vermont Hospital Quality Directors & Care Management Directors Networks



Vermont Hospital Health Equity Quality Improvement Initiative



Kits Program:

- Emergency Department Pediatric Comfort Kits Program



Trainings:

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Contact

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Northeastern VT Regional Hospital



Vermont Program for Quality in Health Care, Inc.

CMS Care Compare Data

Measure	Hospital	State	National	Hospital Compared to National
Hospital Acquired Infections (<u>SIR</u>), July 2022 – June 2023				
Central Line-Associated Bloodstream Infection	NA	0.772	1.000	NA
Catheter-Associated Urinary Tract Infection	NA	1.058	1.000	NA
Methicillin-Resistant <i>Staphylococcus aureus</i> Bacteremia	NA	0.334	1.000	NA
<i>Clostridioides difficile</i> Infection	3.185	0.691	1.000	▲
Deaths (<u>RSMR</u> , %), April 2019 – March 2022				
For Heart Attack Patients	14.8	NA	12.6	●
For Chronic Obstructive Pulmonary Disease Patients	10.5	NA	9.2	●
For Heart Failure Patients	13.5	NA	11.8	●
For Pneumonia Patients	22.1	NA	18.2	●
For Stroke Patients	15.5	NA	13.9	●
Readmissions (<u>RSRR</u> , %), July 2019 – June 2022				
30-Day Hospital-Wide All-Cause Unplanned Readmission	14.0	NA	14.6	●



No Different Than the National Rate



Better Than the National Rate



Worse Than the National Rate

NA Not Available

Data Sources

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Contact

Ali Johnson, MBA, Quality Improvement Specialist, alij@vpqhc.org.

Northwestern Medical Center

Mid-Sized Hospital located in St. Albans, VT
Accredited by Joint Commission

VPQHC

Vermont Program for Quality in Health Care, Inc.

Participation in VPQHC Supported Statewide Quality Activities

July 2024



Suicide Prevention in Emergency
Departments Quality Improvement Project



Eastern Quality Improvement
Collaborative



Vermont Patient Safety Surveillance &
Improvement System

- Serious Reportable Event submission
- Routine periodic monitoring on-site visit



Vermont Hospital Quality Reporting
Program (Hospital Report Card)



Vermont Hospital Quality Directors &
Care Management Directors Networks



Vermont Hospital Health Equity Quality
Improvement Initiative



Kits Program:

- Emergency Department Pediatric Comfort Kits Program



Trainings:

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Departments
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Humility (Baseline Health Equity)
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Contact

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Northwestern Medical Center



Vermont Program for Quality in Health Care, Inc.

CMS Care Compare Data

Measure	Hospital	State	National	Hospital Compared to National
Hospital Acquired Infections (<u>SIR</u>), July 2022 – June 2023				
Central Line-Associated Bloodstream Infection	NA	0.772	1.000	NA
Catheter-Associated Urinary Tract Infection	0.000	1.058	1.000	●
Methicillin-Resistant <i>Staphylococcus aureus</i> Bacteremia	NA	0.334	1.000	NA
<i>Clostridioides difficile</i> Infection	0.757	0.691	1.000	●
Deaths (<u>RSMR</u> , %), April 2019 – March 2022				
For Heart Attack Patients	11.6	NA	12.6	●
For Chronic Obstructive Pulmonary Disease Patients	9.5	NA	9.2	●
For Heart Failure Patients	12.4	NA	11.8	●
For Pneumonia Patients	17.5	NA	18.2	●
For Stroke Patients	16.8	NA	13.9	●
Readmissions (<u>RSRR</u> , %), July 2019 – June 2022				
30-Day Hospital-Wide All-Cause Unplanned Readmission	15.1	NA	14.6	●



No Different Than the National Rate



Better Than the National Rate



Worse Than the National Rate

NA Not Available

Data Sources

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Complications and Deaths - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events April 2019 – March 2022.

Unplanned Hospital Visits - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2019 – June 2022.

Contact

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Porter Medical Center

Critical Access Hospital located in Middlebury, VT



Vermont Program for Quality in Health Care, Inc.

Participation in VPQHC Supported Statewide Quality Activities

July 2024



Vermont Emergency Telepsychiatry Network Program



Suicide Prevention in Emergency Departments Quality Improvement Project



Medicare Beneficiary Quality Improvement Project



Eastern Quality Improvement Collaborative



Vermont Patient Safety Surveillance & Improvement System

- Serious Reportable Event submission
- Routine periodic monitoring on-site visit



Vermont Hospital Quality Reporting Program (Hospital Report Card)



Vermont Hospital Quality Directors & Care Management Directors Networks



Vermont Hospital Health Equity Quality Improvement Initiative



Kits Programs:

- Quietness at Night Inpatient Kits Program
- Emergency Department Pediatric Comfort Kits Program



Trainings:

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Contact

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Porter Medical Center



Vermont Program for Quality in Health Care, Inc.

CMS Care Compare Data

Measure	Hospital	State	National	Hospital Compared to National
Hospital Acquired Infections (<u>SIR</u>), July 2022 – June 2023				
Central Line-Associated Bloodstream Infection	NA	0.772	1.000	NA
Catheter-Associated Urinary Tract Infection	NA	1.058	1.000	NA
Methicillin-Resistant <i>Staphylococcus aureus</i> Bacteremia	NA	0.334	1.000	NA
<i>Clostridioides difficile</i> Infection	0.996	0.691	1.000	
Deaths (<u>RSMR</u> , %), April 2019 – March 2022				
For Heart Attack Patients	12.0	NA	12.6	
For Chronic Obstructive Pulmonary Disease Patients	8.8	NA	9.2	
For Heart Failure Patients	10.9	NA	11.8	
For Pneumonia Patients	15.3	NA	18.2	
For Stroke Patients	NA	NA	13.9	NA
Readmissions (<u>RSRR</u> , %), July 2019 – June 2022				
30-Day Hospital-Wide All-Cause Unplanned Readmission	14.5	NA	14.6	



No Different Than the National Rate



Better Than the National Rate



Worse Than the National Rate

NA Not Available

Data Sources

Healthcare Associated Infections - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2022 – June 2023.

Complications and Deaths - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events April 2019 – March 2022.

Unplanned Hospital Visits - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2019 – June 2022.

Contact

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Rutland Regional Medical Center

Mid-Sized Hospital located in Rutland, VT
Accredited by Joint Commission



Vermont Program for Quality in Health Care, Inc.

Participation in VPQHC Supported Statewide Quality Activities

July 2024



Vermont Emergency Telepsychiatry Network Program

- Pilot Site



Vermont Hospital Quality Directors & Care Management Directors Networks



Eastern Quality Improvement Collaborative



Vermont Hospital Health Equity Quality Improvement Initiative



Vermont Patient Safety Surveillance & Improvement System

- Serious Reportable Event submission
- Routine periodic monitoring on-site visit



Kits Program:

- Emergency Department Pediatric Comfort Kits Program



Vermont Hospital Quality Reporting Program (Hospital Report Card)



Trainings:

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Contact

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Rutland Regional Medical Center



Vermont Program for Quality in Health Care, Inc.

CMS Care Compare Data

Measure	Hospital	State	National	Hospital Compared to National
Hospital Acquired Infections (<u>SIR</u>), July 2022 – June 2023				
Central Line-Associated Bloodstream Infection	0.560	0.772	1.000	●
Catheter-Associated Urinary Tract Infection	0.912	1.058	1.000	●
Methicillin-Resistant <i>Staphylococcus aureus</i> Bacteremia	0.000	0.334	1.000	●
<i>Clostridioides difficile</i> Infection	0.390	0.691	1.000	▼
Deaths (<u>RSMR</u> , %), April 2019 – March 2022				
For Heart Attack Patients	14.1	NA	12.6	●
For Chronic Obstructive Pulmonary Disease Patients	9.9	NA	9.2	●
For Heart Failure Patients	15.8	NA	11.8	▲
For Pneumonia Patients	17.0	NA	18.2	●
For Stroke Patients	16.9	NA	13.9	●
Readmissions (<u>RSRR</u> , %), July 2019 – June 2022				
30-Day Hospital-Wide All-Cause Unplanned Readmission	14.1	NA	14.6	●

No Different Than the National Rate
 Better Than the National Rate
 Worse Than the National Rate
 NA Not Available

Data Sources

Healthcare Associated Infections - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2022 – June 2023.

Complications and Deaths - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events April 2019 – March 2022.

Unplanned Hospital Visits - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2019 – June 2022.

Contact

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Springfield Hospital

Critical Access Hospital located in Springfield, VT



Vermont Program for Quality in Health Care, Inc.

Participation in VPQHC Supported Statewide Quality Activities

July 2024



Vermont Emergency Telepsychiatry Network Program



Suicide Prevention in Emergency Departments Quality Improvement Project



Medicare Beneficiary Quality Improvement Project



Eastern Quality Improvement Collaborative



Vermont Patient Safety Surveillance & Improvement System

- Serious Reportable Event submission
- Routine periodic monitoring on-site visit



Vermont Hospital Quality Reporting Program (Hospital Report Card)



Vermont Hospital Quality Directors & Care Management Directors Networks



Vermont Hospital Health Equity Quality Improvement Initiative



Kits Programs:

- Quietness at Night Inpatient Kits Program
- Emergency Department Pediatric Comfort Kits Program



Trainings:

- Trauma Responsive Care in Emergency Departments
- Structural Competence & Cultural Humility (Baseline Health Equity)
- Provider Bias (Advanced Health Equity)
- Counseling on Access to Lethal Means

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Springfield Hospital

CMS Care Compare Data



Vermont Program for Quality in Health Care, Inc.

Measure	Hospital	State	National	Hospital Compared to National
Hospital Acquired Infections (<u>SIR</u>), July 2022 – June 2023				
Central Line-Associated Bloodstream Infection	NA	0.772	1.000	NA
Catheter-Associated Urinary Tract Infection	NA	1.058	1.000	NA
Methicillin-Resistant <i>Staphylococcus aureus</i> Bacteremia	NA	0.334	1.000	NA
<i>Clostridioides difficile</i> Infection	1.155	0.691	1.000	
Deaths (<u>RSMR</u> , %), April 2019 – March 2022				
For Heart Attack Patients	NA	NA	12.6	NA
For Chronic Obstructive Pulmonary Disease Patients	8.9	NA	9.2	
For Heart Failure Patients	9.8	NA	11.8	
For Pneumonia Patients	18.7	NA	18.2	
For Stroke Patients	17.0	NA	13.9	
Readmissions (<u>RSRR</u> , %), July 2019 – June 2022				
30-Day Hospital-Wide All-Cause Unplanned Readmission	14.2	NA	14.6	



No Different Than the National Rate



Better Than the National Rate



Worse Than the National Rate

NA Not Available

Data Sources

Healthcare Associated Infections - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2022 – June 2023.

Complications and Deaths - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events April 2019 – March 2022.

Unplanned Hospital Visits - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2019 – June 2022.

Contact

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Southwestern VT Medical Center

Mid-Sized Hospital located in Bennington, VT
Accredited by Joint Commission



Vermont Program for Quality in Health Care, Inc.

Participation in VPQHC Supported Statewide Quality Activities

July 2024



Vermont Emergency Telepsychiatry Network Program



Suicide Prevention in Emergency Departments Quality Improvement Project



Eastern Quality Improvement Collaborative



Vermont Patient Safety Surveillance & Improvement System

- Serious Reportable Event submission
- Routine periodic monitoring on-site visit



Vermont Hospital Quality Reporting Program (Hospital Report Card)



Vermont Hospital Quality Directors & Care Management Directors Networks



Vermont Hospital Health Equity Quality Improvement Initiative



Kits Program:

- Emergency Department Pediatric Comfort Kits Program



Trainings:

- Trauma Responsive Care in Emergency Departments
- Structural Competence & Cultural Humility (Baseline Health Equity)
- Provider Bias (Advanced Health Equity)
- Counseling on Access to Lethal Means

Contact

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Southwestern VT Medical Center



Vermont Program for Quality in Health Care, Inc.

CMS Care Compare Data

Measure	Hospital	State	National	Hospital Compared to National
Hospital Acquired Infections (<u>SIR</u>), July 2022 – June 2023				
Central Line-Associated Bloodstream Infection	NA	0.772	1.000	NA
Catheter-Associated Urinary Tract Infection	NA	1.058	1.000	NA
Methicillin-Resistant <i>Staphylococcus aureus</i> Bacteremia	NA	0.334	1.000	NA
<i>Clostridioides difficile</i> Infection	1.224	0.691	1.000	●
Deaths (<u>RSMR</u> , %), April 2019 – March 2022				
For Heart Attack Patients	14.4	NA	12.6	●
For Chronic Obstructive Pulmonary Disease Patients	7.9	NA	9.2	●
For Heart Failure Patients	12.6	NA	11.8	●
For Pneumonia Patients	14.9	NA	18.2	●
For Stroke Patients	14.0	NA	13.9	●
Readmissions (<u>RSRR</u> , %), July 2019 – June 2022				
30-Day Hospital-Wide All-Cause Unplanned Readmission	14.3	NA	14.6	●



No Different Than the National Rate



Better Than the National Rate



Worse Than the National Rate

NA Not Available

Data Sources

Healthcare Associated Infections - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2022 – June 2023.

Complications and Deaths - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events April 2019 – March 2022.

Unplanned Hospital Visits - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2019 – June 2022.

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Accredited by Joint Commission



Vermont Program for Quality in Health Care, Inc.

July 2024

Participation in VPQHC Supported Statewide Quality Activities



Vermont Emergency Telepsychiatry Network Program



Suicide Prevention in Emergency Departments Quality Improvement Project



Vermont Patient Safety Surveillance & Improvement System

- Serious Reportable Event submission
- Routine periodic monitoring on-site visit



Vermont Hospital Quality Reporting Program (Hospital Report Card)



Vermont Hospital Quality Directors & Care Management Directors Networks



Vermont Hospital Health Equity Quality Improvement Initiative



Collaborated on the design of VPQHC Statewide Kits Programs:

- Quietness at Night Inpatient Kits Program
- Emergency Department Pediatric Comfort Kits Program



Trainings:

- Trauma Responsive Care in Emergency Departments
- Structural Competence & Cultural Humility (Baseline Health Equity)
- Provider Bias (Advanced Health Equity)
- Counseling on Access to Lethal Means

Contact

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University of VT Medical Center



Vermont Program for Quality in Health Care, Inc.

CMS Care Compare Data

Measure	Hospital	State	National	Hospital Compared to National
Hospital Acquired Infections (<u>SIR</u>), July 2022 – June 2023				
Central Line-Associated Bloodstream Infection	0.792	0.772	1.000	●
Catheter-Associated Urinary Tract Infection	1.155	1.058	1.000	●
Methicillin-Resistant <i>Staphylococcus aureus</i> Bacteremia	0.297	0.334	1.000	▼
<i>Clostridioides difficile</i> Infection	0.620	0.691	1.000	▼
Deaths (<u>RSMR</u> , %), April 2019 – March 2022				
For Heart Attack Patients	13.2	NA	12.6	●
For Chronic Obstructive Pulmonary Disease Patients	8.3	NA	9.2	●
For Heart Failure Patients	12.9	NA	11.8	●
For Pneumonia Patients	13.5	NA	18.2	▼
For Stroke Patients	12.7	NA	13.9	●
Readmissions (<u>RSRR</u> , %), July 2019 – June 2022				
30-Day Hospital-Wide All-Cause Unplanned Readmission	14.2	NA	14.6	●



No Different Than the National Rate



Better Than the National Rate



Worse Than the National Rate

NA Not Available

Data Sources

Healthcare Associated Infections - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2022 – June 2023.

Complications and Deaths - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events April 2019 – March 2022.

Unplanned Hospital Visits - Hospital, State, and National. Data.CMS.gov. Released April 24, 2024. Events July 2019 – June 2022.

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