

STATE OF VERMONT
GREEN MOUNTAIN CARE BOARD

DOCKET NUMBER GMCB-010-15con

IN RE: A CERTIFICATE OF NEED APPLICATION
SUBMITTED BY ACTD, LLC, TO DEVELOP AN AMBULATORY
SURGERY CENTER AT 535 HERCULES DRIVE IN
COLCHESTER, VERMONT

April 19, 2017
1:00 p.m.
--
89 Main Street
Montpelier, Vermont

Day two of a public hearing held before the Green
Mountain Care Board, at the Second Floor Hearing Room,
City Center, 89 Main Street, Montpelier, Vermont, on
April 19, 2017, beginning at 1:00 p.m.

P R E S E N T

BOARD MEMBERS: Noel Hudson, Hearing Officer
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Advocate
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I N D E X

| | <u>Page</u> |
|------------------|---------------------------|
| Board Questions: | 11-19, 30-31 35, 45-50 |
| Public Comments: | |
| Justin Worthley | 50 |
| Rick Dooley | 53 |
| Jennifer Brown | 56 |

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MS. HOLMES: Welcome, everybody. It is
Wednesday April 19th, and I'm going to call the board
meeting of the Green Mountain Care Board to order, and
we are today continuing our CON hearing on the Green
Mountain Surgery Center, and, before I turn it over to
Noel Hudson, who is our Hearing Officer, I want to
express sincere thanks to everybody. We've been
getting many, many public comments, and we very much
appreciate all the time and effort that people took to
send us written comments and just wanted to say I've
read through all of them so far, and I'll be rereading
them again, but I just want to thank everybody for
that. So, Noel, I will turn it over to you.

MR. HUDSON: All right. Good afternoon,
everybody. Thanks for coming. This is a continuation
of the hearing begun on April 13th. If we could ask
everyone to turn off all cell phones at this time. It
is April 19th 2017. This is a continuation of a
hearing in the matter of Green Mountain Surgery Center,
Docket Number GMCB-010-15con.

At the first portion of this hearing conducted
last week on April 13th, some time constraints
precluded hearing testimony from all of the present
witnesses and from finishing the public comment period,
and, accordingly, the Board has added this additional

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1 hearing time to complete the witness testimony and the
2 public comment period. In addition to public comment
3 taken at this hearing, the Board will accept public
4 comments as required by law for the next ten days.
5 These may be submitted by the Board's website, by
6 telephone, or by US mail.

7 Today's witnesses were present at the hearing on
8 April 13th and were duly sworn in by the court reporter
9 at that time. The order of business today is, first,
10 we will be hearing from Christopher Hickey, the Senior
11 Vice President and Chief Financial Officer of
12 Northwestern Medical Center, then Dr. Elizabeth Wennar
13 Rosenberg on behalf of ACTD, the Applicant, and then
14 finally a conclusion portion by Amy Cooper, a principal
15 of ACTD, and then followed by the public comment
16 period.

17 For people who are coming in, please sign up to
18 speak at the public comment period. Anyone who was
19 here at the April 13th portion of the hearing and
20 signed up at that time will be called first. We,
21 depending on the volume of commenters, we may need to
22 impose a two-minute time limit, but we have plenty of
23 time blocked off today to hear any public comments that
24 need to come in, and we look forward to hearing from
25 all of you.

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1 sharp contrast in the types of cases that were moved to
2 the eye center versus those that continued to be
3 treated at NMC.

4 We have one particular physician who does care at
5 our facility but also much of his work at the eye
6 center. Since he has left in 2016, 95 percent of the
7 cases that he does in our facility are done by
8 governmental payer, are governmental payer individuals,
9 either Medicare or Medicaid. Almost all of his higher
10 paid, commercially insured cases are taken down to the
11 eye center. A significant impact to us, for sure.

12 If this payer mix is applied to all surgical
13 services offered by NMC, it will become increasingly
14 difficult for NMC to provide critical service to the
15 community such as emergency room service, urgent care,
16 our birthing center, comprehensive pain and addiction
17 services, and population health services, those things
18 that we're able to do as we -- I think, when I talked
19 last week, we do make money on those services that
20 potentially would be lost down at the surgery center.

21 There was, in the presentation provided by the
22 Applicant, the Green Mountain Surgery Center had
23 estimated that they will collect only 53 percent of
24 what we collect in aggregate, 50 percent for some of
25 the payers, 56 percent of some of the other payers. It

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1 So, at this point, I'd like to call to the stand
2 Mr. Christopher Hickey.

3 MR. HICKEY: Thanks for the opportunity to
4 just finish what I had prepared for last week. I know
5 that Jill and Jane and Dr. Brophrey gave you a lot of
6 information, but we just wanted to follow up on a
7 couple of specific points, I think, that are a little
8 bit more data-related.

9 The first one is we want to talk a little bit
10 about the impact of the Vermont Eye Surgery and Laser
11 Center on us. I think there was some questions asked
12 in relationship to that. Since the eye center opened,
13 we estimate that, on an annual basis, we lose about 250
14 patients that seek surgical services at the eye center
15 rather than at NMC. Because the proposed surgery
16 center is multispecialty and, if granted a CON, will be
17 unlimited in the types of services it offers, the
18 number of services siphoned away from NMC by the Green
19 Mountain Surgery Center will increase exponentially
20 over the effects of the eye center. So I think it
21 needs to be taken in context.

22 There was some discussion in relationship to payer
23 mix, because I think this is a critical aspect and a
24 significant impact to us as an organization. When the
25 eye center opened and entered the market, we saw a

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1 aggregates out to about 53 percent.

2 Although we don't know all the specific procedures
3 that the Applicant plans to offer, we can say that,
4 based on our average actual reimbursement per case for
5 those that we do know we may lose, that the Green
6 Mountain Surgery Center will likely collect 80 percent
7 of what we currently collect, a stark difference
8 between what was originally projected. This means the
9 \$5.5 million that they, in savings to the system that
10 the Applicant estimates would really be around
11 one-and-a-half million dollars in savings to the
12 system, a pretty significant difference.

13 I want to talk a little bit about the whole issue
14 associated with taking on risk and payment reform,
15 because I think that's a critical part of the decision
16 that you have to make. NMC is participating in the
17 Vermont Medicaid Next Gen Payment Pilot which has put
18 the services provided to nearly 30,000 Medicaid
19 enrollees at risk. Payments are based on a per member
20 per month payment for all services provided to these
21 patients. Services that continue to be paid on a
22 fee-for-service such as those that the Green Mountain
23 Surgery Center would do will be taken out of that per
24 member per month budget.

25 This will adversely affect the success of managing

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1 the costs of these patients of the overall health care
2 system. This issue will only become increasingly
3 critical as it is estimated that the 30,000 lives that
4 will grow to an estimated 167,000 lives next year as
5 additional hospitals and insurers grow this initiative
6 to its ultimate goal, which is an all-payer model.

7 I want to mention a little bit about the shelf
8 space since it was mentioned. As you know, you
9 approved a Certificate of Need to allow NMC to make
10 significant changes to our facility through our Master
11 Facilities Plan. The hospital was allowed to construct
12 a second-floor shelf space to our new medical office
13 building. The purpose of this space is to help address
14 the crisis in addiction, mental health, and substance
15 abuse in our community and was never intended to
16 provide outpatient surgical services. Therefore, the
17 establishment of the ASC will not obviate the need to
18 finish this space. I think that was mentioned at one
19 of the, at the hearing last week.

20 It is important to note that 50 percent of the
21 shelf space project is being funded with hospital
22 revenue that has been generated over the years by
23 services like those that may be diverted to the Green
24 Mountain Surgery Center. This is a perfect example of
25 how those funds, rather than going into an investor's

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11

1 questions.

2 MS. LUNGE: I don't have any questions.

3 MR. HOGAN: No, I think we're here to listen
4 today. Yeah, thank you.

5 MR. HICKEY: Okay, all right. Thanks.

6 MR. HUDSON: Does the HCA have any questions?

7 MS. SHAW: I believe we do. I have a
8 question, just a procedural question first. Are we,
9 is, are the Board and we asking NMC questions on all of
10 its presentation or just on the testimony that's being
11 given today?

12 MR. HUDSON: Do you have questions for NMC on
13 other testimony?

14 MS. SHAW: We have a few, but I just wanted
15 to clarify what the, what the plan was for this part of
16 the hearing.

17 MR. HUDSON: Okay. I'm not sure if we have
18 -- do we have every --

19 ATTORNEY CRAMER: We have our witnesses, yes.
20 Jill and Jane are here.

21 MR. HUDSON: If we can keep that questioning
22 period limited to five minutes, I'll allow it.

23 MS. SHAW: Sure. Do you want us to do that
24 now or --

25 MR. HUDSON: If you have questions for Mr.

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1 pocket, are being reinvested to meet critical needs of
2 the community.

3 As another example of NMC working with partners to
4 benefit patients in our community, NMC is currently
5 working closely with BAART to find space on our campus
6 to help them temporarily as they find permanent space
7 for the local Suboxone clinic. Again, I think what I'm
8 trying to make sure I emphasize is that partnering and
9 collaboration with the community.

10 I'm going to summarize and conclude on one point,
11 and it's really circling back to what Jill said when
12 she first sat in front of you last week. We're not
13 opposed to competition. Competition is a good thing,
14 And I think that's the primary point that the Applicant
15 is trying to make. The problem is it must be on a
16 level playing field. Clearly, this is not a level
17 playing field.

18 They will not be subject to a provider tax. They
19 will not be subject to budget oversight. They will not
20 be subject to a net patient revenue cap. They won't
21 have all the costs associated with running a 24-hour,
22 7-day-a-week, 365-day-a-year facility, and the list can
23 go on in terms of the regulatory oversight that they
24 would not be subject to. Thank you for the time to
25 point out those few issues, and glad to answer any

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12

1 Hickey, why don't you ask him first since he's here?

2 MS. SHAW: Okay. I guess I'll direct our
3 questions to whoever can best answer them. So, first
4 off, I'm wondering if any of the providers at NMC
5 receive incentives related to the volume of care that
6 they provide, payment incentives.

7 MR. HICKEY: That's a very good question.
8 Right now we employ a fair amount of physicians.
9 Some of those contracts have incentive for production.
10 It's actually something that we are in the process of
11 trying to grapple with the difference between a
12 capitated arrangement and a, you know, methodology to
13 reimburse our doctors. We just moved a significant
14 number of our physicians to a newer model that makes
15 less emphasis in relationship to incentive
16 compensation, but, yes, right now we do do that.

17 MS. SHAW: And so, in follow-up to that, can
18 you explain a little bit further how, under a capitated
19 payment system, NMC would benefit from retaining these
20 services versus having them at a potentially lower cost
21 setting?

22 MR. HICKEY: Yeah, absolutely. I think, you
23 know, the primary issue is how much whoever is taking
24 the risk must pay to a nonrisk-bearing entity. So I
25 think the issue here is that we're taking the risk,

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1 we're assuming all financial responsibility for that
2 population for that per member per month amount. We
3 still are going to have to take that money and pay that
4 out to fee-for-service type providers such as the
5 ambulatory surgery center.

6 So they really have no risk, no responsibility to
7 be able to control that other than a contract that they
8 might have with us. So it will be a payment that gets
9 made out of the Accountable Care Organization
10 specifically to the provider that provides the service.

11 MS. SHAW: So, just to clarify a little bit
12 further, under, so, in the example that somebody is
13 getting a necessary procedure done and they were either
14 going to get it at NMC or at a lower cost setting,
15 I guess I'm just confused at how, how it would hurt the
16 hospital to have the lower, to pay out less for the
17 same procedure than it would otherwise.

18 MR. HICKEY: Yeah. No. The reason is is
19 because, as we pay additional money out to
20 nonrisk-bearing entities, that's less revenue that's in
21 our system to cover those individuals that do come and
22 provide services to us. I mean, one of the things you
23 don't want to have happen is that everything gets paid
24 out on a fee-for-service basis because it narrows the
25 amount of revenue that's there to take care of the

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1 difficulty is what's left for the hospital to be able
2 to treat and be paid for.

3 MS. KUIPER: Do you know if the eye center
4 accepts Medicaid at all?

5 MR. HICKEY: I believe they do, but I'm not
6 positive.

7 MS. KUIPER: I just have one more question.
8 I want to get a little more on your thoughts of -- am I
9 correct in understanding that one of your arguments
10 against the center is that it will take away from your
11 revenue; is that fair?

12 MR. HICKEY: That's absolutely fair.

13 MS. KUIPER: So what's the, what's kind of
14 the limit of that argument? You also mentioned that
15 there isn't a fair playing field with them. So let's
16 say there was a pharmaceutical remedy for something
17 that's currently, that we currently provide surgery for
18 and so a patient could take a pill and it would be much
19 less burdensome to them than getting surgery. We
20 obviously wouldn't say we won't let them have access to
21 pills as, as a, as a remedy, even though there's a lot
22 of arguments that a pharmaceutical company isn't on the
23 same playing field or that might be better use of than
24 giving money to pharmaceutical companies.

25 So what's the limit of the argument that decisions

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1 individuals that continue to receive services at the
2 hospital.

3 MS. SHAW: And can you clarify how you expect
4 your payer mix to be affected by the ASC and explain
5 what evidence you have to support your estimate?

6 MR. HICKEY: Well, that goes back to the
7 point that I made earlier in relationship to payer mix
8 for that we saw. I mean, our best estimate is that we,
9 we believe we will see the same sort of payer mix
10 change that we saw when the eye center went into place,
11 which was that the majority of the higher paid
12 commercially insured payers will move to the ambulatory
13 surgery center and we will be left to care for the, the
14 larger component of Medicare and Medicaid.

15 The information that I provided here, that, that's
16 actual information for 2016. The individual who does
17 care both at our facility and at the eye center, 95
18 percent of the cases he does in our facility are
19 governmental payers, Medicare or Medicaid. That means
20 5 percent of his business in our institution is
21 commercially insured, higher paid commercially insured.
22 We expect the same thing to happen because it's in
23 their best interests to take the higher paying of the
24 cases at, as an ambulatory surgery center. Anybody
25 would do that if they were, if that was them. The

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1 should be made on the basis of making sure that the
2 hospital keeps the revenue that they're used to
3 getting?

4 MR. HICKEY: Well, again, I think that goes
5 back to the issue of system and the importance of the
6 system. As you move services that are more profitable
7 -- and I don't think anybody would deny. We don't deny
8 that the services that would be moved are more
9 profitable -- that's going to siphon profit away from
10 the organization. That's going to make it increasingly
11 difficult for the organization to continue to provide
12 the critical services to the community that may not be
13 funded, that might not be appropriately funded. I
14 mentioned some of them in my testimony just a few
15 minutes ago.

16 The whole crisis right now that exists within
17 mental health, pain and addiction, substance abuse is a
18 perfect example of a, of something that's not
19 necessarily appropriately funded in an even way across
20 the state, but it would still be the expectation that
21 an organization like the hospital would still have to
22 continue to contend and other hospitals would have to
23 contend with that.

24 You know, and it's not something that they would
25 have to contend to because their scope is so narrow.

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1 You know, it's, it's really an issue associated with --
 2 yeah, and I think, from a capacity perspective, we
 3 clearly have, you know, the capacity to treat these
 4 patients. So it's important to maintain and to use
 5 that capacity, especially from a, from across the
 6 system, you know, make sure you use the capacity to its
 7 fullest extent.

8 MR. HUDSON: And I've been notified by Board
 9 members that there are some follow-up questions.

10 MR. HOGAN: Well, it's a clarification
 11 question.

12 MR. HICKEY: Oh, absolutely.

13 MR. HOGAN: How do you connect your testimony
 14 to what guides us, the law and HRAP?

15 MR. HICKEY: You know, I think the issue is
 16 -- and, you know, Jeff and Mike are probably better to
 17 talk to this than I am from VAHHS. I think they talk
 18 specifically about the seven criteria that you need to
 19 make and the fact that, you know, from their
 20 testimony's perspective, four of the criteria was not
 21 met. I think capacity was a significant component of
 22 that, you know, of that argument, and, you know, I
 23 think, you know, our issue comes back to -- I'm
 24 talking to you about impact on our organization and the
 25 potential impact on the system for the cost of

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1 particular, for similar cases, and, again, they were
 2 using national data. So I don't argue their 50 to 56
 3 percent. They're using national data to come up with
 4 that calculation, and we all know the differences, you
 5 know, from a national perspective versus a state
 6 perspective could be significant.

7 MS. HOLMES: Okay, thank you.

8 MR. HICKEY: Sure.

9 MS. LUNGE: I'm still good.

10 MS. KUIPER: I think we're finished. Thank
 11 you.

12 MR. HUDSON: HCA is happy? Okay.

13 MR. HICKEY: Thanks for the opportunity.

14 MR. HUDSON: Next on the agenda we have Dr.
 15 Elizabeth Wennar Rosenberg on behalf of ACTD, the
 16 Surgery Center Applicant.

17 DR. ROSENBERG: I think that -- I think
 18 you're being handed out, because I originally submitted
 19 my testimony prior to coming, and, afterwards, I
 20 decided that, while I want to stick to some of that,
 21 that I realize that my original testimony was really
 22 focused on more of a health policy approach to this
 23 initiative, and I realized after the previous session
 24 that maybe a little bit more focus and some more
 25 factual, bulleted things that I could talk to you about

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1 providing care.

2 MS. HOLMES: Just, sorry, one follow-up
 3 question. You mentioned the surgery center estimated
 4 it would, 53 percent of what they would collect of what
 5 you typically collect, and you were saying that your
 6 estimate would be closer to 80 percent?

7 MR. HICKEY: Correct.

8 MS. HOLMES: Can you just walk me through the
 9 assumptions behind that modeling?

10 MR. HICKEY: Yeah, absolutely. I mean, you
 11 know, it's, what I did is I took their, their
 12 calculations, because it's in their application, and,
 13 you know, don't hold me to the exact number, but I
 14 think their average reimbursement per case was \$1,142
 15 or similar to that. That's just simply taking their
 16 net patient revenue and dividing it by the cases that
 17 they, you know, are estimating that they would produce.

18 I went to our system, and I tried to take, you
 19 know, what we thought were similar cases and calculate
 20 a net revenue per, for those particular cases. In
 21 particular, I focused on the endoscopy cases, and ours
 22 came to \$1,400 and change, a difference of -- and that
 23 qualified a difference.

24 Their calculations would have said that we would
 25 have gotten almost \$2,200 per claim for those

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1 might be a little more helpful to you.

2 In addition to that, I, too, I heard that you're
 3 very data-driven and you like data. I come from a
 4 background where data is pretty much what you live and
 5 die by, and, while I like that, I'm going to tell you
 6 just, if I could very quickly, a very short story that
 7 a professor told me when I was leaving to make a point
 8 to me, because I was so focused on data, which is very
 9 important in making good decisions, but he said to me,
 10 Beth, this is a little bit like -- think of it this
 11 way.

12 I'm sitting on this side, and I say to you, What
 13 do you mean, you don't believe in this? Okay? You
 14 understand you're going to go to hell because you don't
 15 believe in this? And you say back, Prove it to me.
 16 And then the other person says to you, Beth, there's no
 17 such thing as hell, and you say, Prove it to me. So I
 18 sort of feel like I'm sitting in the same position
 19 again of, Prove it to me, and I get that. I do get it.

20 So what I'm going to do today is walk you through
 21 some very factual things, but I'm going to start with a
 22 little bit for -- most of you don't know me. Many of
 23 you do. Mr. Hogan probably knows me. I think we've
 24 been around quite a while. We may be the historical
 25 whatever in this room, but I'd rather refer to us as

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1 historians. But I have resided everywhere from
2 St. Albans to Bennington, and I've worked as a, on the
3 payer side. I've worked on the provider side. I've
4 been a consumer. I have been a business owner. So I
5 feel like I've worked my way down around 7 first.

6 I, I have a long background of trying to -- I
7 really do try to do the right thing, and when I was
8 asked to come here, I want you to understand I came
9 here because I really am about good policy in Vermont.
10 I recently moved to Saratoga Springs, New York. I
11 still access all of my care in Vermont, predominantly
12 in Chittenden County, although, I must be honest, I do
13 occasionally meander down to that place in Hanover, New
14 Hampshire.

15 But, having said that, I want to just see if I can
16 walk you through, and I do appreciate some of the
17 questions that are being asked, and I'm going to end.
18 Because what I do today now is volunteer my time as an
19 advocate to try and help people navigate through the
20 system, because that's where we're at. I did provide
21 Susan with my bullets, so I think you may have those in
22 front of you. I have my clock, too, so I'm watching.
23 You tell me if you want me, how you want me to amend my
24 original testimony. Do you want me to amend it, have
25 this stand alone? I can do whatever your pleasure is.

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1 providers that all are independent and, therefore, by
2 definition, are for-profit.

3 I would say we really need to stop talking about,
4 we're closed for business. I understand what they're
5 trying to say, but the reality of the situation is we
6 are very dependent on many entities that could be
7 classified as for-profit. So we need to stop saying
8 we're not open for business, and if we don't want
9 for-profit insurance companies in here that are
10 publicly traded, that's fine, but to the last of my
11 knowledge, I don't see many physicians in Vermont or
12 mental health providers or dentists that are publicly
13 traded. They are not. They aren't for-profit, okay?

14 Number 2, from a payer perspective -- and I, and
15 I'm not representing any particular payer here. I have
16 worked for two in the state. I worked -- I was the
17 first VP administrator to come to Vermont and open MVP
18 in Burlington and Upstate New York. I have some
19 difficulty, to tell you the truth, because for years --
20 and I was very involved in the beginning where we were
21 at risk and we had very significant risk with many of
22 the payers throughout the state combined through PHO's
23 at the time. Those have now gone by the wayside, and
24 now we've moved on to something called ACO.
25

In the prospect of where you're dealing with

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1 MS. HENKIN: Just, if you can move through it
2 quickly, that would be good.

3 DR. ROSENBERG: Okay, all right. And I also
4 brought some minor reading material which is everything
5 from the loosest, which the header is about how much
6 you save, to very academic literature here that
7 supports specific kinds of things being done in
8 ambulatory surgery centers. So, having said that, I'm
9 nearsighted, so I'm going to take my glasses off so
10 that I can go through this. I want to try and just --
11 because I've heard this for so many years. For 25 to
12 30 years, I've heard that Vermont is a nonprofit state.
13 We all about nonprofit. That's who we are.

14 Now, my definition of nonprofit is 501(c)(3) just
15 from a pure IRS standpoint. Used to be, in the State
16 of Vermont, there was a status you could get that was
17 called nonprofit taxable, and I don't believe that
18 exists any longer. Didn't matter to the feds, though.
19 You still paid taxes. So I just want to briefly talk
20 about that, because the reality of the situation is
21 that, when you're talking about physicians that are
22 what we call independent, they're really self-employed.
23 There are mental health providers throughout the state.
24 There are dentists throughout the state. There are a
25 broad variety of social workers and other health care

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1 providers in the state, physicians are very well -- you
2 negotiate based on -- the contracts are fee schedules,
3 fee-for-service, or we may do occasionally some
4 mini-caps or something historically.

5 But I yet, to date, have ever been successful at
6 sitting in front of a hospital -- and I'm a fairly good
7 negotiator -- and been able to negotiate with them
8 anything except discount off charges. I, I've never
9 been able to negotiate with any other type of provider
10 as it relates to charges. They're irrelevant in this
11 day and age for the most part, but not here.

12 So, you know, I understand where we're going, but
13 we're not there yet, and I'm hearing a lot of people
14 talk about where we're going to be. That remains to be
15 seen, whether we're going to get there. I'd love to
16 see us get to global budgets again, but we're not there
17 yet. So we're still, from a payer perspective, if I
18 were still sitting at the table, I would still have to
19 be negotiating discount off charges.

20 The other thing that, that I wanted to talk to you
21 was about Medicaid participation. I heard a question
22 posed about, Was this center going to require all of
23 their physicians to accept Medicaid? I agree that's
24 very important, but I've been very involved with many
25 medical staffs throughout the state, and I have never

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1 seen any hospital require that, in order to be on the
2 medical staff, that you will participate in Medicaid.

3 Having said that, the PHO's in many cases used to
4 do that. As Physician-Hospital Organizations, they
5 would say to their participating providers, if you want
6 to participate, you will accept all, and so PHO's did
7 do that in some instances, but I have, to date, I have
8 no knowledge of any hospital that requires, in order to
9 be on their medical staff, that you must accept
10 Medicaid. I think, I think that's a -- I think it's a
11 very important thing, and it should probably be asked
12 that anybody on a medical staff should accept Medicaid.
13 They should accept everybody with the exception, I'm
14 going to have to say, of pediatrics, because you have
15 to be very sensitive to them in terms of accepting
16 Medicaid too much.

17 Now I'm going to get to something that's probably
18 a little close to my heart. I'm hoping that I don't,
19 because I did spend a lot of years there and have been
20 very committed to this particular organization, but I
21 have to talk about Franklin County and about
22 Northwestern. I have always found in all the years
23 that I was there that the physicians were extremely
24 loyal to that facility, very loyal. There is very rare
25 would you hear of any physician thinking about leaving

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1 Their homes are in Chittenden County, their
2 children are in school there, and if they want to
3 practice in a hospital in an acute care setting,
4 whether it's surgery or whether it's in the ER or
5 whatever, that's where they've got to practice. They
6 have no choice.

7 Now I'm going to get to the issue that has to do
8 with refining. I'm going to ask you just to open your
9 mind a little bit, because this is really about --
10 you're calling it Certificate of Need. I come from a
11 background where we sort of changed it to Determination
12 of Need, which is really the same thing, essentially.

13 Capacity is an interesting thing, because I would
14 -- I'm going to provide you with some examples. I have
15 permission to do this, and I can provide you with the
16 documentation of the permission. But think of capacity
17 in this way. This is an academic medical center with,
18 with interns, residents, students. They're learning,
19 okay? I admit they need to learn on someone, but this
20 is -- I'm going to give you an actual couple of cases
21 in hospital outpatient that occurred there, and I was
22 there as a patient advocate with the individuals, and I
23 have permission from them.

24 One individual was brought in premedicated, in the
25 holding bay, had signed -- there is an authorization

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1 that hospital, at least in my history there, and going
2 to Chittenden County to provide services.

3 One, it's inefficient to travel 30 or 28 miles one
4 way and 30 or 28 miles back. Two, it just is disloyal
5 to come into the community, be on the medical staff,
6 and then say you're going to take your patients to
7 Burlington, and the patients tend to follow the
8 physician. They don't go searching in Burlington if
9 they've got a physician on the medical staff that
10 they're happy with in Franklin County at Northwestern.
11 They stay there, and I would say that my sense would
12 be, my opinion is they will stay there. Those
13 physicians are not going to be doing their cases at
14 this ambulatory surgery center.

15 Then I heard -- and this is just brief -- I heard
16 something about nurses the other day at -- I'm still
17 saying Fletcher Allen. Excuse me. I know it's
18 University of Vermont Medical Center. But I heard
19 something about nurses and high satisfaction, and
20 that's probably true for the most part, but I've had
21 ample opportunity, having been a nurse and speaking
22 with nurses there, that they've told me that there is
23 no other choice for them if they want to be in an acute
24 care setting, that there's no place else for them to
25 go.

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1 with very small type in it in any academic medical
2 center you go into that, somewhere buried down in
3 there, it says you've just entered into a teaching
4 facility and some of your care may be provided by
5 interns, residents, or whatever.

6 A large share of people have no idea that that's
7 the case. Yes, they know it's a teaching, but they
8 don't think of that because the doctor they've been
9 seeing is not that resident or that intern that walks
10 in and says, Hello, I'm Dr. So-and-so, okay?

11 MS. HENKIN: I'm just asking you to get to
12 the point that you have relevant to this case.

13 DR. ROSENBERG: I'm going to get to it. So
14 this is what happens, okay? The patient was
15 premedicated, had signed and had initialed saying, No,
16 I do not want a resident or intern doing my surgery; I
17 am willing to have them observe, and initialed that and
18 struck it out. About 45 minutes into after being
19 medicated, the physician comes tearing into the room
20 and says, What is this? And the patient says, What is
21 what?

22 And I said, Let me read it, because he's been
23 medicated, so let me just read it to him. I said, Oh,
24 he's saying no. He's saying it's okay for residents,
25 interns to observe but not to perform his surgery. And

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1 she backed up and she said, Absolutely not. You are in
2 a teaching hospital. They are going to be doing your
3 surgery with me.

4 And his point was, Well, wait, I don't want -- I
5 want you. I've been seeing you, and I want you to
6 perform the surgery. And her point was, No, part of my
7 team, you came into this teaching hospital. This is
8 how it occurs. So the patient said, I don't feel like
9 I have a choice at this point. So the surgery did take
10 place, and when it was over, my recommendation was -- I
11 do not believe in litigating, okay? I understand we
12 have some attorneys in the room, but I believe in
13 learning, and so I went down to the patient advocate's
14 office, and they were very gracious and they were very
15 helpful, and it became documented, and they worked with
16 us on it, and we used it as a learning experience in
17 terms of things. So that was it.

18 The second one was a very similar situation, but
19 it was for a colonoscopy, okay? I just need for you --

20 MR. HUDSON: I think we probably don't need
21 to duplicate that story.

22 DR. ROSENBERG: I don't need to duplicate it,
23 but what I'm trying to tell you is that, from the
24 standpoint of capacity, you need to understand there is
25 a difference between going into a teaching facility and

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1 that out, and, if that's the case, then it should be
2 posted over the door when anybody walks in that, when
3 you walk through this door --

4 MR. HUDSON: Okay. The refinement of these
5 procedures is not relevant to the hearing.

6 DR. ROSENBERG: It's not relevant that you
7 don't have a choice? Are you telling me it's not
8 relevant?

9 MS. HENKIN: If your opinion is that you
10 don't have a choice, that's fine, and the Board can
11 take that for what it's worth, obviously.

12 DR. ROSENBERG: Well, one person did say, I
13 will make a choice; I'll drive someplace else next
14 time. The other person said, I can't drive, so I have
15 no choice. So I'm just trying to tell you that it's a
16 different kind of capacity.

17 MS. HENKIN: I understand anecdotal stories
18 are important, but, as far as keeping this concise and
19 related to what the Board is reviewing, that would be
20 helpful.

21 DR. ROSENBERG: I respect that. I guess the
22 thing is that, if we're going to -- I would like to
23 finish on the policy piece real quickly. If we are
24 going to move for, in terms of policy and savings and
25 efficiencies, there are two things that are pretty well

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1 the expectations, and you have no other option in
2 Chittenden County but to go into the teaching facility
3 whether you know it or not. It's not a community
4 hospital.

5 MR. HOGAN: You know --

6 MR. HUDSON: At this point, let's open it up
7 to questions from the Board.

8 MR. HOGAN: I personally went through a pile
9 of surgeries in the last few years, and I always was
10 presented with a form, and I always crossed off Number
11 4 on that form which was, I do not want a resident
12 covering my surgery. I don't know what the problem
13 was. It's very clear. It's in black and white. They
14 give it to you. I just don't know what the problem is
15 that you're trying to describe here.

16 DR. ROSENBERG: The problem is --

17 MR. HOGAN: Now, there may be a problem with
18 the physician, but then you dealt with that, and that's
19 the way to deal with it.

20 DR. ROSENBERG: But you shouldn't have to
21 find that out -- I'm going to say to you, You should
22 not have to find that out after you are in a bay
23 waiting.

24 MR. HOGAN: I agree.

25 DR. ROSENBERG: You should not have to find

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1 proven out there, and there's enough literature to
2 support that.

3 Two is there are many people that do not belong in
4 emergency rooms because it's inefficient. It's not
5 just from a cost perspective. It is both. It's cost.
6 It's that you do not belong in an emergency room with
7 certain types of things. There are other places you
8 should be, and those places do exist. They're urgent
9 care centers. They're out there. People have allowed
10 them to exist, and you get much better care in terms of
11 it's faster, it's quicker, and it costs less, okay?

12 So the same thing is holding true in the rest of
13 the country when it comes to ambulatory surgery
14 centers. Look at the payers. They have videos posted
15 educating consumers right now about how to be more
16 efficient in getting their care and the cost of their
17 care, money out of their pocket. Go to the ambulatory
18 surgery centers. We have a, we have agreements and
19 contracts with them.

20 So all I'm saying is that I think, if you could
21 just think of capacity -- and I do hear what you're
22 saying, but you're very -- you are a very well-informed
23 individual. That is not the general population, okay,
24 out there of covered lives. And so the, I want to
25 thank -- these are not the advocates, but the advocates

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1 from the hospital were extremely helpful, and I do
2 think it was a learning experience, but it didn't
3 happen just once.

4 MR. HUDSON: And, speaking of the Health Care
5 Advocate, do you have any questions?

6 MS. KUIPER: I don't believe so. Thank you.

7 MR. HOGAN: I just want to fill in a little
8 piece for you. 47 percent of Vermont's health care is
9 for-profit, 47 percent. So it's not this, okay?

10 DR. ROSENBERG: That's good to know. But, I
11 mean, you got the sense the other day that we really
12 were all about being nonprofit, and I think that's
13 wonderful, but, you know, the nuns used to say, No
14 margin, no mission. So I will leave you on that with
15 the nuns, but I'd just encourage you to really think
16 about capacity in Chittenden County -- I'm not talking
17 about the rest of the state -- but in Chittenden County
18 in terms of capacity.

19 And, as far as the global budgets go, I would like
20 to address one thing, one last thing. If you do have a
21 global budget and you are at risk, I can tell you right
22 now those parties that are contracted for are assuming
23 risk because they will participate in the risk through
24 their contract. They have to, or else they'd be cut
25 out. So, if they have a contract and they're in the

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1 sites in 2007 was Gene Moore's practice in Burlington,
2 Vermont, an independent practice and member of
3 Healthfirst. Independent physicians here have
4 dutifully and enthusiastically participated in all the
5 state health reform programs.

6 Healthfirst started the first ACO in the state
7 Medicare certified in 2012. The hospitals followed in
8 2013 with OneCare, and other providers followed.
9 One-third of the physicians participating in the
10 current Medicaid Next Gen ACO program pilot are
11 independent physicians, and 9,000 out of the 30,000
12 patients have independent primary care docs in that
13 Medicaid program.

14 There is absolutely no reason for the Board or
15 anyone else to assume that independent physicians in
16 the Green Mountain Surgery Center will not continue to
17 participate in state health reform programs in the
18 future. I have said that we will contract with the
19 ACO's, and, as Beth Wennar mentioned, when we contract,
20 if there are global budget and withhold and risk
21 elements, we will participate in all of those elements.

22 MR. HOGAN: Does that include budget review?

23 MS. COOPER: If the ACO budget is being
24 reviewed and the surgery center's budget is part of
25 that budget, then yes.

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1 global budget, they will be at risk. Their withholds
2 apply to that and performance measures.

3 MR. HUDSON: Thank you, Dr. Rosenberg. And,
4 at this point, I'd like to call to the stand Ms. Amy
5 Cooper of ACTD.

6 MS. COOPER: Hello. Thank you for having me
7 back. Can you hear me? Hello. Hi. So there have
8 been a lot of issues swirling around this application.
9 I did take a lot of time over the past couple days to
10 try and organize my thoughts here so that I can present
11 a succinct summary to you of where I think we stand
12 now.

13 We have heard a lot about the community over this
14 application, and I'm going to take a few minutes to
15 tell you about the independent physician community here
16 in Vermont that I've had the privilege of being a part
17 of for the last four years. Then I'm going to respond
18 to some of the allegations made by the opposing parties
19 at the hearing last week and then, finally, directly to
20 some of the Board's questions that were raised at the
21 hearing last week.

22 Independent physicians in Vermont are innovators.
23 The first meaningful use certified EHR in Vermont was
24 installed in an independent practice down in
25 Middlebury. One of the first two blueprint practice

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1 MR. HOGAN: Okay.

2 MS. COOPER: The physician investors that
3 were persistently accused of being profit mongers
4 during the hearing last week are the same ones who have
5 been serving this community for many years and have
6 taken all payments including substandard Medicaid rates
7 with no ability to cost shift in their budgets to
8 compensate for this and no extra support payments from
9 the state or federal government for seeing uninsured or
10 underinsured patients. It is done purely out of a
11 sense of community.

12 I think that independent physicians in Vermont
13 have shown historically that they are primarily
14 community driven rather than primarily profit driven.
15 They dedicate the majority of their lives to serving
16 others, and I think a little more consideration of that
17 fact would be appropriate.

18 In sharp contrast to this history of
19 participation, it may surprise you to learn that our
20 state's largest hospital, the \$1.1 billion UVM Medical
21 Center in Burlington, has opted for the past eight
22 years not to pay into the blueprint program to support
23 the primary care medical home services for all of their
24 employees. Despite this fact, these services are being
25 provided anyway to the UVM Medical Center employees by

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1 small, independent practices and their staffs.

2 Moving on to some of the allegations that have
3 been made by opposing parties in this hearing, there
4 were numerous misleading or even false statements that
5 the Green Mountain Surgery Center will be unregulated.
6 On the contrary, it will be regulated by CMS. It will
7 be accredited by the Joint Commission just as hospitals
8 are. It will report on quality measures annually to
9 Medicare, and it will be subject to CON requirements
10 from the Green Mountain Care Board if this application
11 is approved.

12 The Green Mountain Surgery Center will also pay
13 income tax and property tax. We will not, as far as I
14 know, be subject to the provider tax, but we will also
15 not receive DSH payments back in return for being
16 subject to the provider tax which is how that tax
17 operates, as I'm sure you know.

18 The opposing parties also put emphasis on the
19 Green Mountain Surgery Center being a for-profit
20 entity. That's been covered already in this
21 conversation, so I won't spend too much time here
22 except to say that this emphasis is intentionally
23 misleading. Nonprofit institutions also earn profits
24 and have a profit motive. The Green Mountain Surgery
25 Center will contribute to the community by paying

1 utilization calculations, but that does not mean that
2 they can realistically be used to that capacity.

3 If all the rooms were to have a full day, then
4 there would be 96 procedures done, 8 rooms, 12 per
5 room. In actual fact, a very busy day there is in the
6 70's in terms of the amount of procedures, and one can
7 be certain that on those days patients will not be
8 ready on time and there will be delays in the schedule.
9 Given the realities of this situation, in effect, 70 to
10 74 percent utilization is, in fact, full capacity at
11 UVMHC, and that's information that I have received from
12 physicians who do operations and endoscopies at UVMHC.

13 Moving finally to the most important piece that I
14 want to address today, the questions that you raised as
15 the Board during the hearing. The first regards the
16 determination of need and what is the definition of
17 need. We have focused a lot on affordability in this
18 application, but I also think it's important to point
19 out that we have defined need more broadly than that as
20 a need to reduce the wait times for procedures in
21 Chittenden County; a need to improve the patient
22 experience by offering a smaller, more convenient, less
23 intimidating environment for patients; a need to
24 provide choices for where and how to receive care in
25 Chittenden County; and a need to retain and recruit

1 taxes, has voluntarily adopted a charity care policy
2 that complies with the rules that apply to 501(c)(3)
3 nonprofit hospitals, and would accept a CON condition
4 regarding the percentage of Medicaid patients to be
5 seen as I mentioned during the last hearing.

6 It is also relevant, I think, to point out here
7 that UVM Medical Center, the state's largest nonprofit
8 corporation, notes on Page 12 of its 2016 financial
9 report that UVMHC runs some for-profit corporations
10 without offering definitions as to what they do. One
11 is call UVM Medical Center Executive Services, another
12 116 Realty. Another is called UVM Health Ventures.
13 There is also an entity called UVM CIC which is
14 exempted from taxes by the government of Bermuda until
15 2035. They also state in their financials that some of
16 these entities are not accounted for in their
17 statements because they have uncertain tax positions.

18 The next allegation that I would like to take on
19 is the statement made by UVMHC during the hearing where
20 they represented that they have ample capacity
21 available in their OR's and PR's, procedure rooms. In
22 fact, the truth is that there are not enough intake
23 rooms in the endoscopy center to support keeping all of
24 the procedure rooms full at all times. That is why
25 there are available hours and empty rooms in their

1 physicians. All of these are part of the need that we
2 have identified in our application.

3 You also asked about our prices at the hearing,
4 and I want to clarify some of the good questions that
5 were brought up in regards to those. You had suggested
6 that a list of common CPT codes with the Medicare
7 prices paid to ASC's versus the Medicare prices paid to
8 hospitals would be helpful, so I went back to our
9 original application, and I found that we did provide a
10 list of price comparisons by code.

11 On Page 25 we showed the five high-volume
12 procedures with codes comparing ASC and hospital
13 Medicare prices. As an example, one was a
14 hysteroscopy, Code 58558, which costs Medicare \$961 in
15 an ASC and costs Medicare \$1,717 when performed in a
16 hospital, which is that 56 percent ratio that we
17 referenced several times throughout our application.

18 In our response submitted on December 3rd 2015,
19 December 23rd 2015, we also provided current commercial
20 reimbursement rates for three common outpatient CPT
21 codes currently at UVM Medical Center, the other option
22 in Chittenden County. We compared those rates to the
23 average prices in the northeastern states for a
24 colonoscopy using a price transparency website called
25 New Choice Health. That data showed, as we mentioned

1 in the footnote, that UVMHC is reimbursed by commercial
2 payers between \$2,000 to \$4,000 for a colonoscopy and
3 that the ASC's in neighboring states are reimbursed by
4 commercial payers not more than \$1,250 for performing a
5 colonoscopy.

6 You also asked about Medicare's new site
7 neutrality policy at the hearing, which I think is an
8 important question in this changing environment.
9 The way it stands now, I want to be clear that the
10 site-neutral payment provisions passed in 2015 won't
11 affect the amount of Medicare savings, approximately
12 \$2 million per year that we estimated in our
13 application. The site neutrality payment provisions
14 only apply to hospital-owned sites of care built or
15 acquired after October 1st of 2015. Therefore, the
16 Medicare savings we show versus procedures currently
17 performed in existing UVMHC hospital buildings are
18 still entirely valid and will be for the foreseeable
19 future.

20 Finally, you pointed out that, you pointed out the
21 part of the CON law that states that we, as the
22 Applicant, have the burden to prove that the Green
23 Mountain Surgery Center won't -- and I'm quoting from
24 the law now -- "Result in an undue increase in the
25 costs of medical care in light of factors including the

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1 the impact on UVMHC and NMC in lost volume will be very
2 small relative to the overall size of either
3 institution. Though Mr. Hickey did say that he
4 believes GMC will have an exponentially greater impact
5 on NMC than the eye surgery center did, there has been
6 no evidence provided.

7 We, in our application, estimated that, based on
8 the physician interest that we have received in the
9 center, only about 160 to 200 cases per year would have
10 a chance of moving down from Northwestern into the
11 Green Mountain Surgery Center, and they have not shown
12 any data that disputes what we have presented. Because
13 the impact on UVMHC and NMC in lost volume will be
14 small relative to the overall size of either
15 institution, it follows that any impact on their
16 services, expenditures, and charges would also be small
17 and not undue in light of the benefits of the Green
18 Mountain Surgery Center to patients. It's important to
19 point out here that both hospitals in opposition have
20 enjoyed overages in their budgets of tens of millions
21 of dollars over the past two years.

22 Instead of increasing prices in response to the
23 opening of the surgery center, hospitals may respond by
24 increasing efficiencies, reducing overhead, or
25 repurposing space. We shouldn't assume that hospitals

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1 financial impact on hospital services, expenditures,
2 and charges and whether the public benefit of the
3 project outweighs these impacts."

4 I think we've proven that Green Mountain Surgery
5 Center will reduce the cost of services to patients and
6 payers and otherwise provide substantial public
7 benefit. In fact, the public has weighed in heavily on
8 this application. The public clearly sees the benefit,
9 and members of the state's largest consumer groups
10 including AARP, representing 140,000 Vermont seniors;
11 the state's largest unions, including the State
12 Employees Union representing 24,000 Vermonters; members
13 of the State Teachers Union and representatives of
14 their health plan representing 43,000 Vermonters have
15 weighed in in support of this application.

16 Some of the largest and smallest self-insured
17 businesses in the state have weighed in. Individual
18 patients, physicians, all three of the major commercial
19 health insurers have taken the time to review this
20 application and have come out strongly in favor of it.
21 I am not sure that I'm aware of a better standard for
22 the Board to use to weigh the public benefit than to
23 hear an accounting of the benefits from all of these
24 types of members of the public themselves.

25 We've also shown as part of our application that

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1 need to do exactly what they do now into the future.
2 The Certificate of Need law does not require the
3 eternal preservation of the status quo.

4 I believe the hospitals are ready to adjust their
5 strategies to the slightly new state of affairs once
6 the Green Mountain Surgery Center is up and running.
7 In fact, I know the hospitals are already getting ready
8 to do this. You probably have all already been invited
9 to the Vermont Hospital Association's annual meeting
10 this year on September 20th. The theme of the meeting
11 is "Positive Disruptions and Opportunities Ahead".

12 What follows on the invitation to the annual
13 meeting is a quote from Melinda Gates. She says,
14 "Disruption is usually unwelcome. It represents
15 conflict, chaos, and potential danger. We discourage
16 disruptive behavior in our homes, in our societies,
17 often favoring passivity and compliance instead, but
18 disruption can be a positive, sometimes vital, catalyst
19 for change. It can challenge old assumptions, ignite
20 conversations, activate authorities, and expose new
21 possibilities. To solve the most intractable
22 challenges in health, we need positive disruption".

23 Allow me to leave you with this final thought,
24 that our small ASC project is just the kind of positive
25 disruption that's needed in Vermont health care, and it

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1 will be a disruption that our hospitals are ready for,
2 are preparing for, and are capable of reacting to in
3 the best interests of the patients, the payers, and the
4 community at large. Thank you.

5 MR. HUDSON: Thank you, Ms. Cooper. At this
6 point in the hearing, we will return -- we have
7 follow-up questions? Okay. Sounds like we have some
8 follow-up questions.

9 MS. LUNGE: Thank you. And thank you, Amy,
10 for circling back on the questions that I asked last
11 time. I appreciate that. What I was -- I did see your
12 list of five codes on Page 25, and what I was looking
13 for help with is connecting that both to the data that
14 you provided on colonoscopies which is on Page 10 of --
15 hold on. I'll get you the date -- the date that you
16 provided on March 31st 2016 as well as the revenue
17 assumptions.

18 Because I wasn't necessarily going to make an
19 assumption just on five codes when I know that that
20 doesn't, those five codes don't necessarily match up to
21 the greatest volume of what you propose, for example,
22 in the colonoscopies, and I don't want to put you on
23 the spot and ask for an answer right now, but I think
24 if, if -- I think we can ask for supplemental
25 information. So, if that's something you'd like to

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1 that's what I have right this minute. I'll pass to
2 you.

3 MS. HOLMES: Great. So, Amy, can you just --
4 I just want make sure that I have a firm understanding
5 of how the pricing works. So can you just break down
6 for me? There's a facility fee, and there is a
7 professional services fee, and the professional
8 services fee will be the same whether that provider is
9 in a hospital or at the ambulatory surgical center by
10 payer, right? So, really, the differential is in the
11 facility fee that's charged for the service?

12 MS. HENKIN: Can you just speak, because we
13 have a transcript?

14 MS. COOPER: Oh, sure. Yes, that is all
15 correct.

16 MS. HOLMES: Okay. So far, so good. So the
17 real differential is in the facility fee that is
18 applied to the procedure, and your testimony is that,
19 on average, it's 53 percent of what, in the ambulatory
20 surgical center, 53 percent of what would otherwise be
21 charged as a facility fee in a hospital?

22 MS. COOPER: Yes. We have said that it's 50
23 percent on average for commercial payers and 56 percent
24 on average for Medicare.

25 MS. HOLMES: Okay. And so but that's

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1 provide, I'd welcome that, so --

2 MS. HENKIN: Can we set a deadline on that?
3 Because we're going to be having -- if you have
4 something to provide afterwards on that, can you do it
5 by the beginning of next week?

6 MR. HUDSON: There are a couple of deadlines
7 we should talk about, and now is as good a time as any
8 to request a brief conference after the close of the
9 hearing with all the attorneys to discuss deadlines.

10 MS. HENKIN: Okay.

11 MS. LUNGE: Yeah. So you guys can figure out
12 the deadline.

13 MR. HUDSON: We can figure out the deadline.

14 MS. LUNGE: And it's totally your choice, but
15 that would be helpful, and I appreciate you making the
16 clarification today.

17 In terms of the Medicare site neutrality, am I
18 remembering incorrectly that there's some movement to
19 apply that to existing facilities over time?

20 MS. COOPER: There is a movement to apply
21 that to existing facilities which is being strongly
22 opposed by the American Hospital Association. So, with
23 politics in DC, it's anyone's guess what will happen,
24 but, yes, you're right. There is a movement.

25 MS. LUNGE: All right. Thank you. I think

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1 literally just the facility fee?

2 MS. COOPER: Yes.

3 MS. HOLMES: The assumption is the
4 professional service fee will not make a difference no
5 matter where the site of the service is?

6 MS. COOPER: Yes.

7 MS. HOLMES: Okay, thank you. And I also
8 wanted to echo Robin's appreciation for your answering
9 some of the questions. One of the questions that I did
10 ask that I didn't hear an answer to but I'm still
11 curious about is, Are there procedures that are
12 currently done in offices that, when moved to the
13 ambulatory surgical center, will generate a higher
14 reimbursement because of that site in the facility?

15 You know, is there no facility fee, for example, in an
16 office procedure but now, because it's in an ambulatory
17 surgical center, it has a facility fee attached to it?
18 So, again, I'm thinking about procedures that are
19 currently done in offices that now will be done in --

20 MS. COOPER: So I can answer and tell you
21 that there's -- none of the codes that were submitted
22 by the physicians that we surveyed asking them, Which
23 procedures do you think you'd do here most often --
24 again, we did not ask for an exhaustive list from each
25 physician, but we said, Which procedures do you think

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1 you would do most often? From the pain management
2 physicians that submitted answers, none of those codes
3 are currently done in the office that would move into
4 the ASC.

5 Now, this application has been live for three
6 years since we surveyed the physicians. I know that
7 there's been a change in both the regulations, as Joan
8 mentioned, in terms of what's allowed to be done in an
9 office specifically for pain management versus in a
10 surgery center, and I have not gone back to see how
11 those regulations affect our plan volume.

12 There's also been a change in the practice pattern
13 of a couple of the pain management physicians who gave
14 us estimates. They combined their practices into one
15 joint practice now. They used to be doing both solo
16 practitioners. Their mix may have changed since then
17 as well, and I don't know. I haven't checked back with
18 them.

19 MS. HOLMES: Okay. And, really, it would be
20 restricted to the pain management? None of the other
21 practices would have this concern?

22 MS. COOPER: No.

23 MS. HOLMES: Okay. Thank you very much.

24 MR. HOGAN: I'm all set.

25 MR. HUDSON: Hearing no further questions

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1 this center is that the costs will go way down for
2 procedures that happen in the center.

3 And that, you know, created a bit of a curiosity
4 for me, because this has been seemingly so contentious
5 here in Vermont. So I did some research looking into
6 these centers in other states, and I learned that they
7 really just are not controversial. In fact, they're
8 very common. I learned that Vermont is the only state
9 that has fewer than three of these facilities, and I
10 guess we're a small state. We probably don't need a
11 lot of them.

12 So I looked deeper at states that had the lowest
13 population. They are -- Wyoming is the lowest --
14 counting backwards, Vermont, Alaska, North Dakota, and
15 South Dakota, and those other four states each have a
16 minimum of thirteen of these outpatient centers. Then
17 I looked at states with the smallest geographic size.
18 There's only five of them that have less land area than
19 Vermont. They're New Hampshire, New Jersey,
20 Connecticut, Delaware, Rhode Island. For each of these
21 five states, each has a minimum of eleven of these
22 centers.

23 So, you know, I looked at that, and I guess that
24 helps me understand why there's so much opposition from
25 the hospital associations here in Vermont, because

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1 from the Board, are there any from the HCA?

2 MS. SHAW: No. We're all set. Thank you.

3 MR. HUDSON: Okay. Then it sounds like we're
4 ready to move on to the public comments section.

5 MS. COOPER: Thank you.

6 MR. HUDSON: Thank you.

7 MS. HENKIN: Is there anyone here who didn't
8 sign up who was intending to speak?

9 MR. HUDSON: I will start calling names. Is
10 Justin Worthley here?

11 MR. WORTHLEY: Hi. My name is Justin
12 Worthley. I'm the head of Human Resources at Burton
13 Snowboards in Burlington, Vermont. In June 2015 we
14 wrote a strong letter of support regarding the
15 Certificate of Need application, and I wanted to
16 reiterate we remain strong proponents of the proposal
17 really based on two factors. The first is that we
18 operate a self-insured health plan for our 500-plus
19 US-based employees including over 350 here in Vermont.
20 Therefore, we're pretty invested in high-quality,
21 affordable health care for all of our employees.

22 Second, for that group of employees who are not in
23 Vermont, about 150, they already have regular access to
24 these centers, and we have a lot of data to support
25 what we understand will happen here in Vermont with

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1 Vermont's the only place to fight this fight. They are
2 common in all other places and part of the normal
3 health care delivery system. Doesn't seem to make
4 sense that Vermont is sort of left out of that.

5 So some points I'll emphasize in addition from our
6 perspective. There's a lot of data proving that these
7 centers are much more efficient in the delivery of
8 quality outpatient surgical procedures compared to
9 hospital systems. The proposals coming from a group
10 that's very invested in health care in Vermont with a
11 strong reputation around primary care, they're a group
12 that we work with closely to connect our employees to
13 their primary care physicians. They are invested in
14 the state. We've been talking to the insurance
15 companies. We know all three major insurers in the
16 state have provided written support for this proposal.

17 Due to these reasons, we're sort of perplexed why
18 we're still having this conversation and why there
19 would be further delay. So I just want to reiterate,
20 on behalf of Burton Snowboards, our owners Jake and
21 Donna Carpenter, our 350 Vermont-based employees, we're
22 really urging you to take swift action, not only to
23 move forward with this Certificate of Need, but also
24 continue to challenge Vermont's entire health care
25 delivery system to accelerate the implementation of

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1 proven models like this which will make the delivery of
2 care better and more affordable for all of us. Thanks.

3 MR. HUDSON: Thank you, Mr. Worthley. Is
4 Rick Dooley here?

5 MR. DOOLEY: I'd like to thank the Green
6 Mountain Care Board for the opportunity to speak in
7 support of the Green Mountain Surgery Center today. My
8 name is Rick Dooley, and I've been a family practice
9 physician assistant at Thomas Chittenden Health Center
10 in Williston for the past 18 years, and I've been a PA
11 now for about 22.

12 I've watched over the years as UVMHC has expanded
13 its footprint to Chittenden County and beyond, and I've
14 seen many signs of my previous colleagues that have
15 been replaced with the UVMHC logo. I routinely hear,
16 as an independent practitioner, I routinely hear from
17 my patients that they would prefer to go to a non-UVMHC
18 provider for lots of various reasons. Sometimes it's
19 because of excessively high costs with
20 hospital-affiliated services. Sometimes it's because
21 they don't like the big institution on the hill. They
22 don't like the parking garage, which, if you've ever
23 been in it is terribly confusing.

24 There are various reasons, but they would like an
25 alternative to UVMHC, and, unfortunately, we don't have

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1 Vermont.

2 Essentially, if I'm to understand the arguments
3 that I've heard from NMC and UVMHC and VAHHS, I was
4 required to give a \$2,000 donation to the hospital so
5 that they could then turn around and provide the
6 services that they do for the community. Now, I'm a
7 very charitable person. I may have donated that
8 \$2,000. I probably would not have donated it to UVMHC,
9 but I might have donated it to other organizations.

10 In addition, you know, UVMHC has all this open
11 space. I know Amy had just talked about this. I would
12 argue that, rather than filling their open OR's and
13 procedure rooms with procedures that could be more
14 appropriately done in an outpatient surgery center, and
15 certainly more conveniently for our patients, perhaps
16 they should look at repurposing the rooms for the
17 additional ICU capacity that someone suggested last
18 week or perhaps improving their inpatient mental health
19 capacity, just looking at different models that they
20 could use.

21 It's my strong feeling that, if the Board is truly
22 interested in working for Vermonters and lowering the
23 cost of health care in Vermont, rather than supporting
24 a high-cost, hospital-centric model, they should grant
25 the Certificate of Need for the Green Mountain Surgery

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1 one. Currently, for a lot of my orthopedic patients,
2 they actually prefer to drive over an hour to go to
3 Copley Hospital to avoid UVMHC.

4 From a personal perspective, I had the good
5 fortune or the misfortune to require a colonoscopy last
6 year, and despite working in the health care field, I,
7 like many Vermonters, have a high-deductible health
8 insurance plan. I chose to go to an independent
9 gastroenterologist, but the procedure had to be
10 performed at UVMHC because there's no other facility to
11 perform it there. The professional fee for the
12 physician who did the colonoscopy was \$650. The fee
13 paid to UVMHC for the 30-minute procedure was \$3,184
14 for a total cost of almost \$4,000 of my \$5,000
15 deductible.

16 Now, if I had wanted to drive a couple hours to
17 the Salem Surgery Center in New Hampshire, an
18 outpatient surgical center -- which I wouldn't
19 recommend doing if you're prepping for a colonoscopy,
20 but, if I could, I would have -- the total cost for the
21 procedure including the physician fee would have been
22 \$2,100. The physician fee would have been about the
23 same, about \$700, but the \$2,000 difference would have
24 been in the facility fee. I paid almost double what I
25 could have because of a lack of alternative facility in

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1 Center. Vermonters and my patients want and deserve
2 choice and competition.

3 I would also encourage the Board to look at cost
4 transparency tools. New Hampshire has one that's
5 already built. I put the website on here that I'll
6 give to you guys that perhaps is a model where they can
7 look at different costs associated with different care
8 and really drive down the costs of health care in the
9 state. Thank you.

10 MR. HUDSON: All right. And Dr. Jennifer
11 Brown.

12 DR. BROWN: Hello. Hi. I'm Jennifer Brown.
13 I'm an independent gynecologic and fertility physician
14 in Vermont, and I'm here and I was here last week
15 because I'm very passionate about health care in our
16 state. I, I plan to be in the state a long time, and
17 I'm invested in the vibrancy of our health care
18 community. I have a husband who is a sugar maker. His
19 family runs a small nonprofit ski area. We have three
20 kids, and we have close ties to UVMHC as well. We -- I
21 trained there. I did my subspecialty training at
22 UVMHC. I had my first son there. I -- my aunt is
23 currently receiving breast cancer treatment there. And
24 I'm invested in UVMHC being an integral part of our
25 health care community. I do think that there are some

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1 things that they cannot do or should not be asked to
2 do, and that's part of being in a community where all
3 providers contributing our strengths to our overall
4 health care community.

5 I have three points today in argument of the
6 surgery center. One is I'll demonstrate need; two is I
7 think competition drives improvement and efficiency in
8 our system; and, three, I want to ensure that we
9 continue to build a system that will allow us to
10 attract future MD's to our state.

11 So, one, in terms of need, there are a number, as
12 we've heard, of procedures that are not well-suited for
13 a large hospital environment. In some cases it adds
14 cost. In some cases it adds unwarranted stress. In
15 some cases a layer of complexity that's not needed. As
16 an example, I perform a number of hysteroscopic
17 polypectomies. This is a very simple procedure that
18 takes 30 minutes. When I practiced in Colorado, I'd
19 routinely turn these over in 30-minute intervals. When
20 I practice here, I block out an hour and a half of time
21 to perform them at UVM, and, if I do more than one, I
22 block out a half a day because of unpredictable start
23 times or turnover times, and that's all in addition to
24 the travel time.

25 So I do think that patients want, you know, a more

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1 be bogged down in a big system.

2 So, initially, when I completed my specialty
3 training here, I actually moved to Colorado in order to
4 do that, in order to be able to very directly provide
5 care to my patients, and I was fortunate enough after
6 we had our children that there became a practice
7 opportunity in Vermont and that we were able to return
8 here. Clearly, we have family roots here. And I think
9 that, for future graduates in medicine, we want to
10 provide that same optimistic, efficient, and
11 cost-effective -- it's every physician's dream. We
12 want to practice medicine.

13 So, yeah, in an answer to a previous question, you
14 know, none of my office procedures -- I don't think
15 other specialties -- I believe it was your question.
16 Yeah, it was your question. I don't think any office
17 procedures would move to a more complicated surgery
18 center. Office procedures are designed for the office.
19 So, with the pain specialty which I don't have much
20 experience aside, other, other specialties are not
21 going to move an office procedure to a more complicated
22 setting. So, with that, I'd just ask that we all
23 embrace this exciting change and continue to move
24 forward.

25 MR. HUDSON: Thank you.

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1 focused and accessible and efficient place as well to
2 have these simple procedures done. They don't need to
3 be in a large hospital with the layers of complexity
4 involved there, and we all want efficiency.

5 Two, I think that, you know, we've heard a lot
6 about capacity, and today we have heard a lot that
7 maybe there is capacity but it's not meeting the needs,
8 and, to me, that indicates that potentially this
9 capacity hasn't adapted to the needs of the providers
10 or the patients because it's not accessible to me, this
11 capacity that I've been hearing about that's so easily
12 available, and I would argue that it's possible that
13 there's no incentive for there to be change around that
14 capacity to allow it to meet the changing needs of our
15 patients and our providers. I, my concern is that
16 there is not a lot of incentive for the hospital system
17 to improve efficiency or improve the costs for these
18 outpatient procedures and make it work in the way that
19 we know that it has the potential to work.

20 Three, my third point is that we do seem to have a
21 shortage of physicians in Vermont, and what do
22 graduating physicians want to do? I asked myself this
23 question when I graduated. You want to provide care,
24 You want patients to have access to your care, and you
25 want to do it in an efficient way. You don't want to

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1 MR. HOGAN: Thank you very much.

2 MR. HUDSON: Are there any members of the
3 public present who wish to comment who did not manage
4 to sign up? It sounds like no. In that case, the
5 public comment period will continue past this hearing
6 for the next ten days. The next ten days lands on a
7 weekend, so the deadline for public comment in this
8 matter is going to be May 1st 2016. We will accept
9 public comments by email, telephone, the Board's
10 website portal for public comment, as well as US mail.

11 At this point, I think it's safe to conclude the
12 hearing and turn this back over to the Board for their
13 regularly scheduled board meeting.

14 MS. HENKIN: Can I ask something? Can we at
15 least put the deadline on when we'll get that
16 additional information that was going to come in from
17 Ms. Cooper and just settle that right now? Is that
18 possible? I don't think we need a separate meeting for
19 that.

20 MR. HUDSON: We can, but there are a couple
21 of documentary issues I need to settle with the
22 attorneys, so I'll need to have that conference with
23 them anyway. If we want to just settle the deadlines
24 right now, the deadline for post-hearing memorandum is,
25 per ACTD's request, May 2nd 2017, and all supplemental

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1 information as requested by the Board, if you could
 2 have that to us by close of business on Monday. And,
 3 at this point, we can adjourn the hearing.

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 6 (Whereupon at 2:16 p.m. the hearing was adjourned.)
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C E R T I F I C A T E

1
 2 I, Sunnie Donath, RPR, do hereby certify that
 3 I recorded by stenographic means the public hearing
 4 Re: Docket Number GMCB-010-15con, at the Second Floor
 5 Hearing Room, City Center, 89 Main Street, Montpelier,
 6 Vermont, on April 19, 2017, beginning at 1:00 p.m.

7 I further certify that the foregoing testimony was
 8 taken by me stenographically and thereafter reduced to
 9 typewriting and the foregoing 61 pages are a transcript
 10 of the stenographic notes taken by me of the evidence
 11 and the proceedings to the best of my ability.

12 I further certify that I am not related to any of
 13 the parties thereto or their counsel, and I am in no
 14 way interested in the outcome of said cause.

15 Dated at Westminster, Vermont, this 25th day of
 16 April, 2017.

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 20 // Sunnie E. Donath
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