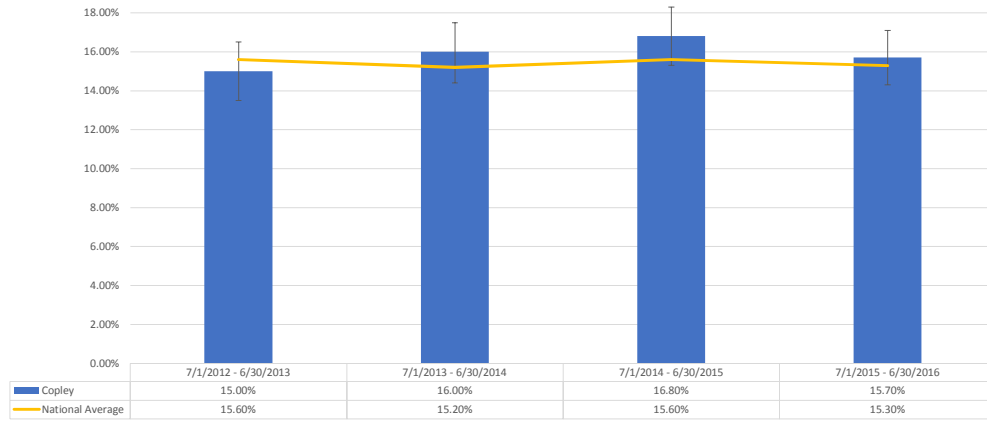
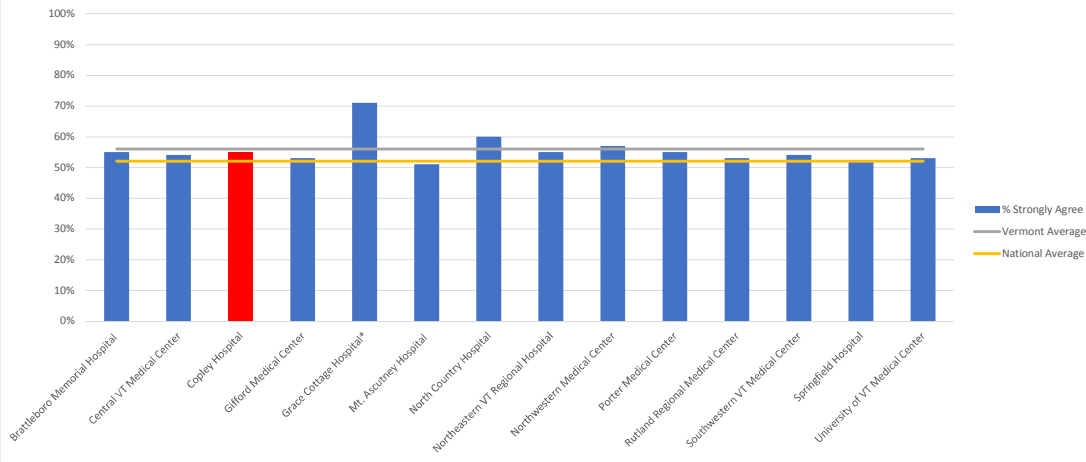


Copley: Hospital-Wide All-Cause Unplanned Readmission

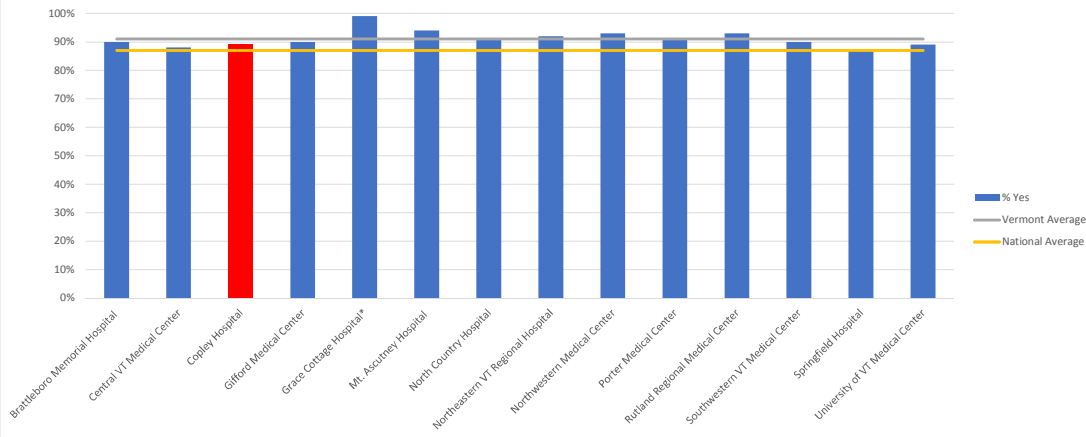


Patients who "Strongly Agree" they understood their care when they left the hospital: 10/1/2015 - 9/30/2016



	%Strongly Agree	VT Average	National Average	Completed Surveys	Response Rate
Copley	55%	56%	52%	524	37%

Patients who reported that "Yes" they were given information about what to do during their recovery at home: 10/1/2015 - 9/30/2016



	%Yes	VT Average	National Average	Completed Surveys	Response Rate
Copley	89%	91%	87%	524	37%